



DEPARTMENT OF COMMERCE AND INSURANCE

P.O. Box 690, Jefferson City, Mo. 65102-0690

In the Matter of:

PATRICIA MARIE SHELLEY

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AHC Case No. 24-0271
DCI Case No. 2311060865C

ORDER OF REVOCATION PURSUANT TO § 375.141.5, RSMO

CHLORA LINDLEY-MYERS, Director of the Missouri Department of Commerce and Insurance, hereby issues the following Findings of Fact, Conclusions of Law, and Order of Revocation Pursuant to § 375.141.5, RSMo.

FINDINGS OF FACT

1. Chlora Lindley-Myers is the duly appointed Director of the Missouri Department of Commerce and Insurance (“Director” of the “Department”) whose duties, pursuant to Chapters 374 and 375, RSMo,¹ include the supervision, regulation, and discipline of insurance producers licensed to operate and conduct business in the State of Missouri.
2. Patricia Marie Shelley (“Shelley”) is a New York resident with a reported residential, business, and mailing address of 5 Nolan Road, Ballston Lake, New York

¹ All statutory references are to RSMo 2016 unless otherwise noted.

12019.

3. The Department originally issued a non-resident insurance producer license to Shelley on August 18, 2022 (License Number 3002096103).

4. Shelley's non-resident insurance producer license is currently active and is set to expire on September 5, 2024.

5. On March 7, 2024, the Director filed a Complaint before the Administrative Hearing Commission ("AHC"), Case Number 24-0271, against Shelley, alleging that she has cause to discipline Shelley's non-resident insurance producer license pursuant to § 375.141.1(2), (3), (6), and (9) RSMo, for: failing to report an administrative action taken against Shelley to the Director; obtaining a license through material misrepresentation or fraud by failing to disclose the full extent of her criminal history; having been convicted of a felony; and having a license denied in another state, to wit: Florida.

6. The AHC attempted to serve Shelley with the Notice of Complaint/Notice of Hearing via certified mail (Receipt #9414 7266 9904 2224 1863 74) on March 8, 2024, at Shelley's residential, business, and mailing address of record, 5 Nolan Road, Ballston Lake, New York 12019. The United States Postal Service returned the certified mail containing the Notice of Complaint/Notice of Hearing to the AHC on April 23, 2024, marked "Unclaimed," "Being Returned to Sender," and "No Authorized Recipient Available."

7. On April 19, 2024, the AHC provided a service packet, which includes the Notice of Complaint/Notice of Hearing, a copy of the Complaint, and information regarding proceeding before the AHC, to the Department, since the AHC was unable to serve Shelley.

8. On April 30, 2024, the Department sent the above-referenced service packet to Shelley, via certified mail (Receipt #7022 2410 0000 2764 5190), at her residential, business, and mailing address of record, 5 Nolan Road, Ballston Lake, New York 12019. The United States Postal Service returned the certified mail containing the Notice of Complaint/Notice of Hearing to the Department on June 10, 2024, marked “Return to Sender,” “Undeliverable as Addressed,” and “Unable to Forward.”
9. The Department has consulted on-line and other databases, but has found no other addresses available for Shelley that will likely yield service.
10. Section 375.141.5, RSMo provides:

Every insurance producer licensed in this state shall notify the director of any change of address, on forms prescribed by the director, within thirty days of the change. If the failure to notify the director of the change of address results in an inability to serve the insurance producer with a complaint as provided by sections 621.045 to 621.198, RSMo, then the director may immediately revoke the license of the insurance producer until such time as service may be obtained.

CONCLUSIONS OF LAW

11. Pursuant to § 375.141, the Director has the discretion to discipline producers’ insurance licenses, including ordering revocation of such licenses.
12. Pursuant to § 375.141.5, such revocation may be immediate when an insurance producer’s failure to notify the Director of any change of address within thirty (30) days of the change results in an inability to serve the insurance producer with a complaint as provided by §§ 621.045 to 621.198 RSMo. Such revocation may be effective until such time as service may be obtained.

ORDER

IT IS HEREBY ORDERED that the non-resident insurance producer license of Patricia Marie Shelley (License Number 3002096103) is **REVOKED** until such time as service of the Complaint filed with the Administrative Hearing Commission on March 7, 2024, Case Number 24-0271, may be obtained, or until such time as service of a complaint in a future Administrative Hearing Commission action against Patricia Marie Shelley may be obtained.

SO ORDERED, SIGNED AND OFFICIAL SEAL AFFIXED THIS 11th DAY OF JUNE, 2024.



Chlora Lindley-Myers

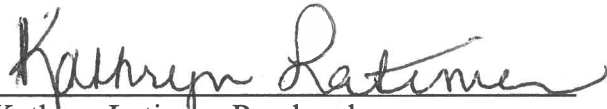
**CHLORA LINDLEY-MYERS
DIRECTOR**

CERTIFICATE OF SERVICE

I hereby certify that on this 11th day of June 2024, a copy of the foregoing Order was served upon the Applicant in this matter by UPS, with signature required, and USPS, first class mail at the following address:

Patricia Marie Shelley
5 Nolan Road
Ballston Lake, NY 12019

Tracking No. 1Z0R15W84294504874



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