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MO. DEPT. OF INSURANCE,
FINANCIAL INSTITUTIONS &
PROFESSIONAL REGISTRATION



**DEPARTMENT OF INSURANCE, FINANCIAL
INSTITUTIONS AND PROFESSIONAL REGISTRATION**

P.O. Box 690, Jefferson City, Mo. 65102-0690

IN RE: SPANISH SERVICE CENTER, LLC
215 N. MAIN STREET
ST. CHARLES MO 63301

TRACKING ID 282758 E

VOLUNTARY FORFEITURE AGREEMENT

It is hereby agreed by Spanish Service Center, LLC (“Spanish Service Center”) and the Consumer Affairs Division of the Department of Insurance, Financial Institutions and Professional Registration, as follows:

WHEREAS, Chlora Lindley-Myers, is the duly appointed Director of the Department of Insurance, Financial Institutions and Professional Registration, State of Missouri (hereinafter, “Director” of the “Department”), whose duties, pursuant to Chapters 374, 375 and 385 RSMo, include the supervision and regulation of the business of Motor Vehicle Extended Service Contracts (“MVESC”);

WHEREAS, the Consumer Affairs Division of the Department is charged with investigating producers and companies engaged in the business of MVESC pursuant to Sections 374.085, 374.190 and 385.216, RSMo and is authorized by the Director to

recommend enforcement action under the laws relating to MVESC;

WHEREAS, Spanish Service Center has applied to receive a MVESC business entity producer license with the Department, pursuant to Chapter 385, RSMo;

WHEREAS, the Consumer Affairs Division has received information concerning Spanish Service Center unlawfully acting as a producer without a license, which is a violation of Section 385.207.1, RSMo (Supp. 2013), and subjects Spanish Service Center to enforcement action by the Director;

WHEREAS, Spanish Service Center has been informed of its right to counsel and of its right to contest any attempt by the Department to refuse to issue its MVESC business entity producer license, and states that it understands its right to contest any such actions;

AND WHEREAS, Spanish Service Center acknowledges and admits for purposes of this Agreement and for purposes of any future action by the Director or the Consumer Affairs Division based on any additional violation of the insurance laws, MVESC laws, or regulations by Spanish Service Center, in which action the Director or the Consumer Affairs Division alleges that the violation described herein forms part of a course of conduct, a business practice, or other such series of similar violations, or that future violations by Spanish Service Center are committed knowingly, intentionally or in conscious disregard of the law, that it unlawfully acted as a producer without a license, and that such conduct violated Section 385.207.1, RSMo (Supp. 2013);

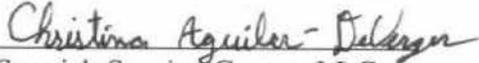
NOW, THEREFORE, in lieu of any recommendation or initiation by the Consumer Affairs Division of any action based on the violation cited in this Agreement, and after being afforded the opportunity to consult legal counsel, Spanish Service Center

does hereby voluntarily and knowingly surrender and forfeit the sum of three thousand dollars (\$3,000.00), such sum to be paid into the State School Moneys Fund pursuant to Sections 374.046 and 374.280, RSMo.

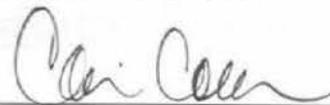
Spanish Service Center shall submit this sum to the Department by cashier's check or money order made payable to the State School Moneys Fund no later than May 9, 2017.

The parties agree that, should the Director or the Division in the future allege any additional violation of the insurance laws, MVESC laws, or regulations by Spanish Service Center, nothing in this Agreement shall preclude the Director or the Consumer Affairs Division from introducing Spanish Service Center's admissions contained in this Agreement as evidence that the acts described herein form part of a course of conduct, a business practice, or other such series of similar violations, or for purposes of showing that such later alleged acts are committed knowingly, intentionally or in conscious disregard of the law.

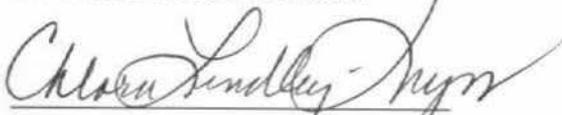
DATED: 5/3/2017


Spanish Service Center, LLC
License no. 8328205

DATED: 5/9/17


Carrie Couch, Director
Consumer Affairs Division

DATED: 5-19-2017


Chlora Lindley-Myers, Director
Department of Insurance, Financial
Institutions and Professional Registration

Return original to:
Andrew Engler
Missouri Department of Insurance,
Financial Institutions and Professional Registration
PO Box 4001
Jefferson City, MO 65102