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# Company Name:

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All filings and payments must be through SERFF. A filing fee of \$150 applies to each filing, pursuant to 374.230 RSMo.

<u>Student Health: Individually Underwritten (H22):</u> A health insurance contract that covers a class of students as contemplated under the ACA.

For appropriate use of TOIs, please see the NAIC CDS Coding Matrix at: <u>https://www.naic.org/documents/industry\_pcm\_lahac.pdf</u> and the MO SERFF filing guidelines in SERFF.

# To expedite filings and ensure an efficient use of resources, the L&H Section offers the following tips:

- 1. Please complete this form by listing the location of the provision in the forms. Please attach to the Supporting Documents tab.
- 2. Please ensure the Form Type under the Form Schedule tab matches the attached form. For example, if the Form Type is an application, make sure the attached form is an application.
- 3. The Form Number:
  - A. Cannot be reused, except when original filing rejected or withdrawn.
  - B. Provided under the Form Schedule tab must match the form number that is provided on the lower left hand corner of the first page.
- 4. Provide an explanation of variability for all bracketed alpha and numeric text.
- 5. If filing a rider, endorsement or application, please provide the SERFF tracking number or copy of TD1 and approved policy forms.
- 6. If the company wishes to mark a form confidential, please provide an explanation of how the request complies with 374.070 RSMo and 20 CSR 10-2.400.
- 7. If providing a red line version, please attach to the Supporting Documents tab; the forms for approval should be in final format.
- 8. Rate filings must be separate filings: Please see <a href="https://insurance.mo.gov/industry/filings/healthrates/">https://insurance.mo.gov/industry/filings/healthrates/</a> and 20 CSR 400-8.200(6).
- 9. In general, Filing Submissions shall, pursuant to 20 CSR 400-8.200:
  - A. Under General Information Tab in SERFF: Provide a brief, detailed description of benefits, the purpose of the filing and the intended market. Disclose if the form is new or a replacement. If amendment/rider, please provide the SERFF tracking number of the corresponding policy.
  - B. Life must be filed separately from Health. Group separately from Individual.
  - C. The form number shall be in the lower left corner of the face page.



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#	Citation	Policy Approval Criteria	Form and Page Number
1	375.995 RSMo	Sex or marital status discrimination as to benefits or coverage prohibited	
2	376.386 RSMo	Prescription drugs, one co-payment for dosage prescribed	
3	376.391 RSMo	Co-payments for chiropractic services, cap	
4	376.407 RSMo	Advance practice nurse, claims for service to be reimbursed, when	
5	376.425 RSMo	Student accident policies, may not limit surgical benefits, when	
6	376.776 RSMo	Hospital and medical expense provisions extended for certain handicapped and dependent children past	
7	376.777 RSMo	normal coverage age         Required Policy Provisions:         376.777.1:         (1): Entire Contract; changes         (2): Incontestability; time limit on certain defenses         (3): Grace period (31 days for monthly premiums; not less than 7 for weekly)         (4): Reinstatement         (5): Notice of claim (20 days after occurrence or as soon as reasonably possible; policies for loss of time – option to insert specific language)         (6): Claim forms (15 days; failure to provide deemed to comply)         (7): Proof of loss (90 days; shall not reduce or invalidate)         (8): Time payment of claims: inmediately upon receipt of proof of loss         (9): Payment of claims: in accordance to beneficiary designation, if applicable.         (10): Physical exam and autopsy, while claim is pending         (11): Legal Action         (12): Change of beneficiary, if applicable         376.777.2 Other provisions: If included in policyNo policy delivered or issued shall contain unless approved:         (1): Change of occupation         (2): Misstatement of Age         (3): other insurance in this insurer         (4): insurance with other insurers—on a service basis or on an expensed incurred basis         (5): insurance with other insurers—Other than expense incurred         (6): Relations of earnings to insurance         (7): Unpaid premium         (8): Cancellation	



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8	376.778 RSMo	Public hospitals - Payment direct to public hospitals or	
		clinics with or without assignment, whenprovisions	
		required in contracts	
9	376.779 RSMo	Alcoholism:	
10	376.781 RSMo	Speech & hearing - Speech and hearing disorders,	
		companies to offer coverage, whenrules, procedure	
11	376.782 RSMo	Mammography	
12	376.805 RSMo	Elective abortions: By rider and separate premium	
		only	
13	376.806 RSMo	Refund of health insurance premium on notice of death	
		of insured—refunded to whom—definitions—	
4.4	276 046 0014-	exception—failure to notify within one year	
14 15	376.816 RSMo 376.820 RSMo	Adopted children	
15	376.1199 RSMo	Child coverage: Discrimination prohibited Coverage for certain obstetrical / gynecological	
10	370.1199 KOWO	services:	
		<ul> <li>Provide enrollees with direct access to the</li> </ul>	
		services of a participating obstetrician,	
		participating gynecologist or participating	
		obstetrician/gynecologist of her choice within the	
		provider network for covered services.	
		Coverage for services related to diagnosis,	
		treatment and appropriate management of	
		osteoporosis	
		If the health benefit plan also provides coverage	
		for pharmaceutical benefits, provide coverage for	
		contraceptives either at no charge or at the same	
		level of deductible, coinsurance or co-payment as	
		any other covered drug.	
		Notice on the enrollment form related elective	
		abortions, if applicable.	
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17	376.1210 RSMo	Maternity benefits, minimum hospital stays,	
		exceptionsnotice of benefits, contentsattending	
18	376.1235 RSMo	physician definedrulemaking Physical therapy – Cost share	
19	376.1350 RSMo	Definitions.	
20	376.1361 RSMo	Utilization Program and Right to Appeal	
20	376.1363 RSMo	Utilization review decisions, procedures	
22	376.1365 RSMo	Reconsideration of an adverse determination, when	
23	376.1367 RSMo	Emergency services benefit determination, when	
		required, when	
24	376.1372 RSMo	Utilization review, procedures - Certification and	
		member handbook to include utilization review	
		procedures	



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25	376.1378 RSMo	Grievance Procedures in Evidence of Coverage (EOC) - Grievances and certificate of compliance filed with			
	070 4000 DOM-	the director, when.			
26	376.1382 RSMo	Grievance Procedures - First- and second-level			
		grievance review for managed care plans, first-level			
07	276 4295 DSMa	procedures			
27	376.1385 RSMo	Grievance Second-level review procedures			
28	376.1389 RSMo	Expedited Review - Expedited grievance review			
29	20 CSR 400-2.010	procedure. Insured's right to examination of accident and sickness			
29	20 CSR 400-2.010	coverage			
30	20 CSR 400-2.060 (3)	<ul> <li>(A): Insureds in the military: if benefits are not provided for those in military; pro-rata refund of unearned premium. Optional provision to reinstate at discharge.</li> <li>(B): Benefits reduced: If benefits are reduced due to age, policy must clearly disclose in print and location.</li> </ul>			
		(C): Agent's Authority: company may disclaim agent's authority to alter contract or gran insurability – prohibition on certain language.			
		(D): Policies that reimburse for hospital charges may not reduce benefits for hospital charges incurred due to stay at a VA or other government hospital			
		(E): Deductible shall be applied to allowable expenses prior to the applicable coinsurance			
		(F): policy or certificate shall not include any language which requires that accidental bodily injury be effective sole through external, violent and accident means.			
		(G): Alcoholism coverage; if plan provides for hospital treatment.			
31	20 CSR 400-2.060 (4)	<ul> <li>Essential Conditions to be contained:</li> <li>(A): if certificate or coverage booklet is to be delivered to a member of group, must file for review and approval.</li> <li>(B): requirements on variable language</li> <li>(C): Definition of Total Disability</li> <li>(D): Definition of Residual Disability</li> <li>(E): Timing of notice of acceptance of application or give the prospective insured reason for delay.</li> <li>(F): Self-inflicted injuries resulting from attempted suicide while sane.</li> <li>(G): Exclusion of injuries or illness due to course of</li> </ul>			
		employment.			
32	20 CSR 400-2.110	Life and health benefits relating to HIV infection			
33	20 CSR 400-2.120	HIV: Application Questions & Underwriting Practices			
34	20 CSR 400-2.140	Speech and hearing disordersDefinitions			
		Prohibited Provisions			

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1	376.777 RSMo	Ambiguous, misleading provisions: uncertain, ambiguous or not reasonably adequate for insured's protection prohibited	
2	435.350 RSMo	Arbitration prohibited	
3	376.777	Force Majeure & Acts beyond the company control: deemed not reasonably adequate for protection of insured Waiting period during which no benefits are payable prohibited	
		Sole Discretion language prohibited	
4	Filing Guidelines	Variable language: must be specifically identified in statement of variability. Brackets around entire pages not permitted Insert pages not permitted	
5	20 CSR 400-8.200	Redline copies: not approval; place under Supporting Documents tab	
		Rider a rider prohibited	