



DEPARTMENT OF COMMERCE & INSURANCE

P.O. Box 690, Jefferson City, Mo. 65102-0690

INSURANCE BULLETIN 26-02

Updated Catastrophe/Disaster Coordination Contact

Issued: January 27, 2026

The following Bulletin is issued by the Missouri Department of Commerce and Insurance (“Department”) to inform and educate the reader on the specified issue. It does not have the force and effect of law, is not an evaluation of any specific facts or circumstances, and is not binding on the Department. See section 374.015, RSMo.

To: All insurers issuing policies covering real or personal property in Missouri

From: Angela L. Nelson, Director

A handwritten signature in blue ink that reads "Angela L. Nelson".

Re: Updated Catastrophe/Disaster Coordination Contact

In anticipation of the upcoming spring storm season and to ensure prompt, efficient communication with the insurance industry following a disaster, the Department requests that each insurer insuring real or personal property in the state provide current Catastrophe/Disaster Coordination Contact information.

The Catastrophe/Disaster Coordination Contact should be available to communicate directly with the Director and senior Department leadership following a disaster within the state. This includes high-level communications about the Department’s response efforts, the company’s response efforts, logistics issues, and other urgent or non-urgent regulatory matters.

Additionally, this contact should be able to discuss or make resources available to the Department to discuss media-related inquiries, coordinate joint communication and consumer outreach efforts, and participate in industry conference calls and meetings regarding disaster response matters.

If the Catastrophe/Disaster Coordination Contact has changed from the previously provided contact, the Department requests that the information be updated using the Uniform Certificate of Authority Application (UCAA) process by completing Form 14. If the Catastrophe/Disaster Coordination Contact has not changed, please do not submit a duplicate filing.

Please visit <https://content.naic.org/industry/ucaa> to file Form 14. Missouri does not charge a fee for filing Form 14. If you are unfamiliar with the UCAA electronic portal, please coordinate with the staff or consultants who typically handle corporate amendment filings for your company.

Any questions or comments regarding this Bulletin should be directed to the Market Regulation Division by telephone at (573) 751-7470 or by email at ProductFilings@insurance.mo.gov.

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