



## DEPARTMENT OF COMMERCE & INSURANCE

P.O. Box 690, Jefferson City, Mo. 65102-0690

### INSURANCE BULLETIN 25-02

#### Updated Catastrophe/Disaster Coordination Contact

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*The following Bulletin is issued by the Missouri Department of Commerce and Insurance ("Department") to inform and educate the reader on the specified issue. It does not have the force and effect of law, is not an evaluation of any specific facts or circumstances, and is not binding on the Department. See section 374.015, RSMo.*

**To:** All insurers issuing policies covering real or personal property in Missouri

**From:** Angela L. Nelson, Director

**Re:** Updated Catastrophe/Disaster Coordination Contact

To ensure prompt and efficient communications with the insurance industry following a disaster, the Department requests insurers insuring real or personal property in Missouri to make sure the Catastrophe/Disaster Coordination Contact Information on file with the Department is current.

The Catastrophe/Disaster Coordination Contact should be available to communicate directly with the Director and senior Department leadership following a disaster within the state. This may include high-level communications about the Department's response efforts, the company's response efforts, logistic issues, and other urgent or non-urgent regulatory matters following a disaster.

This contact should also be able to discuss or make resources available to the Department to discuss media-related inquiries, coordinate joint communication and consumer outreach efforts, and participate in industry conference calls and meetings regarding disaster response matters.

If the Catastrophe/Disaster Coordination Contact has changed from what was previously provided, the Department requests that insurers submit updated contact information. Insurers do not need to file updated information at this time if the Catastrophe/Disaster Coordination Contact on file with the Department is current.

Insurers should submit updated Catastrophe/Disaster Coordination Contact information electronically using the Uniform Certificate of Authority Application (UCAA) process by completing a Change of Mailing Address/Contact Notification Form (Form 14). Please visit <https://content.naic.org/industry/ucaa> to make a Form 14 filing. There is no fee applicable to a Form 14 filing in Missouri. If you are unfamiliar with the UCAA electronic portal, please coordinate with your staff or consultants who typically handle corporate amendment filings for your insurer.

Any questions or comments regarding this Bulletin should be directed to the Market Regulation Division by telephone at (573) 751-7470 or by email at [ProductFilings@insurance.mo.gov](mailto:ProductFilings@insurance.mo.gov).

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