



## DEPARTMENT OF COMMERCE & INSURANCE

P.O. Box 690, Jefferson City, Mo. 65102-0690

IN RE: AMERICAN AUTOMOTIVE  
SERVICE SOLUTIONS, INC.  
933 MAIN PLAZA DRIVE  
WENTZVILLE, MO 63385

TRACKING ID: 424963E

### VOLUNTARY FORFEITURE AGREEMENT

It is hereby agreed by American Automotive Service Solutions, Inc. (“American Automotive”) and the Consumer Affairs Division of the Department of Commerce and Insurance, as follows:

WHEREAS, Chlora Lindley-Myers, is the duly appointed Director of the Department of Commerce and Insurance, State of Missouri (hereinafter, “Director” of the “Department”), whose duties, pursuant to Chapters 374, 375 and 385, RSMo, include the supervision and regulation of the business of Motor Vehicle Extended Service Contracts (“MVESC”);

WHEREAS, the Consumer Affairs Division (“Division”) of the Department is charged with investigating producers and companies engaged in the business of motor vehicle extended service contracts pursuant to Sections 374.085, 374.190, and 385.200 to 385.220 and is authorized by the Director to recommend enforcement action for violations of such laws;

WHEREAS, the Division determined that American Automotive:

- Engaged in the business of MVESC sales without a valid motor vehicle extended service contract business entity producer license issued by this Department, in violation of Sections 385.206.1 and 385.209.3, RSMo;
- Materially aided employees to solicit MVESC to violate Section 385.206.1, RSMo, in violation of Section 385.216.2, RSMo;

WHEREAS, American Automotive has been informed of its right to counsel and its right to contest any disciplinary action against its MVESC business entity producer license;

WHEREAS, American Automotive acknowledges and admits for purposes of this Agreement and for purposes of any future action by the Director or the Division based on any additional violation of the insurance or motor vehicle extended service contract laws or regulations by American Automotive, in which the Director or the Division alleges that the violations described herein form part of a course of conduct, a business practice, or other such series of similar violations, or that future violations by American Automotive are committed knowingly, intentionally, or in conscious disregard of the law, and that American Automotive:

- Engaged in the business of MVESC sales without a valid motor vehicle extended service contract business entity producer license issued by this Department, in violation of Sections 385.206.1 and 385.209.3, RSMo;
- Materially aided employees to solicit MVESC to violate Section 385.206.1, RSMo, in violation of Section 385.216.2, RSMo.

NOW, THEREFORE, in lieu of any recommendation or initiation by the Division of any action based on the violations cited in this Agreement, and after being afforded the opportunity to consult legal counsel, American Automotive does hereby voluntarily and knowingly surrender and

forfeit the sum of twenty-seven thousand dollars (\$27,000.00) such sum to be paid into the State School Moneys Fund pursuant to Sections 374.046 and 374.280.

American Automotive shall submit this sum to the Department by cashier's check or money order made payable to the State School Moneys Fund no later than November 27, 2023.

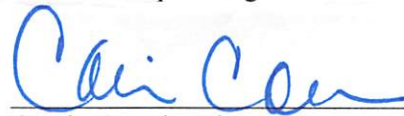
The parties agree that, should the Director or the Division in the future allege any additional violation of the insurance or motor vehicle extended service contract laws or regulations by American Automotive, nothing in this Agreement shall preclude the Director or the Division from introducing American Automotive's admissions contained in this Agreement in any future allegation of a different violation by American Automotive of Sections 385.206.1, 385.209.3, and 385.216.2, RSMo, of the insurance laws or of regulations cited or defining such section, as evidence for the purpose of showing that:

- a) the acts described herein, together with such additional violations, form part of a conduct, a business practice, or other such series of similar violations; or
- b) such additional violations are committed knowingly, intentionally or in conscious disregard of the law.

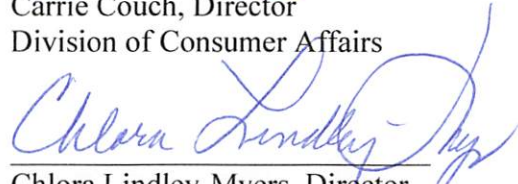
DATED: 11/27/23

  
American Automotive Service Solutions, Inc.  
NPN# 11730305  
By: Michael Hall  
Its: Chief Operating Officer

DATED: 12/5/23

  
Carrie Couch, Director  
Division of Consumer Affairs

DATED: December 5, 2023

  
Chlora Lindley-Myers, Director  
Department of Commerce and Insurance