



**DEPARTMENT OF INSURANCE, FINANCIAL  
INSTITUTIONS AND PROFESSIONAL REGISTRATION**

P.O. Box 690, Jefferson City, Mo. 65102-0690

IN RE: LISA LOUISE ERVIN  
13610 BARRETT OFFICE DR., STE 110  
MANCHESTER, MO 63021

TRACKING ID 213635

RECEIVED  
JUL 08 2014

DEPT. OF INSURANCE,  
FINANCIAL INSTITUTIONS &  
PROFESSIONAL REGISTRATION

VOLUNTARY FORFEITURE AGREEMENT

It is hereby agreed by Lisa Louise Ervin ("Ervin") and the Consumer Affairs Division of the Department of Insurance, Financial Institutions and Professional Registration, as follows:

WHEREAS, John M. Huff, is the duly appointed Director of the Department of Insurance, Financial Institutions and Professional Registration, State of Missouri (hereinafter, "Director" of the "Department"), whose duties, pursuant to Chapters 374, 375 and 381, RSMo, include the supervision and regulation of the business of insurance;

WHEREAS, the Consumer Affairs Division of the Department is charged with investigating producers and companies engaged in the business of insurance pursuant to Sections 374.085 and 374.190, RSMo and is authorized by the Director to recommend enforcement action under the laws relating to insurance;

WHEREAS, Ervin is licensed as a producer with the Department, pursuant to Chapters 375 and 381, RSMo;

WHEREAS, the Consumer Affairs Division's investigation has revealed that Ervin failed to administer the transaction according to written instructions, in violation of Section 381.022.2 (2) and .5, RSMo (Supp. 2013), subjecting Ervin to enforcement action by the Director;

WHEREAS, Ervin has been informed of her right to counsel and of her right to contest any attempt by the Department to discipline her insurance producer license, and states that she understands her rights to contest any such actions;

AND WHEREAS, Ervin acknowledges and admits for purposes of this Agreement and for purposes of any future action by the Director or the Consumer Affairs Division based on any additional violation of the insurance laws or regulations by Ervin in which action the Director or the Consumer Affairs Division alleges that the violations described herein form part of a course of conduct, a business practice, or other such series of similar violations, or that future violations by Ervin are committed knowingly, intentionally or in conscious disregard of the law, in that she failed to administer the transaction according to written instructions in violation of Section 381.022.2 (2) and .5, RSMo (Supp. 2013).

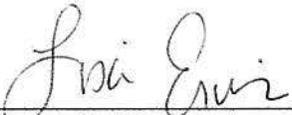
NOW, THEREFORE, in lieu of any recommendation or initiation by the Consumer Affairs Division of any action based on the violations cited in this Agreement, and after being afforded the opportunity to consult legal counsel, Ervin does hereby voluntarily and knowingly surrender and forfeit the sum of Two Hundred Fifty dollars (\$250.00), such sum to be paid into the State School Moneys Fund pursuant to Sections 374.046 and 374.280, RSMo.

Ervin shall submit this sum to the Department by cashier's check or money order made payable to the State School Moneys Fund no later than July 7, 2014.

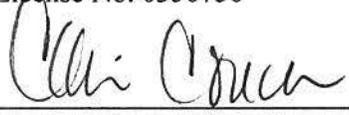
The parties agree that, should the Director or the Division in the future allege an additional violation of the insurance laws or regulations by Ervin, nothing in this Agreement shall preclude the Director or the Consumer Affairs Division from introducing Ervin's admissions contained in this

Agreement as evidence that the acts described herein form part of a course of conduct, a business practice, or other such series of similar violations, or for purposes of showing that such later alleged acts are committed knowingly, intentionally or in conscious disregard of the law.

DATED: 7/7/2014

  
\_\_\_\_\_  
Lisa Louise Ervin  
License No. 0350756

DATED: 7/9/14

  
\_\_\_\_\_  
Carrie Couch, Acting Director  
Consumer Affairs Division

DATED: 7-10-14

  
\_\_\_\_\_  
John M. Huff, Director  
Department of Insurance, Financial Institutions and  
Professional Registration

Return original to:  
Marjorie Thompson  
Missouri Department of Insurance,  
Financial Institutions and Professional Registration  
PO Box 4001  
Jefferson City, MO 65102

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