



DEPARTMENT OF COMMERCE & INSURANCE

P.O. Box 690, Jefferson City, Mo. 65102-0690

IN RE: GREAT AMERICAN CLOSING COMPANY LLC TRACKING ID# 385268
DBA GREAT AMERICAN TITLE
INSURANCE AGENCY
524 W. BATTLEFIELD
SPRINGFIELD, MO 65807

VOLUNTARY FORFEITURE AGREEMENT

It is hereby agreed by Great American Closing Company LLC, dba Great American Title Insurance Agency ("GAT") and the Division of Consumer Affairs of the Department of Commerce and Insurance, as follows:

WHEREAS, Chlora Lindley-Myers, is the duly appointed Director of the Department of Commerce and Insurance, State of Missouri (hereinafter, "Director" of the "Department"), whose duties, pursuant to Chapters 374, 375 and 381, RSMo, include the supervision and regulation of the business of insurance;

WHEREAS, the Division of Consumer Affairs ("Division") of the Department is charged with investigating producers and companies engaged in the business of insurance pursuant to Sections 374.085 and 374.190, RSMo and is authorized by the Director to recommend enforcement action under the laws relating to insurance;

WHEREAS, GAT currently holds an active license as a business entity producer with the Department, pursuant to Chapter 375, RSMo;

WHEREAS, the Division has received information concerning GAT's failure to:

- Adequately and timely respond to an inquiry from the Department, in violation of Missouri Regulation 20 CSR 100-4.100;
- Provide clear, conspicuous, and distinct disclosure of premiums and charges in violation of Section 381.019, RSMo;
- Timely deliver the title insurance policy to the insureds in violation of Section 381.038.3, RSMo;

Additionally, GAT's continued failure to timely file the Annual Financial Interest Report and Affiliated Arrangement Reports for GAT, Great American Title Co dba Great American Title of Christian County and Great American Title of Greene County, in violation of Sections 381.029.3 and 381.029.4, RSMo and Missouri regulation 20 CSR 500-7.070; and such conduct subjects GAT to enforcement action by the Director;

WHEREAS, GAT has been informed of its right to counsel and of its right to contest any attempt by the Department to discipline its insurance producer license, and states that it understands its rights to contest any such actions;

AND WHEREAS, GAT acknowledges and admits for purposes of this Agreement and for purposes of any future action by the Director or the Division based on any additional violation of the insurance laws or regulations by GAT, in which action the Director or the Division alleges that the violations described herein form part of a course of conduct, a business practice, or other such series of similar violations, or that future violations by GAT are committed knowingly, intentionally or in conscious disregard of

the law, in that it failed to:

- Adequately and timely respond to an inquiry from the Department, in violation of Missouri Regulation 20 CSR 100-4.100;
- Provide clear, conspicuous, and distinct disclosure of premiums and charges in violation of Section 381.019, RSMo;
- Timely deliver the title insurance policy to the insureds in violation of Section 381.038.3, RSMo;

Additionally, GAT failed to timely file the Annual Financial Interest Report and Affiliated Arrangement Reports for GAT, Great American Title Co dba Great American Title of Christian County and Great American Title of Greene County in violation of Sections 381.029.3 and 381.029.4, RSMo and Missouri regulation 20 CSR 500-7.070;

NOW, THEREFORE, in lieu of any recommendation or initiation by the Division of any action based on the violations cited in this Agreement, and after being afforded the opportunity to consult legal counsel, GAT does hereby voluntarily and knowingly surrender and forfeit the sum of one thousand five hundred dollars (\$1,500.00), such sum to be paid into the State School Moneys Fund pursuant to Sections 374.046 and 374.280, RSMo.

GAT shall submit this sum to the Department by cashier's check or money order made payable to the State School Moneys Fund no later than December 7, 2021.

The parties agree that, should the Director or the Division in the future allege an additional violation of the insurance laws or regulations by GAT, nothing in this Agreement shall preclude the Director or the Division from introducing GAT's admissions contained in this Agreement as evidence that the acts described herein form

part of a course of conduct, a business practice, or other such series of similar violations, or for purposes of showing that such later alleged acts are committed knowingly, intentionally or in conscious disregard of the law.

DATED: 12/1/21



Great American Closing Company LLC
dba Great American Title Insurance Agency
By: Peggy Barton
Its: CEO
License No. 8020841

DATED: 12/7/21



Carrie Couch, Director
Division of Consumer Affairs

DATED: December 7, 2021



Chlora Lindley-Myers, Director
Department of Commerce and Insurance

Return original to:
Chelsea Holtmeyer
Missouri Department of Commerce and Insurance
PO Box 4001
Jefferson City, MO 65102