



DEPARTMENT OF COMMERCE AND INSURANCE

P.O. Box 690, Jefferson City, Mo. 65102-0690

IN RE:

JOLENE KAT ROUNKLES,

Applicant.

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Case No. 2409130607C

ORDER REFUSING TO ISSUE AN INSURANCE PRODUCER LICENSE

ANGELA L. NELSON, Director of the Missouri Department of Commerce and Insurance (“Director” of the “Department”), takes up the above matter for consideration and disposition. After reviewing the Petition, the Investigative Report, and the entirety of the file, the Director issues the following findings of fact, conclusions of law, and order:

FINDINGS OF FACT

1. Jolene Kat Rounkles (“Rounkles”) is a Missouri resident with a reported residence and mailing address of 3004½ Seneca Street, Saint Joseph, Missouri 64507; a reported business address of 1213 N. Belt Hwy., Suite A, Saint Joseph, Missouri 64506; and a reported business and personal email of rounklesjolene@gmail.com.
2. On May 22, 2024, Rounkles submitted an online application for an insurance producer license (the “Application”) with attachments.
3. Background Question Number 1B on the Application asks:

Have you ever been convicted of a felony, had a judgment withheld or deferred, or are you currently charged with committing a felony?

You may exclude juvenile adjudications (offenses where you were adjudicated in a juvenile court).

4. Rounkles answered “Yes” to Background Question Number 1B and provided an explanation and records regarding her felony conviction. Rounkles provided court records and child support records with the explanation.
5. The information Rounkles provided showed that, on February 5, 2019, Rounkles was convicted upon a plea of guilty of the Class D Felony of Burglary in the Second Degree in the Circuit Court of Livingston County, Missouri, in violation of § 569.170, RSMo. *State v. Jolene Kat Rounkles*, Livingston Cty. Cir. Ct., Case No. 18LV-CR00515-01.¹ The Court sentenced Rounkles to four years of incarceration in the Missouri Department of Corrections, with a suspended execution of sentence, and placed her on supervised probation for a period of five years. *Id.* The court ordered her sentence to run consecutively. *Id.*
6. Rounkles violated the terms of her probation on two occasions. On June 14, 2019, the Livingston County Circuit Court found that Rounkles violated two conditions of her probation. The judge continued Rounkles’ probation with additional conditions. On November 5, 2019, the Livingston County Circuit Court found Rounkles violated the conditions of her probation again. Rounkles was required to complete the previous four-year sentence in the Missouri Department of Corrections, with that sentence to be served consecutively.
7. After incarceration, Rounkles completed her parole supervision successfully. On July 28, 2022, Rounkles received an early release by the Missouri Board of Probation and Parole.
8. After Rounkles submitted her Application, the prosecuting attorney in Grundy County, Missouri charged her with the Class D Felony of Aggravated Fleeing a Stop or Detention in violation of § 575.151. *State v. Jolene Kat Rounkles*, Grundy Cty. Cir. Ct., Case No. 24AG-CR00113-01. On January 9, 2025, Rounkles pled guilty to this felony and was sentenced to seven years of incarceration in the Missouri Department of Corrections, suspended execution of sentence, five years of supervised probation. *Id.*
9. Special Regulatory Auditor Dennis Fitzpatrick offered to allow Rounkles to withdraw her Application, but she declined.

¹ All criminal statutory references are to those in effect at the time Rounkles committed the offense.

CONCLUSIONS OF LAW

10. Section 375.141, RSMo² states in relevant part:

1. The director may suspend, revoke, refuse to issue or refuse to renew an insurance producer license for any one or more of the following causes:

(6) Having been convicted of a felony or crime involving moral turpitude[.]

12. Rounkles may be refused an insurance producer license under § 375.141.1(6) because Rounkles was convicted, by pleading guilty, of the Class D Felony of Burglary in the Second Degree in violation of § 569.170. *State v. Jolene Kat Rounkles*, Livingston Cty. Cir. Ct., Case No. 18LV-CR00515-01.
13. Rounkles may be refused an insurance producer license under § 375.141.1(6) because Rounkles was convicted, by pleading guilty, of the Class D Felony of Aggravated Fleeing a Stop or Detention in violation of § 575.151. *State v. Jolene Kat Rounkles*, Grundy Cty. Cir. Ct., Case No. 24AG-CR00113-01.
14. Each of Rounkles' convictions constitutes a separate ground to refuse to issue her an insurance producer license.
15. Given these facts, granting Rounkles an insurance producer license would not be in the interest of the public. Accordingly, the Director exercises her discretion to refuse to issue an insurance producer license to Rounkles.
16. This Order is in the public interest.

ORDER

IT IS THEREFORE ORDERED that the insurance producer license application of **Jolene Kat Rounkles** is hereby **REFUSED**.

WITNESS MY HAND THIS 2nd DAY OF July, 2025.



ANGELA L. NELSON
DIRECTOR

² All civil statutory references are to Revised Statutes of Missouri (2016) unless otherwise indicated.

NOTICE

TO: Applicant and any unnamed persons aggrieved by this Order:

You may request a hearing in this matter. You may do so by filing a complaint with the Administrative Hearing Commission of Missouri, P.O. Box 1557, Jefferson City, Missouri, 65102-1557, within 30 days after the mailing of this notice pursuant to Section 621.120, RSMo. Pursuant to 1 CSR 15-3.290, unless you send your complaint by registered or certified mail, it will not be considered filed until the Administrative Hearing Commission receives it.

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CERTIFICATE OF SERVICE

I hereby certify that on this 3rd day of July, 2025, a copy of the foregoing Order and Notice was served upon the Applicant in this matter by United Parcel Service (UPS), with signature required, at the following address:

Jolene Kat Rounkles
3004½ Seneca Street
Saint Joseph, Missouri 64507

Tracking No. 1Z0R15W84295248088



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