The following Bulletin is issued by the Missouri Department of Commerce and Insurance (“Department”) to inform and educate the reader on the specified issue. It does not have the force and effect of law, is not an evaluation of any specific facts or circumstances, and is not binding on the Department. See section 374.015, RSMo.

To: All insurers conducting the business of insurance in the State of Missouri

From: Chlora Lindley-Myers, Director

Re: Filings made to the Division of Company Regulation

On March 13, 2020, Governor Michael L. Parson issued Executive Order 20-02, declaring a State of Emergency in Missouri due to the risk posed to the public and to health and safety by COVID-19. As a result of the State of Emergency and public health efforts to minimize the spread of COVID-19, disruptions to normal operations have occurred. The Department is issuing this Bulletin to assist entities regulated by the Department in making required filings with the Division of Company Regulation.

This bulletin applies to all insurers including, but not limited to health maintenance organizations (HMOs), health service corporations (HSCs), utilization review agents, health and accident insurers, long-term care carriers, third party administrators (TPAs), discount medical plan organizations, property and casualty insurers, surplus lines insurers, county, town, and farmers’ mutual property insurance companies, and any and all other entities doing business in Missouri or regulated by the Department, regarding any and all types of insurance, including, but not limited to life insurance, health and accident insurance, limited benefit insurance, individual and group disability insurance, Medicare Supplement insurance, property and casualty insurance, HMO policies, discount medical plans, excess loss insurance, stop loss insurance, long-term care insurance, homeowners insurance, personal property insurance, commercial liability insurance,
general liability insurance, workers’ compensation insurance, fire and extended coverage insurance, title insurance, marine and transportation insurance, credit life insurance, medical supplement insurance, credit property and casualty insurance, annuity insurance, professional and medical malpractice insurance, and any and all other insurance-related entities regulated by the Department.

For all Missouri domestic insurance companies and HMOs, all annual statement supplemental filings due on April 1, 2020 will be considered officially filed with the Department when filed electronically with the NAIC. For 2020, any requirements to send signed hard copies of annual statement supplemental filings to the Department are optional.

For all other filings normally filed via mail with the Department of Commerce and Insurance, Division of Insurance Company Regulation, including but not limited to holding company filings (Forms B, C, D, F), and dividend or surplus note payment requests, such filings should be made electronically with an electronic signature in lieu of a signed hard copy while this bulletin is in effect. These filings should be sent by email to InsuranceSolvency@insurance.mo.gov to allow us to track filing dates accurately. Any documents sent via email to this address should be accompanied by a request for a read receipt. The date of the read receipt is considered the official filed date. Notarization of documents is not required while this bulletin is in effect; however any document that is normally required to be notarized should be signed by the appropriate individual, scanned, and submitted electronically as a .pdf document.

For questions about these processes, please contact John Rehagen, Director of the Division of Insurance Company Regulation at john.rehagen@insurance.mo.gov.

**This bulletin is effective until May 15, 2020, unless extended by the Director.**