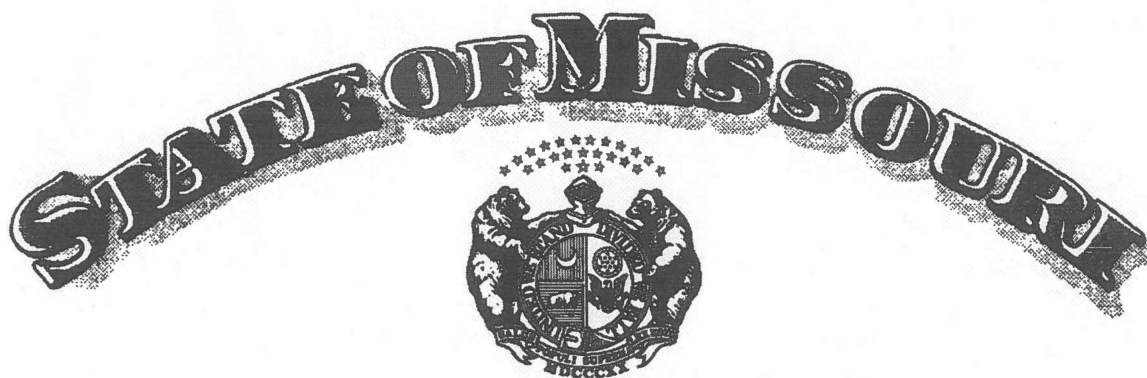




DEPARTMENT OF COMMERCE AND INSURANCE

P.O. Box 690, Jefferson City, Mo. 65102-0690

In the Matter of:

KAYLA DIANN PIPES,

Respondent.

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)

Case No. 2509020962C

AMENDED CONSENT ORDER

ANGELA L. NELSON, Director of the Missouri Department of Commerce and Insurance (the “Director” of the “Department”), takes up the above matter for consideration in order to amend the previous Consent Order dated February 18, 2026.

On February 18, 2026, Respondent, Kayla Diann Pipes (“Pipes”) and the Director entered into the Consent Order (the “Consent Order”) issuing her a resident individual insurance producer license. The Consent Order required, among other conditions, the following:

- That the Consent Order be in place until Pipes renews her resident insurance producer license, two years, or the expiration, lapse, termination, or revocation of the license, whichever occurs first;

- That Sheila Suess, Senior Account Manager at Acrisure (“Suess”), supervise Pipes and ensure her compliance with Missouri insurance laws;
- That Pipes is not authorized to engage in the business of insurance in Missouri if she does not have a qualified supervising producer approved by the Director; and
- That Pipes notify the Department of any changes that would affect the terms of the Consent Order.

On May 27, 2026, Pipes informed the Department that Acrisure notified her that she was being laid off effective July 31, 2026.

On June 23, 2026, at the Department’s request, Suess confirmed in writing that Pipes was in compliance with the terms of the Consent Order and that she was being laid off because of a corporate decision that affected several employees at Acrisure, including Pipes. Suess also stated that Pipes had “demonstrated great diligence in maintaining professional conduct in providing services to our clients entrusted to her for personal lines insurance needs.”

NOW, THEREFORE, IT IS ORDERED that the Department has determined it is in the best interests of all parties that the Consent Order in this matter be amended as follows:

1. Effective July 31, 2026, Suess is no longer Pipes' supervising producer. Based on the letter Suess provided to the Director, Pipes no longer requires a supervising producer if conditions below are met.

2. Pipes will report her efforts at obtaining alternative employment and once employed, her compliance with the remaining terms of the Consent Order on a quarterly basis, beginning on August 1, 2026 and every three months thereafter (November 1, February 1, and May 1) to the Director of Consumer Affairs at Consumeraffairs@insurance.mo.gov until Pipes renews her resident insurance producer license, two years, or the expiration, lapse, termination, or revocation of the license, whichever occurs first.

3. Within ten days of obtaining employment, Pipes will provide the name, address, and phone number of the company at which she is employed and the name, address, and phone number of her direct supervisor at her place of employment, to the Department as noted above.

4. Paragraphs 5 through 9 on page 8 of the Consent Order are specifically noted as continuing and in full force and effect.

Except as expressly provided in this Amendment, all terms and provisions of the Consent Order, are and will remain in full force and effect as if fully set out herein and are ratified by the parties.

SO ORDERED, SIGNED, AND OFFICIAL SEAL AFFIXED THIS 10th
DAY OF September, 2026.



Angela L. Nelson
ANGELA L. NELSON, Director
Missouri Department of Commerce
and Insurance

Agreed to by:

Kayla Diann Pipes
Kayla Diann Pipes, Respondent
2413 Hyde Park Dr.
Jefferson City, MO 65109

Date: 09-01-2026

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Date: 9-1-2026