

DEPARTMENT OF INSURANCE, FINANCIAL INSTITUTIONS AND PROFESSIONAL REGISTRATION

P.O. Box 690, Jefferson City, Mo. 65102-0690

IN RE: LISA FORD . 13800 LITTLE BLUE ROAD KANSAS CITY, MO 64133

TRACKING ID#334160

VOLUNTARY FORFEITURE AGREEMENT

It is hereby agreed by Lisa Ford ("Ford") and the Division of Consumer Affairs ("Division") of the Department of Insurance, Financial Institutions and Professional Registration, as follows:

WHEREAS, Chlora Lindley-Myers, is the duly appointed Director of the Department of Insurance, Financial Institutions and Professional Registration, State of Missouri (hereinafter, "Director" of the "Department"), whose duties, pursuant to Chapters 374, 375 and 381, RSMo, include the supervision and regulation of the business of insurance;

WHEREAS, the Division of the Department is charged with investigating producers and companies engaged in the business of insurance pursuant to Sections 374.085 and 374.190, RSMo and is authorized by the Director to recommend enforcement action under the laws relating to insurance;

WHEREAS, Ford has an active insurance producer license with the Department,

pursuant to Chapter 375, RSMo;

WHEREAS, the Division has received information concerning Ford's failure to follow written instructions in violation of Section 381.022.2(2), RSMo (2016); and adhere to the fiduciary duty when handling escrows, settlements or closings in violation of 375.051.1, RSMo (2016) and subjects Ford to enforcement action by the Director;

WHEREAS, Ford has been informed of her right to counsel and of her right to contest any attempt by the Department to discipline her insurance producer license, and states that she understands her rights to contest any such actions;

AND WHEREAS, Ford, acknowledges and admits for purposes of this Agreement and for purposes of any future action by the Director or the Division based on any additional violation of the insurance laws or regulations by Ford in which action the Director or the Division alleges that the violations described herein form part of a course of conduct, a business practice, or other such series of similar violations, or that future violations by Ford are committed knowingly, intentionally or in conscious disregard of the law, that she failed to follow written instructions in violation of Section 381.022.2(2), RSMo (2016) and adhere to the fiduciary duty when handling escrows, settlements or closings in violation of 375.051.1, RSMo (2016);

NOW, THEREFORE, in lieu of any recommendation or initiation by the Division of any action based on the violation cited in this Agreement, and after being afforded the opportunity to consult legal counsel, Ford does hereby voluntarily and knowingly surrender and forfeit the sum of five hundred dollars (\$500.00), such sum to be paid into the State School Moneys Fund pursuant to Sections 374.046 and 374.280, RSMo.

Ford shall submit this sum to the Department by cashier's check or money order

made payable to the State School Moneys Fund no later than April 26, 2019.

The parties agree that, should the Director or the Division in the future allege an additional violation of the insurance laws or regulations by Ford, nothing in this Agreement shall preclude the Director or the Division from introducing Ford admissions contained in this Agreement as evidence that the acts described herein form part of a course of conduct, a business practice, or other such series of similar violations, or for purposes of showing that such later alleged acts are committed knowingly, intentionally or in conscious disregard of the law.

DATED: 4.19.2019

Lisa Ford

License No. 0163383

DATED: 4/25/19

Carrie Couch, Director Consumer Affairs Division

DATED: 04:26:2019

Chlora Lindley-Myers, Director Department of Insurance, Financial

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Institutions and Professional Registration

Return original to:
Marjorie Thompson
Missouri Department of Insurance,
Financial Institutions and Professional Registration
PO Box 4001
Jefferson City, MO 65102