IN THE DEPARTMENT OF INSURANCE, FINANCIAL INSTITUTIONS AND PROFESSIONAL REGISTRATION STATE OF MISSOURI

In Re:)
) Market Conduct Investigation
AMERICAN NATIONAL PROPERTY) Number 13072-28401-PC
AND CASUALTY COMPANY (NAIC #0408-28401))

ORDER OF THE DIRECTOR

NOW, on this 15 day of 2015, Director John M. Huff, after consideration and review of the market conduct investigation of American National Property and Casualty Company (NAIC #0408-28401) (hereafter referred to as "American National") investigation number 13072-28401-PC, conducted by the Division of Insurance Market Regulation pursuant to §374.190¹ and the Stipulation of Settlement ("Stipulation"), does hereby issue the following orders:

This order, issued pursuant to §374.046.15, RSMo (Cum. Supp. 2013) and §374.280 is in the public interest.

IT IS THEREFORE ORDERED that American National and the Division of Insurance Market Regulation having agreed to the Stipulation, the Director does hereby approve and agree to the Stipulation.

IT IS FURTHER ORDERED that American National shall not engage in any of the violations of law and regulations set forth in the Stipulation and shall implement procedures to place American National in full compliance with the requirements in the Stipulation and the statutes and regulations of the State of Missouri and to maintain those corrective actions at all times.

IT IS FURTHER ORDERED that American National shall pay, and the Department of Insurance, Financial Institutions and Professional Registration, State of Missouri, shall accept,

¹ All references, unless otherwise noted, are to Missouri Revised Statutes 2000, as amended.

the Voluntary Forfeiture of \$2,000, payable to the Missouri State School Fund.

IT IS SO ORDERED.

CONTRACTOR OF THE STATE OF THE

John M. Huff Director

IN THE DEPARTMENT OF INSURANCE, FINANCIAL INSTITUTIONS AND PROFESSIONAL REGISTRATION STATE OF MISSOURI

In Re:)	
)	
AMERICAN NATIONAL PROPERTY)	Market Conduct Investigation
AND CASUALTY COMPANY)	No. 13072-28401-PC
(NAIC #0408-28401))	
)	

STIPULATION OF SETTLEMENT

It is hereby stipulated and agreed by the Division of Insurance Market Regulation (hereinafter "the Division") and American National Property and Casualty Company (NAIC #0408-28401) (hereinafter referred to as "American National"), as follows:

WHEREAS, the Division is a unit of the Missouri Department of Insurance, Financial Institutions and Professional Registration (hereinafter, "the Department"), an agency of the State of Missouri, created and established for administering and enforcing all laws in relation to insurance companies doing business in the State in Missouri; and

WHEREAS, American National has been granted a certificate of authority to transact the business of insurance in the State of Missouri; and

WHEREAS, the Division conducted a Market Conduct Investigation of American National; and

WHEREAS, the Market Conduct Investigation revealed that:

- 1. In two (2) instances, an audit was completed and billed more than 120 days from the expiration date of the policy in violation of § 287.955.1 and 20 CSR 500-6.500(2)(A);
- 2. In five (5) instances, American National's second injury fund calculations were in error in violation of §287.715 and §287.310.

WHEREAS, American National states in mitigation that the above violations were not the result of any conscious company policy to evade the requirements of Missouri law or Department regulations.

WHEREAS, the Division and American National have agreed to resolve the issues raised

¹ All references, unless otherwise noted, are to Missouri Revised Statutes 2000, as amended.

in the Market Conduct Investigation as follows:

- A. **Scope of Agreement.** This Stipulation of Settlement embodies the entire agreement and understanding of the signatories with respect to the subject matter contained herein. The signatories hereby declare and represent that no promise, inducement or agreement not herein expressed has been made, and acknowledge that the terms and conditions of this agreement are contractual and not a mere recital.
- B. Remedial Action. American National agrees to take remedial action bringing it into compliance with the statutes and regulations of Missouri, including, but not limited to, the statutes and regulations referenced herein, and agrees to maintain such remedial actions at all times, to reasonably assure that the errors noted in the Market Conduct Investigation do not recur. Such remedial actions shall include, but not be limited to, the following:
- 1. American National agrees that audits on workers compensation insurance policies with Missouri premium or exposure will be completed, billed and premiums returned within 120 days of policy expiration or cancellation unless a) a delay is caused by the policyholder's failure to respond to reasonable audit requests provided that the requests are timely and adequately documented or b) a delay is by the mutual agreement of the policyholder and American National provided that the agreement is adequately documented.
- 2. American National agrees to provide remediation to the policyholders listed below in the amounts listed below plus interest at the rate of 9% per annum as provided by §408.020:

Policy #2401w0164

\$42.00

4. For the policies listed below, American National agrees to make any additional payments that may be owed to the Second Injury Fund along with any applicable interest and penalties and any amended filings required by the Division of Workers Compensation:

Policy #2401w0064

Policy #2401w0092

Policy #2401w0128

Policy #2401w0146

Policy #2401w0164

C. Compliance. American National agrees to file documentation with the Division

within 90 days of the entry of a final order of all remedial action taken to implement compliance with the terms of this stipulation and to document payment of remediation required by this stipulation.

- D. Voluntary Forfeiture. American National agrees, voluntarily and knowingly, to surrender and forfeit the sum of \$2,000, with such sum payable to the Missouri State School Fund in accordance with § 374.280.
- E. Waivers. American National, after being advised by legal counsel, does hereby voluntarily and knowingly waive any and all rights for procedural requirements, including notice and an opportunity for a hearing, and review or appeal by any trial or appellate court, which may have otherwise applied to the above referenced Market Conduct Investigation.
- F. Changes. No changes to this stipulation shall be effective unless made in writing and agreed to by all signatories to the stipulation.
- G. Governing Law. This Stipulation of Settlement shall be governed and construed in accordance with the laws of the State of Missouri.
- H. Authority. The signatories below represent, acknowledge and warrant that they are authorized to sign this Stipulation of Settlement.
- I. **Effect of Stipulation.** This Stipulation of Settlement shall become effective only upon entry of a Final Order by the Director of the Department of Insurance, Financial Institutions and Professional Registration (hereinafter the "Director") approving this Stipulation.
- J. Request for an Order. The signatories below request that the Director issue an Order approving this Stipulation of Settlement and ordering the relief agreed to in the Stipulation, and consent to the issuance of such Order.

DATED: 1-7-15

Stewart Freilich

Senior Regulatory Affairs Counsel

Division of Insurance Market Regulation

DATED: 12-30 - 2014

President

American National Property

And Casualty Company