2019

MEDICAL MALPRACTICE REPORT

MISSOURI DEPARTMENT OF COMMERCE & INSURANCE



Executive Summary

Data Sources

This report is based upon data provided by insurers and self-insured hospitals to the Missouri Department of Commerce and Insurance (DCI). These data include open and closed claims that insurance companies and self-insured hospitals are required to report under Section 383.105 RSMo. The DCI makes every possible effort to make sure these data are accurate and complete. However, the accuracy of this report depends largely upon the accuracy of the data filed by insurers and self-insured hospitals.

Additional information is derived from the Missouri "supplement to the annual statement" (see http://insurance.mo.gov/reports/suppdata). These data contain information about market segment, volume of business, market share, losses and expenses.

Format of Report

Historically, the DCI data consisted of one record for each claim. In many instances, a single injury will produce multiple defendants. In addition, a single defendant may have multiple insurance coverages implicated in a single claim (for example, basic and excess policies), and each coverage counted as a single claim. For purposes of this report, all individual claims are aggregated for each plaintiff / injured party, as well as for each health care provider implicated in a liability action.

The scenario in the following table illustrates how a single legal action spawns 6 claims, even though there are only three defendants. As aggregation on a *per claimant* and a *per defendant* basis is much more meaningful than the traditional *per claim* aggregation, the latter has been dropped from the report. Individuals interested in the traditional claim counts should contact the department.

Comparison of Claimant, Defendant and Claim								
Claimant	Count	Defendants	Count	Claims	Count			
An individual brings a claim against a physician, a		Physician	1	Physician's primary carrier reports a claim	1			
radiologist, and a hospital, all of	4			Physician's excess carrier reports a claim	1			
whom are alleged to have contributed to a given injury or related injuries	1	Radiologist		Original claim against a radiologist is closed due to inactivity	1			
			1	The claim against the radiologist is subsequently reopened due to the filing of a lawsuit	1			
		Hospital		Hospital reports a claim against its self-insured funds	1			
			1	Hospital's excess carrier reports a claim	1			
Total	1		3		6			

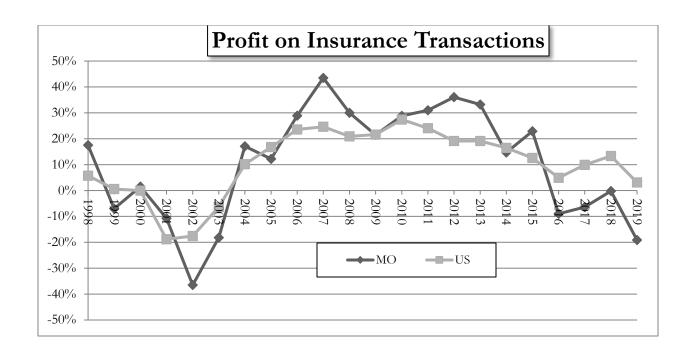
Highlights

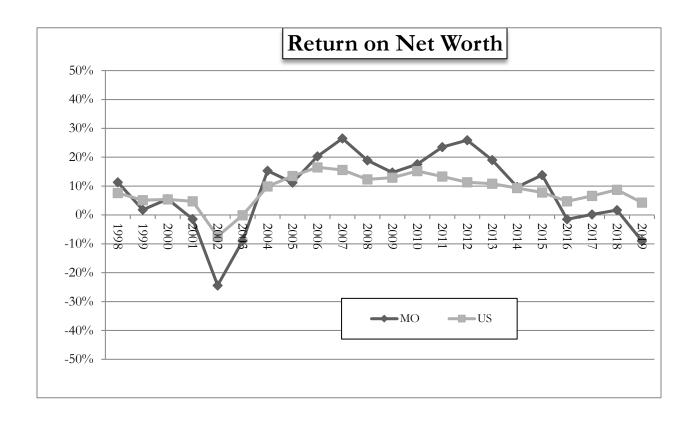
Data for physicians and surgeons, hospitals and other medical care providers are summarized in this report. The category of "other medical care providers" includes, but is not limited to, dentists, nurses, nursing homes, chiropractors, pharmacies, optometrists, podiatrists/chiropodists, clinics, and corporations.

Among the findings of the report are:

■ **Profitability** In 2016, medical professional liability insurers returned a loss in Missouri for the first time since 2003. In both 2017 and 2018, underwriting results were still negative, though when factoring in additional revenue such as investment income, insurers managed a positive return in both years, earning a 0.2 and 1.7 percent return. However, in 2019, both results were negative again. Profit on insurance transactions (claim costs plus expenses) reached 119 percent of premium. Nationally, profitability has also been trending downward in recent years.

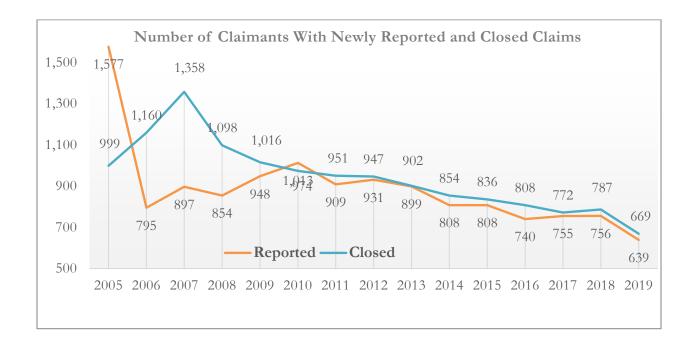
Incurred claims increased slight between 2017 and 2018, rising from \$79.7 to \$86.1 million, and reached \$119 million in 2019. Defense and adjustment expenses related to settling claims, the largest expense component for medical professional liability insurance aside from claim payments, represent an additional 30 percent of premium (page 6).





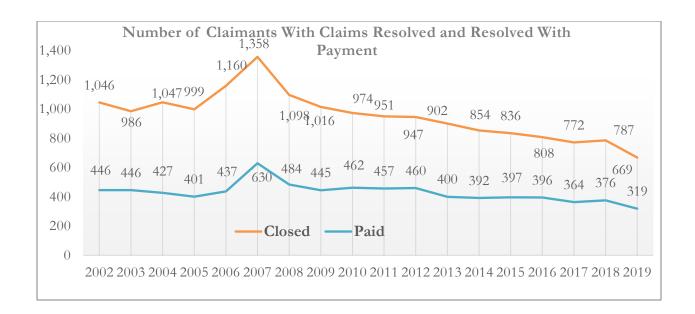
New Incidents Reported and Claims Closed

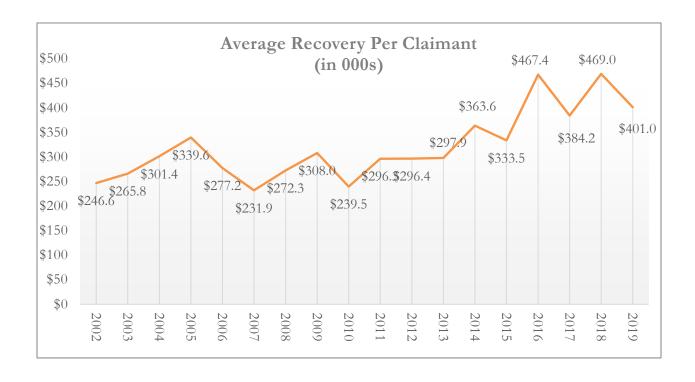
■ After new claims spiked sharply in 2005, newly-opened claims declined substantially in subsequent years. Aside from the anomalous 2005 spike in new claims (a direct result of legal changes implemented in that year), the number of claims reported has declined substantially in recent years, and by 2019 stood at 639.

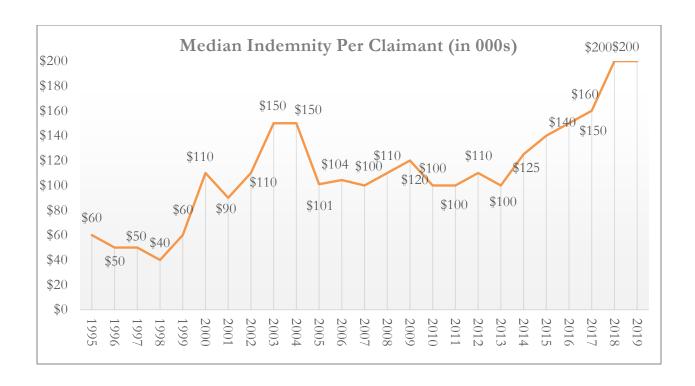


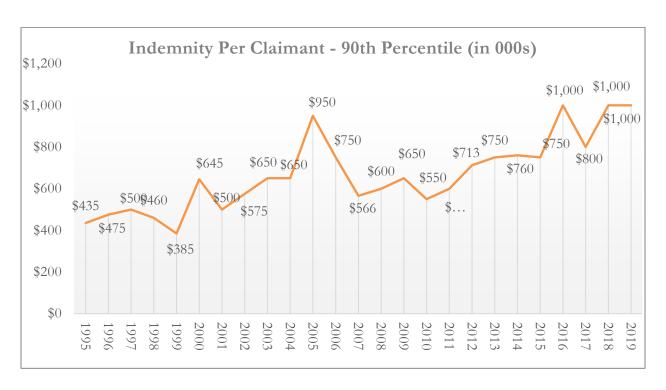
■ After a significant increase in 2007, the number of claimants receiving a recovery subsequently declined. However, the average award per claimant increased significantly in 2018, rising to \$494,874, a new high, though declined in 2019.

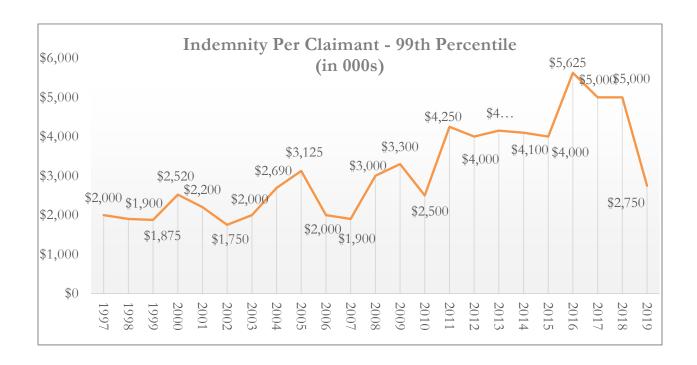
The median amount received by each claimant in both 2018 and 2019 stood at \$200,000, up significantly from prior years. In 2019, recoveries at the 90th and 99th percentiles we \$1 million and \$2.8 million respectively,



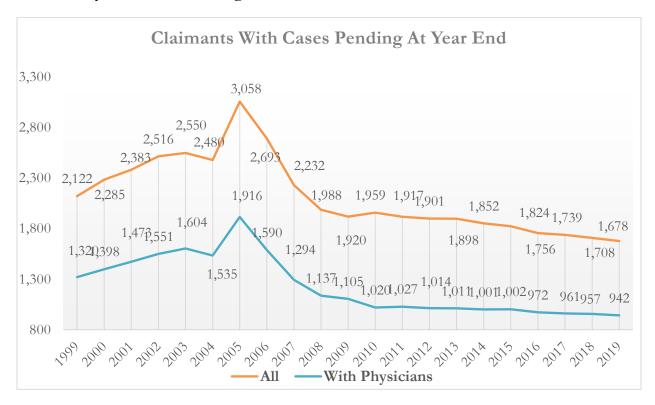








■ The number of claimants with pending actions at the end of a year has declined substantially since 2005, reaching historic lows.



Factors Impacting the Price of Medical Professional Liability Insurance

Many factors affect the cost of claims. This report does not undertake a comprehensive, rigorous analysis of various cost factors. Past reports have highlighted inflationary pressures on claim costs. The economic component of indemnity payments consists primarily of lost wages and incurred medical costs, both of which have tended to increase more rapidly than the general rate of inflation.

No conclusions are presented in this report about possible future trends. Given the large annual fluctuations in average payments, several years of data are necessary to make credible future projections. Even with a sufficient time series, analyses are difficult when costs are impacted by moving and contrary forces. The difficulty is augmented by the significant changes that have occurred in Missouri's tort environment, such that prior trends may no longer be operative, and possible emerging new trends are too recent to provide a credible basis for projections. For example, several significant changes occurred with respect to the tort environment over the last decade. Prior to 2002, a single inflation-adjusted cap limited the amount each plaintiff could recover for non-economic damages in a medical liability action. In January of 2002, the Missouri Court of Appeals, Eastern District, ruled that the cap could be "stacked" across defendants or applied separately to each discrete act of malpractice from a single individual (Scott vs. SSM Healthcare). In 2005, the legislature lowered the cap to a non-inflation-adjusted amount of \$350,000, and applied it to total recovery from all defendants party to a single liability action. More recently, the Missouri Supreme Court ruled that the cap on non-economic damages was an unconstitutional infringement on the right to a jury trial (Watts vs. Cox). In 2015, the MO legislature enacted new caps. For more minor injuries, caps were set at \$400,000. Injuries defined as catastrophic were subject to a higher cap of \$700,000. Both caps are annually adjusted by a constant rate of 1.7 percent. For 2020, the caps stood at \$435,176 and \$761,558.

Nature and Substance of Allegations and Health Outcomes

Allegation and health outcome data are derived from the narrative of events alleged to have caused an injury that are submitted with each claim form. Narratives are coded according to taxonomies developed by the DCI. Every effort was made to code each occurrence according to the most proximate cause of the alleged medical injury, rather than the actions of defendants whose involvement was less central. For example, if an individual received an unintentional cut during surgery, which subsequently led to an undiagnosed infection, the case would be coded as "cut, puncture or tear during surgery." To date, the DCI has coded nearly 15,000 medical professional liability actions extending back to 2005. Data included in this report are through 2018.

Following the categories of the National Practitioner Data Bank (NPDB), allegations are grouped into the following eight categories:

Adverse Outcomes by Medical Category Closed Occurrences, 2005-2018 Percent									
Category of Alleged Paid % Total Medical Error Occurrences Occurrences Payments									
Surgery	31.0%	29.7%	29.2%						
Non-surgical treatment	18.0%	18.3%	13.7%						
Diagnosis	17.9%	18.2%	25.9%						
Patient Safety / Ethics / Legal	15.2%	15.2%	6.5%						
Medication	8.4%	8.6%	5.3%						
Pregnancy & childbirth	6.1%	6.5%	16.8%						
Anesthesia	1.9%	1.6%	1.7%						
IV & Blood Products	1.5%	1.8%	0.9%						
Total	100.0%	100.0%	100.0%						

Across all categories, just a few general types of allegations accounted for more than 90 percent of cases. Interestingly, injuries unrelated to medical treatment were among the largest sources of claims, with nearly 1,900 claimants seeking compensation for falls on hospital grounds, assaults from medical staff or other patients, and injuries during transport, among other causes. Over the period 2005-2018, insurers paid out nearly \$147 million as a result of such claims. Pregnancy and birth-related claims accounted for 6 percent of all claims, but nearly 16 percent of total claim payments. Injuries sustained during surgery or non-surgical treatment also account for a high volume of cases. Among this class of injuries, the most common was *unintentional cut*, *tear or burn* during the procedure (1,625 cases). Additional types of injuries of this class include cardiovascular side-effects of treatment, such as heart attack, stroke, or embolism; or respiratory side-effect (730 cases), and an assortment of other types of less-defined injuries (667, classed as "Other injury during or as a result of procedure").

This category excludes other specific types of injuries, such as retained surgical materials (364 cases), and surgeries or other procedures performed on the wrong patient or the wrong body part (159 cases). Claims involving misdiagnoses and other diagnostic issues (excluding physical injuries incurred during a diagnostic test) accounted for 2,892 cases and \$593 million in payments since 2005.

The following tables include only the broadest classifications of alleged medical errors. Much more detailed tables are included in the body of the report.

Top 20 Most Common Allegation Categories Medical Professional Liability Closed Claims, 2005-2018								
Allegation Type	Claimants	Claimants Receiving Payment	Average Payment	Average Injury Severity (1-9 Scale)				
Diagnostic Errors	2,581	1,230	\$452,723	6.4				
Non-treatment injuries (falls, etc)	1,716	998	\$143,898	4.9				
Cut, puncture or tear during procedure	1,486	764	\$280,431	5.3				
Post-treatment infection	1,154	499	\$275,022	6.0				
Pregnancy & Childbirth	877	446	\$847,780	7.0				
Inefficacious treatment	781	274	\$229,018	4.8				
Adverse reaction to correct medication and dose	720	199	\$299,432	5.1				
Medication Error (incorrect med or dose)	681	480	\$196,940	4.5				
Cardiovascular / respiratory complication of	659	332	\$521,622	7.2				
Improper use of equipment / equipment failure	645	284	\$253,817	4.8				
Other physical trauma from treatment	600	228	\$302,747	4.4				
Denial of care / patient abandonment	444	54	\$323,982	3.6				
Foreign body retained	344	195	\$118,980	3.9				
Ethical / legal misconduct	305	121	\$88,034	1.2				
Non-administration of necessary care	212	100	\$332,010	6.3				
Informed consent / unnecessary procedure	204	68	\$241,751	4.2				
Other problem with surgical site	155	65	\$460,467	4.7				
Wrong patient / body part	147	109	\$307,094	4.4				
Delay in treatment	65	29	\$417,070	6.6				
Communication failure	61	15	\$239,167	6.0				
Subtotal	13,837	6,490	\$329,936	5.4				
Total	1,186	427	\$248,520	4.9				
% Top 25	92.1%	93.8%						

^{*}Many patient abandonment cases arise from the incarcerated population, and involve allegations of civil rights violations and deliberate denial of necessary medical care.

Among all diagnostic-related cases (most commonly misdiagnoses or failure to diagnose), most involved cancers of various forms (680 cases), of which the most common was breast cancer (139 cases). This category was followed by heart conditions (258 cases), fractures (212 cases), digestive disorder (203 cases) and strokes (194 cases) comprising the top 5. Diagnosing a healthy patient with a condition was the 7th most common diagnostic error, with 85 cases during the period.

Diagnostic-Related Claims, 2005-2018 By Medical Condition									
Infectious / Non- infectious Condition Indicator	Medical Condition	Claimants	Claimants Receiving Payment	Average Payment	Average Injury Severity (1-9 Scale)				
NI	All Cancer	625	293	\$417,101	7.0				
NI	Heart Condition	238	135	\$422,673	7.9				
NI	Fracture	193	58	\$127,906	3.8				
NI	Digestive disorders	185	91	\$398,247	5.8				
NI	Stroke	170	84	\$562,310	6.6				
NI	Embolism/ thrombosis	102	59	\$387,352	7.3				
NI	Healthy patient misdiagnosed with	80	34	\$155,421	3.5				
NI	Traumatic injury to internal organs	66	32	\$376,469	7.2				
NI	Hematoma / aneurysm	59	35	\$526,475	8.1				
NI	Spine / spinal cord disorder	54	22	\$948,697	5.9				
I	Respiratory infections	50	23	\$281,674	6.8				
I	Meningitis, encephalitis, and	46	31	\$1,031,868	7.7				
NI	Traumatic injury to spine	45	20	\$1,020,092	5.8				
NI	Injury to tendons or muscle	40	10	\$86,433	6.2				
NI	Diseases of the genitourinary system	35	18	\$485,139	5.9				
NI	Diseases of the reproductive system	30	14	\$240,446	5.0				
I	Digestive disorders	29	11	\$57,727	4.8				
NI	Nutritional and metabolic disorders	26	16	\$956,208	7.6				
NI	Visual condition	23	13	\$535,084	5.9				
NI	Musculoskeletal disorder order-	22	8	\$1,511,250	4.2				
I	Infection of spine / spinal cord	18	6	\$928,056	6.3				
I	Musculoskeletal infection excluding	16	11	\$769,091	5.5				
I	Development of septic condition during	16	12	\$664,125	7.5				
NI	Blood and immune disorders	15	10	\$579,417	6.9				
NI	Diabetes	14	8	\$344,388	6.4				
	Top 25	2,197	1,054	\$462,055	6.4				
	All Diagnostic-related Claims	2,342	1,095	\$456,748	6.2				
	% Top 25	93.8%	96.3%						

Additional tables display data on the most common initial conditions ultimately leading to a claim.

Patient Outcomes

The final tables in Section VIII display data on health outcomes attributable to an alleged error. As would be expected, the most severe injuries are associated with the highest payouts. The following table includes all outcomes for which the average indemnity amount exceeded \$500,000. Almost all injuries in this category entail significant life-long impairment, such as significant neurological or spinal injury, loss of limb(s) or organ function, or loss of vision or hearing.

Medical Outcomes, 2005-2018 With Average Payment > \$500,000									
Outcome		Claimants	Average						
	Claimants	Receiving Payment	Payment						
Cerebral palsy	73	49	\$1,994,038						
Quadriplegia	53	34	\$1,885,203						
Progression - meningitis	14	8	\$1,866,000						
Paraplegia	138	77	\$1,522,666						
other cognitive or neurological deficit	639	311	\$1,176,435						
Hemiplegia	22	11	\$1,127,273						
Full - loss of hearing	2	2	\$1,037,500						
Progression - encephalitis	3	1	\$1,025,000						
Wrong site surgery	1	1	\$1,000,000						
Coma	12	5	\$930,000						
Contraction - meningitis	15	2	\$840,000						
Full - loss of vision	48	26	\$770,217						
Stroke	164	72	\$710,611						
Perm - full loss of organ	32	18	\$702,326						
Perm - partial loss of organ	306	92	\$633,096						
Contraction - sepsis	81	34	\$599,756						
Cauda equine syndrome	19	11	\$562,047						
Amputation of two or more limbs	15	7	\$559,769						
Amputation / loss of other body part	218	92	\$533,568						
Amputation of hands/feet	38	14	\$511,372						
Amputation of one limb	196	97	\$504,842						

Generally, average indemnity closely follows the severity of injury attributable to an alleged medical error. However, in interpreting average payments by injury severity, readers should recognize that cases departing from this pattern may be explicable by other factors. For example, economic

damages, or compensation for monetary losses such as additional medical costs and lost wages, can vary considerably across cases that readers may believe are otherwise comparable. Non-debilitating cases, such as accidental sterilization or cosmetic issues, may entail little or no lost wages or additional medical expense. In these instances, economic damages would be minimal. Indemnity payments would primarily consist of compensation for non-economic injury (pain and suffering, diminished quality of life, loss of consortium, etc). On the other hand, awards for cases involving minimal physical injury can be substantially higher than might be expected. For example, a healthy person misdiagnosed with a terminal cancer would likely be traumatized, perhaps to the point of making life-altering decisions. Even though no *physical* injury has occurred (this case would be coded "1," or the least severe category on the nine-point injury severity scale), both economic and non-economic damages could be considerable.

Lastly, it is worth emphasizing that the allegation codes represent a claimant's version of events (as relayed to DCI by an insurer). In some instances, events can be readily verified by an insurer. For example, concrete outcomes such as retained surgical material or operations on the wrong patient can be known with a high degree of certainty by all parties. However, fundamental facts of a case may be in dispute in many instances. Whether a patient contracted an infection while under care, or whether it was a pre-existing condition, may not be known with certainty by any of the parties involved in a dispute. Readers should exercise a degree of critical judgment when interpreting the data displayed in the allegation tables.

New to This Report

The term "never event" was introduced in 2001 by the National Quality Forum (NQF). Categories of "never events" were later developed in conjunction with the Centers for Medicare and Medicaid Services (CMS). In general, such events are defined as unambiguous, readily quantifiable, and preventable. The occurrence of a never event is indicative of a lapse in expected standards of care or a failure of procedures. The list of never events was expanded in 2011, and includes serious events such as wrong site surgery, surgery on the wrong patient, medication errors, falls, and acts of self-harm among others.

In 2016, the DCI began coding medial liability claims data according to never event criteria, based on the narratives submitted by insurers with each claim. Due to limitations of the data (as well as the medical expertise of DCI analysists), such events are divided into "never events" when strict definitional criteria can be reasonably be assessed by the information provided, and "never event-type occurrences" when data are indeterminate with respect to such criteria, or when health outcomes do not meet the injury-severity thresholds required for a strict "never event." See Section VII for additional explanation.

	Neve	r Event T	pe Occurrei	nces, Claims Cl	losed 2005-20	017			
		Never ev		clude assessme here applicable	, .	Never event type occurrence without reference to injury severity			
Event description	Definition includes injury severity	Claims Closed	Claims Closed with Payment	Total Paid	Average Payment	Claims Closed	Claims Closed with Payment	Total Paid	Average Payment
			Surgica	al Events					
Wrong body part	N	138	99	\$23,998,926	\$242,413	138	99	\$23,998,926	\$242,413
Wrong patient	N	9	7	\$1,087,000	\$155,286	9	7	\$1,087,000	\$155,286
Wrong procedure	N	5	5	\$342,500	\$68,500	5	5	\$342,500	\$68,500
Foreign object retained	N	373	208	\$25,527,631	\$122,729	377	210	\$25,742,631	\$122,584
	Injurie	s from Imp	proper Use o	f Devices / De	vice Malfun	ction			
Contaminated drugs, devices or	Y	5	4	\$2,775,000	\$693,750	15	7	\$2,905,000	\$415,000
Device misuse/malfunction	Y	78	64	\$27,760,085	\$433,751	122	93	\$30,792,194	\$331,099
Air embolism	Y	21	18	\$9,401,844	\$522,325	21	18	\$9,401,844	\$522,325
			Patient Prot	ection Events					
Discharge of incompetent person	N	16	6	\$1,255,000	\$209,167	16	6	\$1,255,000	\$209,167
Patient Elopement	Y	12	12	\$4,398,155	\$366,513	13	12	\$4,398,155	\$366,513
Suicide / self-harm	Y	55	29	\$8,489,167	\$292,730	57	29	\$8,489,167	\$292,730
			Care Manag	gement Events					
Medication error	Y	269	188	\$60,984,519	\$324,386	593	390	\$63,600,215	\$163,077
Administration of blood products	Y	13	10	\$7,112,000	\$711,200	13	10	\$7,112,000	\$711,200
Maternal death of healthy patient	Y	2	1	\$1,050,000	\$1,050,000	3	2	\$1,058,000	\$529,000
Death of neonate in low risk pregnancy	Y					602	305	\$307,097,144	\$1,006,876
Wrong donor sperm or egg	N	1		\$0		1		\$0	
Falls	Y	667	402	\$65,215,816	\$162,228	1,020	566	\$74,123,140	\$130,960
Pressure ulcers	Y	327	188	\$44,162,272	\$234,906	396	216	\$46,168,272	\$213,742
Loss of biological specimen	Y					11	8	\$297,748	\$37,219

	Neve	r Event Ty	pe Occurren	ces, Claims Cl	osed 2005-20	017			
	Never ev		lude assessmer iere applicable	, ,	Never event type occurrence without reference to injury severity				
Event description	Definition includes injury severity	Claims Closed	Claims Closed with Payment	Total Paid	Average Payment	Claims Closed	Claims Closed with Payment	Total Paid	Average Payment
			Environme	ental Events					
Electric shock	Y	1	1	\$650,000	\$650,000	2	2	\$660,000	\$330,000
Problem with oxygen or other gas	Y	7	7	\$2,080,000	\$297,143	7	7	\$2,080,000	\$297,143
Burns	Y	24	16	\$1,710,295	\$106,893	72	54	\$2,966,176	\$54,929
Injury from restraints / bedrail	Y	4	4	\$1,541,365	\$385,341	4	4	\$1,541,365	\$385,341
			Radiologi	ical Events		1			
Metallic object in MRI	Y	5	4	\$468,077	\$117,019	7	5	\$476,827	\$95,365
			Crimina	al Events					
Sexual abuse/assault	N	75	28	\$3,231,994	\$115,428	75	28	\$3,231,994	\$115,428
Assault	Y	4	3	\$587,499	\$195,833	18	13	\$2,174,499	\$167,269

Other never events excluded:

- 1. Intraoperative /postoperative death in an American Society of Anesthesiologists Class 1 patient records are generally lacking in detail to determine class of patient. This event is therefore excluded entirely.
- 2. Care ordered by someone impersonating a health care provider there are no instances of this type of event in the medical liability records
- 3. Death or serious injury of a neonate in a low-risk pregnancy Since details of claims are almost always insufficient to identify a "low-risk pregnancy," all deaths or serious injuries are classed as "never event-type occurrences" rather than "never events."

Concepts and Definitions

Every attempt was made to make this report accessible to a broad readership. As such, technical terminology has been avoided where possible. However, readers should familiarize themselves with a few basic insurance terms.

Premium Written vs. Premium Earned

Premium Written: The cost of coverage for the full policy term, reported as of December 31st of the year in which a policy is issued, regardless of whether the policy term extends to future years. Written premium for a year includes premium adjustments, such as cancellations and changes in coverage, during the year for policies issued in the prior year.

Premium Earned: The dollar amount associated with the portion of the policy term that has elapsed by year-end.

The difference between written and earned premium can be better illustrated by example. Assume a one-year policy is issued on July 1, 2006, at a cost of \$1,000. At the end of the calendar year, the insurer will report \$1,000 of written premium on their financial annual statement. However, only half of the policy term will have elapsed at year-end. As such, only \$500, or one-half of the written premium amount, will be reported as earned premium. Earned premium is thus the amount of premium corresponding to the coverage actually offered during the year, since at year-end, half of the policy term will provide coverage in the future. For this reason, earned premium is the appropriate figure to use for assessing the performance of policy. For example, losses incurred during a reporting period correspond to elapsed coverage, and (obviously) not to coverage that will be extended at some future date.

Paid Losses vs. Incurred Losses

Paid Losses: The amount of claims payments distributed during the year. In many instances, especially for "long tailed" lines such as medical professional liability, paid losses may correspond to claims that were first opened perhaps many years prior to the date of payment. They may also represent payments on structured settlements for claims closed in prior years.

Incurred Losses: Paid losses plus the change in loss reserves for the year. Reserves are insurers' expectations about how much will eventually be paid out on pending claims. Incurred losses include estimates of losses that have been incurred but not yet reported to the insurer (called "incurred but not reported," or IBNR). Lastly, incurred loss amounts may reflect adjustments to estimates from prior years, since the true cost of a claim will become clearer as time passes.

The amount of **incurred losses** is the measure of underwriting performance in a given year, since paid losses typically represent losses incurred in prior years. However, it is important to stress that **incurred losses** are *estimates*. The actual amount of total losses incurred during a year won't be known with certainty until many years in the future, when all pending claims are closed.

Components of Profitability

Loss Ratio: The ratio of incurred losses to earned premium.

Loss adjustment expenses: Defense and cost containment expenses plus adjusting and other expenses. Loss adjustment costs are the most significant expense component for medical liability insurance, and in some years exceeds even the amount of indemnity going to claimants.

Other Expenses: Other expenses consist of sales costs, general business expenses, taxes and fees, and dividends.

Other Revenue and Expenses: This category includes revenue streams other than premium, losses and expenses, such as investment returns, taxes, and fees. Medical professional liability insurance is a "long tailed" line, meaning that premiums are collected perhaps many years before claims payments will be made. This time lag creates opportunities for significant investment gains, which in turn can partially offset the cost of coverage. Investment returns are thus a significant component of revenue for insurers.

Profitability: Insurers are required to annually file a financial statement. This statement contains a "state page," on which is reported claim costs and expenses directly tied to the operations in each state. However, some expenses and revenues, such a federal taxes and investment returns, are not intrinsically tied to state operations, and are reported as national aggregates. To assess true profitability in a state, national expenses and revenues must be allocated to a state in some non-arbitrary manner. The National Association of Insurance Commissioners (NAIC) has developed a widely-accepted profitability formula that performs these allocations. The NAIC figures through 2010 are reproduced in this report. The 2011 figure was calculated by the DCI in accordance with the NAIC formula.

Claimants with Claims Reported: The number of claimants that have initiated a claim with insurers during a year, plus prior claims that are reopened. For claimants with multiple claims, the case is considered opened only for the year the initial claim is filed.

Claimants with Cases Closed: The number of cases brought to final settlement during the course of a year. A case is considered closed during the year that the final claim is concluded.

Claimants Receiving a Payment: For closed cases, the number of claimants that received and indemnity payment.

Claimants with Pending Actions: Total number of claimants with at least one claim unresolved at year end, regardless of when the claim was first reported.

Average Indemnity: The average amount paid either to claimants (total claim indemnity / total number of claimants) or the average paid on behalf of defendants (total indemnity / total number of defendants). Average indemnity amounts exclude loss adjustment expenses, such as legal and defense fees.

Section I Historical Trends

This section contains graphs depicting trends in professional medical liability insurance for:

All medical providers combined Claims involving at least one physician & surgeon Claims involving at least one hospital

The tables and graphs are further categorized by:

Market Trends

Licensed and non-admitted premium

Analysis of carriers

Profitability

Historical premium and losses

Missouri loss ratios

Number of medical professional liability writers in Missouri

Frequency and Severity

Number of new claims reported to insurers

Average injury severity of new claims reported to insurers

Number of closed claims

Average injury severity of closed claims

Average indemnity of closed claims

Average loss adjustment expense of closed claims

Claim by county of jurisdiction

Claim Disposition

Number of months for paid claims form incident to disposition

Number of months by injury severity from incident to disposition

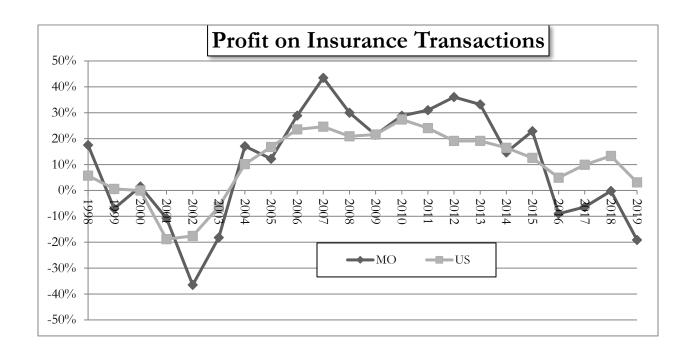
	Licensed a	and Non-Admitted	Market, 2003	3-2017	
Year	Market Segment	Premium	Market	Premium	Market
	O	Written	Share	Earned	Share
2005	Licensed	\$190,032,878	81.7%	\$192,374,067	82.7%
	Non-Admitted	\$42,471,266	18.3%	\$40,308,168	17.3%
	Total	\$232,504,144	100.0%	\$232,682,235	100.0%
2006	Licensed	\$189,392,764	79.4%	\$191,237,043	79.8%
	Non-Admitted	\$49,120,606	20.6%	\$48,367,524	20.2%
	Total	\$238,513,370	100.0%	\$239,604,567	100.0%
2007	Licensed	\$169,414,624	78.2%	\$173,194,677	78.2%
	Non-Admitted	\$47,184,656	21.8%	\$48,402,085	21.8%
	Total	\$216,599,280	100.0%	\$221,596,762	100.0%
2008	Licensed	\$164,271,453	79.4%	\$167,194,346	79.4%
	Non-Admitted	\$42,535,711	20.6%	\$43,249,094	20.6%
	Total	\$206,807,164	100.0%	\$210,443,440	100.0%
2009	Licensed	\$155,867,385	76.9%	\$159,184,440	78.4%
	Non-Admitted	\$46,890,108	23.1%	\$43,878,085	21.6%
	Total	\$202,757,493	100.0%	\$203,062,525	100.0%
2010	Licensed	\$145,448,052	76.2%	\$145,359,818	75.8%
	Non-Admitted	\$45,522,402	23.8%	\$46,431,961	24.2%
	Total	\$190,970,454	100.0%	\$191,791,779	100.0%
2011	Licensed	\$138,335,771	78.4%	\$142,554,798	76.6%
	Non-Admitted	\$38,175,180	21.6%	\$43,605,934	23.4%
	Total	\$176,510,951	100.0%	\$186,160,732	100.0%
2012	Licensed	\$129,221,773	80.1%	\$131,620,895	79.9%
	Non-Admitted	\$32,177,497	19.9%	\$33,151,848	20.1%
	Total	\$161,399,270	100.0%	\$164,772,743	100.0%
2013	Licensed	\$120,659,064	76.0%	\$126,106,473	74.3%
	Non-Admitted	\$38,175,180	24.0%	\$43,605,934	25.7%
	Total	\$158,834,244	100.0%	\$169,712,407	100.0%
2014	Licensed	\$118,842,690	82.3%	\$117,910,519	81.3%
	Non-Admitted	\$25,598,079	17.7%	\$27,033,167	18.7%
	Total	\$144,440,769	100.0%	\$144,943,686	100.0%
2015	Licensed	\$114,306,152	80.6%	\$116,671,496	81.3%
	Non-Admitted	\$27,473,479	19.4%	\$26,804,992	18.7%
	Total	\$141,779,631	100.0%	\$143,476,488	100.0%
2016	Licensed	\$113,635,101	79.4%	\$113,264,712	79.6%
	Non-Admitted	\$29,570,516	20.6%	\$29,074,675	20.4%
	Total	\$143,205,617	100.0%	\$142,339,387	100.0%
2017	Licensed	\$110,581,910	78.3%	\$109,178,708	79.5%
	Non-Admitted	\$30,612,399	21.7%	\$28,171,922	20.5%
	Total	\$141,194,309	100.0%	\$137,350,630	100.0%
2018	Licensed	\$110,447,806	76.06%	\$111,473,769	77.81%
	Non-Admitted	\$34,757,355	23.94%	\$31,787,993	22.19%
	Total	\$145,205,161	100.0%	\$143,261,762	100.0%
2019	Licensed	\$116,288,335	75.0%	\$111,015,274	74.0%
	Non-Admitted	\$38,873,062	25.1%	\$38,947,721	26.0%
	Total	\$155,161,397	100.0%	\$149,962,995	100.0%

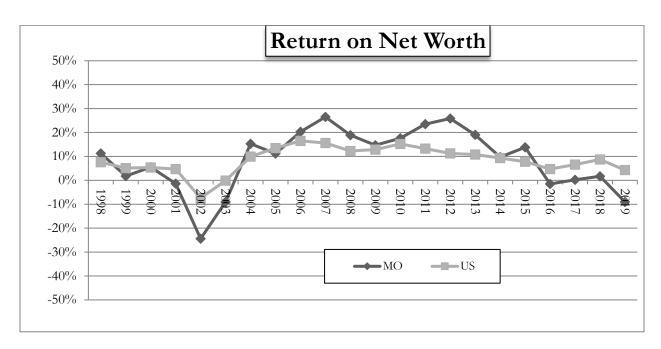
	2019 Market Share	e, All Compa	nies With > 0.1% Market Share			
Admitted or Licensed	Companies		Surplus Lines and Risk Re	tention Groups		
Company	Premium	Market	Company	Premium	Market	
	Written	Share	•	Written	Share	
Missouri Hospital Plan	\$28,931,584	18.6%	National Fire & Marine Insurance	\$6,649,855	4.3%	
Medical Protective Company	\$14,439,714	9.3%	Columbia Casualty Company	\$5,909,424	3.8%	
Medical Liability Alliance	\$12,525,890	8.1%	Illinois Union Insurance Company	\$2,664,920	1.7%	
Norcal Mutual Insurance Company	\$10,864,416	7.0%	Caring Communities, A Reciprocal Risk	\$2,258,619	1.5%	
Proassurance Indemnity Company Inc	\$8,249,521	5.3%	Saint Lukes Health System Risk Retention	\$2,201,717	1.4%	
Doctors Company An Interins Exchange	\$6,953,063	4.5%	Health Care Industry Liability Reciprocal	\$1,827,956	1.2%	
Missouri Doctors Mutual Insurance	\$3,665,615	2.4%	Admiral Insurance Company	\$1,616,374	1.0%	
Mmic Insurance Inc	\$3,497,514	2.3%	Endurance American Specialty Insurance	\$1,487,399	1.0%	
Keystone Mutual Insurance Company	\$2,811,635	1.8%	Ophthalmic Mutual Insurance Company	\$1,065,743	0.7%	
Continental Casualty Company	\$2,513,622	1.6%	Coverys Specialty Insurance Company	\$1,001,105	0.6%	
American Casualty Company Of Reading	\$2,493,353	1.6%	Evanston Insurance Company	\$999,734	0.6%	
Ismie Mutual Insurance Company	\$1,865,616	1.2%	Ironshore Specialty Insurance Company	\$995,221	0.6%	
Health Care Indemnity Inc	\$1,819,011	1.2%	Oms National Insurance Company, Risk	\$922,301	0.6%	
Nemic Insurance Company	\$1,662,168	1.1%	The Mutual Risk Retention Group, Inc.	\$892,565	0.6%	
Preferred Physicians Medical Risk	\$1,601,006	1.0%	Tdc Specialty Insurance Company	\$768,188	0.5%	
Mag Mutual Insurance Company	\$1,355,901	0.9%	Hallmark Specialty Insurance Company	\$692,288	0.4%	
Professional Solutions Insurance Company	\$1,306,814	0.8%	Hudson Specialty Insurance Company	\$595,701	0.4%	
Physicians Insurance Mutual	\$1,205,037	0.8%	Landmark American Insurance Company	\$508,380	0.3%	
Pharmacists Mutual Insurance Company	\$1,107,214	0.7%	General Star Indemnity Company	\$493,149	0.3%	
Preferred Professional Insurance Company	\$1,019,644	0.7%	Proassurance Specialty Insurance	\$471,070	0.3%	
Liberty Insurance Underwriters Inc	\$786,638	0.5%	James River Insurance Company	\$452,824	0.3%	
Zurich American Insurance Company	\$619,554	0.4%	Capitol Specialty Insurance Corporation	\$377,205	0.2%	
Fair American Insurance And Reinsurance	\$605,941	0.4%	Arch Specialty Insurance Company	\$318,635	0.2%	
Church Mutual Insurance Company	\$545,322	0.4%	Allied World Surplus Lines Insurance	\$314,777	0.2%	
Ace American Insurance Company	\$494,223	0.3%	Applied Medico-Legal Solutions Risk	\$282,643	0.2%	
Doctors Direct Insurance Inc	\$469,415	0.3%	Medchoice Risk Retention Group Inc	\$251,810	0.2%	
Kansas Medical Mutual Insurance	\$388,959	0.3%	Lone Star Alliance, Inc., A Risk Retention	\$251,224	0.2%	
Podiatry Insurance Company Of America	\$388,456	0.3%	Homeland Insurance Company Of New	\$246,797	0.2%	
Cincinnati Insurance Company The	\$381,078	0.2%	Liberty Surplus Insurance Corporation	\$204,860	0.1%	
Aspen American Insurance Company	\$324,039	0.2%	Steadfast Insurance Company	\$196,339	0.1%	
Allied World Insurance Company	\$316,519	0.2%	Aspen Specialty Insurance Company	\$187,931	0.1%	
Kammco Casualty Company Inc	\$294,665	0.2%	Norcal Specialty Insurance Company	\$165,097	0.1%	
Continental Insurance Company The	\$275,138	0.2%	Axis Surplus Insurance Company	\$164,236	0.1%	

2019 Market Share – Physicians & Surgeons Coverage (Companies with greater than 0.1% market share)							
Company	Premium	Market Share					
I J	Written,						
	2019						
Medical Liability Alliance	\$11,539,490	16.8%					
Norcal Mutual Insurance Company	\$10,864,416	15.9%					
Medical Protective Company	\$10,630,150	15.5%					
Proassurance Indemnity Company Inc	\$7,590,470	11.1%					
Doctors Company An Interins Exchange	\$6,953,063	10.1%					
Missouri Doctors Mutual Insurance Company	\$3,665,615	5.3%					
Keystone Mutual Insurance Company	\$2,811,635	4.1%					
Mmic Insurance Inc	\$2,805,071	4.1%					
Ismie Mutual Insurance Company	\$1,865,616	2.7%					
Preferred Physicians Medical Risk Retention G	\$1,601,006	2.3%					
Mag Mutual Insurance Company	\$1,355,901	2.0%					
Physicians Insurance Mutual	\$1,205,037	1.8%					
Professional Solutions Insurance Company	\$1,045,602	1.5%					
Liberty Insurance Underwriters Inc	\$786,638	1.1%					
Preferred Professional Insurance Company	\$776,206	1.1%					
Zurich American Insurance Company	\$615,489	0.9%					
Fair American Insurance And Reinsurance Compa	\$605,941	0.9%					
Doctors Direct Insurance Inc	\$469,415	0.7%					
Kansas Medical Mutual Insurance Company	\$355,322	0.5%					
Aspen American Insurance Company	\$324,039	0.5%					
Allied World Insurance Company	\$316,519	0.5%					
Kammco Casualty Company Inc	\$126,514	0.2%					
Continental Insurance Company The	\$86,189	0.1%					

	Medical Professional Liability Profitability in Missouri, 1993-2019 All Writers, Including Excess and Surplus Lines Companies									
Year	Premium Earned	Direct Losses	Defense and Cost	Other Expenses	Claims + Expenses	Profit on Insurance	Return			
		Incurred	Containment Expenses			Transactions	Net Worth			
1993	\$115,261,205	54.6%	18.0%	17.2%	89.8%	28.1%	20.3%			
1994	\$125,358,976	54.7%	25.6%	18.2%	98.5%	15.4%	12.9%			
1995	\$128,910,099	50.9%	30.7%	18.0%	99.6%	16.0%	13.0%			
1996	\$130,187,481	92.4%	35.6%	18.1%	146.4%	-11.9%	-1.5%			
1997	\$114,373,044	48.4%	16.8%	18.9%	84.1%	30.9%	17.1%			
1998	\$102,963,001	59.6%	25.2%	21.6%	106.4%	17.5%	11.3%			
1999	\$106,235,829	72.5%	39.3%	23.1%	134.9%	-7.0%	1.8%			
2000	\$108,481,154	69.4%	36.6%	22.2%	128.2%	1.5%	5.5%			
2001	\$119,299,710	85.9%	30.6%	22.7%	139.2%	-10.7%	-1.4%			
2002	\$183,287,756	112.2%	35.5%	19.8%	167.5%	-36.5%	-24.4%			
2003	\$208,731,981	89.9%	38.6%	15.7%	144.2%	-18.2%	-9.0%			
2004	\$243,395,277	52.0%	24.5%	13.8%	90.3%	17.1%	15.3%			
2005	\$232,681,166	49.3%	34.9%	15.7%	99.9%	12.2%	11.2%			
2006	\$240,333,213	30.3%	26.6%	18.6%	75.5%	28.9%	20.3%			
2007	\$221,616,727	12.9%	17.5%	22.0%	52.4%	43.5%	26.5%			
2008	\$210,448,610	18.3%	18.7%	24.5%	61.5%	30.0%	18.9%			
2009	\$202,870,012	33.4%	17.9%	25.7%	77.0%	21.5%	14.7%			
2010	\$191,884,450	27.3%	14.6%	28.5%	70.4%	28.8%	17.6%			
2011	\$186,318,640	21.8%	16.8%	27.8%	66.4%	26.2%	25.1%			
2012	\$164,784,580	13.0%	19.9%	28.6%	61.5%	36.1%	25.9%			
2013	\$157,541,853	22.5%	11.7%	28.6%	62.8%	33.2%	19.0%			
2014	\$145,215,577	31.9%	27.0%	30.8%	89.6%	15.1%	12.4%			
2015	\$143,482,089	18.5%	25.0%	32.4%	75.9%	23.4%	18.3%			
2016	\$142,371,449	65.3%	22.8%	34.9%	123.0%	-9.0%	-1.5%			
2017	\$137,405,743	58.0%	30.6%	33.6%	122.2%	-6.4%	0.2%			
2018	\$143,256,625	60.1%	20.7%	35.3%	116.1%	-1.8%	1.7%			
2019	\$150,052,207	79.3%	29.7%	33.5%	142.5%	-19.1%	-9.0%			

*Source: NAIC, Profitability by Line by State, 2019 produced by DCI based on the NAIC profitability formula.





	Licensed Market Medical Professional Liability										
***					Annual Stateme						
Year	Premium	Losses Paid	Premium	Losses	Defense &	Dividends	Commission	Taxes &			
	Written		Earned	Incurred	Cost Containment		& Brokerage	Fees			
					Expenses		Expense				
					Incurred		1				
1998	\$81,825,564	\$70,662,769	\$88,726,009	\$48,377,778	\$19,040,801	\$1,295,442	\$5,388,405	\$2,007,299			
1999	\$94,908,930	\$64,440,159	\$93,676,070	\$68,353,075	\$34,866,139	\$1,751,359	\$6,930,847	\$1,951,921			
2000	\$92,838,702	\$63,822,268	\$91,969,349	\$65,056,683	\$29,395,964	\$1,765,029	\$6,036,540	\$2,232,929			
2001	\$109,081,420	\$76,730,820	\$97,027,591	\$79,038,068	\$25,505,859	\$2,032,104	\$9,442,445	\$2,583,310			
2002	\$171,916,338	\$108,669,530	\$156,106,363	\$167,928,367	\$43,358,216	\$2,026,706	\$13,265,133	\$4,307,119			
2003	\$186,479,369	\$83,749,882	\$169,970,364	\$164,309,442	\$63,162,582	\$125,396	\$10,516,274	\$2,937,402			
2004	\$205,581,129	\$110,138,156	\$202,933,058	\$100,898,891	\$45,574,802	\$115,005	\$12,195,515	\$2,748,213			
2004	\$205,581,129	\$110,138,156	\$202,933,058	\$100,898,891	\$45,574,802	\$115,005	\$12,195,515	\$2,748,213			
2006	\$189,392,764	\$71,311,677	\$191,945,067	\$64,755,502	\$54,460,185	\$6,917,834	\$12,008,414	\$2,300,687			
2007	\$169,414,624	\$79,077,894	\$173,191,830	\$21,078,129	\$30,589,894	\$9,919,356	\$12,054,024	\$1,745,597			
2008	\$164,271,453	\$52,799,665	\$167,197,841	\$26,633,904	\$30,723,882	\$12,650,632	\$11,734,877	\$1,954,845			
2009	\$155,867,385	\$76,864,434	\$159,189,836	\$47,022,583	\$23,444,743	\$12,713,160	\$11,147,292	\$1,966,249			
2010	\$145,448,052	\$44,688,166	\$145,360,026	\$44,309,036	\$17,175,262	\$17,876,034	\$10,177,819	\$1,537,348			
2011	\$138,335,771	\$54,208,628	\$142,561,035	\$30,166,874	\$20,619,085	\$12,465,594	\$10,755,805	\$1,254,529			
2012	\$129,221,773	\$39,892,506	\$131,629,362	\$12,976,307	\$24,519,084	\$12,141,309	\$9,898,117	\$1,576,914			
2013	\$120,659,064	\$45,354,474	\$126,114,168	\$28,725,216	\$11,828,893	\$11,445,600	\$9,342,925	\$1,319,381			
2014	\$118,842,690	\$51,180,712	\$117,930,969	\$33,554,372	\$25,692,833	\$12,526,211	\$8,651,706	\$1,820,539			
2015	\$114,306,152	\$47,836,377	\$116,671,496	\$23,056,528	\$27,145,084	\$12,798,511	\$8,844,017	\$1,880,467			
2016	\$113,635,101	\$46,853,477	\$113,293,453	\$64,361,816	\$15,369,598	\$13,532,563	\$8,867,237	\$2,945,972			
2017	\$110,581,910	\$48,898,384	\$109,206,859	\$70,100,720	\$25,509,729	\$13,850,168	\$8,515,977	\$1,618,763			
2018	\$110,447,806	\$58,635,151	\$111,473,769	\$53,257,813	\$13,615,485	\$15,169,324	\$8,719,723	\$1,847,287			
2019	\$116,288,335	\$49,161,519	\$111,015,502	\$89,934,883	\$23,635,587	\$14,880,025	\$8,772,128	\$1,673,268			

Licensed Market Medical Professional Liability Outs form the Einengiel Applied Statement

Data form the Financial Annual Statement % or % of Earned Premium Written Premium Other Year Direct **Direct** Defense & Underwriting Losses Cost Underwriting Results Losses Paid Incurred Containment **Expenses Expenses** 1998 86.4% 54.5% 21.5% 9.8%85.8% 1999 67.9% 37.2% 73.0% 11.4% 121.5% 2000 68.7% 70.7%32.0% 10.9% 113.6%70.3% 81.5% 26.3% 14.5% 122.2% 2001 2002 63.2% 107.6%27.8% 12.6% 147.9%44.9% 2003 96.7% 37.2% 8.0% 141.8% 2004 53.6% 49.7% 22.5% 7.4% 79.6% 2005 40.8% 46.0% 34.9% 7.8% 88.7% 2006 37.7% 33.7% 28.4% 11.1%73.2% 2007 46.7% 12.2% 17.7% 13.7% 43.5% 2008 32.1% 15.9% 18.4% 15.8%50.1% 2009 49.3% 29.5% 14.7% 16.2% 60.5% 2010 30.7% 30.5% 11.8%20.4% 62.7% 2011 39.2% 21.2% 14.5% 17.2% 52.8% 2012 30.9% 9.9% 18.6% 17.9% 46.4% 2013 37.6% 22.8% 9.4% 17.5% 49.7% 2014 43.1% 28.5% 21.8% 19.5%69.7% 2015 41.8% 19.8% 23.3% 20.2% 63.2% 2016 41.2% 56.8% 22.4% 92.7% 13.6% 2017 44.2%64.2%23.4% 22.0% 109.5% 2018 53.1% 47.8% 12.2% 23.1% 83.1% 42.3% 2019 81.0%21.3% 22.8% 125.1%

	Surplus Lines Market Medical Professional Liability Data form the Financial Annual Statement										
Year	Premium Written	Losses Paid	Premium Earned	Losses Incurred	Defense & Cost Containment Expenses Incurred	Dividends	Commission & Brokerage Expense	Taxes & Fees			
1998	\$15,870,718	\$11,380,508	\$14,403,279	\$13,185,053	\$153,478	\$11,177	\$1,450,699	\$74,218			
1999	\$10,010,000	\$6,409,396	\$12,559,760	\$8,669,845	\$1,978,069	\$25,337	\$1,061,021	\$104,292			
2000	\$20,739,467	\$6,755,710	\$16,511,806	\$10,243,905	\$4,657,976	\$58,534	\$2,568,781	\$108,710			
2001	\$24,602,498	\$10,015,312	\$22,272,120	\$23,432,287	\$4,958,791	\$43,698	\$2,398,572	\$149,059			
2002	\$33,103,146	\$13,675,522	\$27,181,392	\$37,763,520	\$11,665,223	\$36,996	\$2,628,930	\$258,908			
2003	\$40,481,669	\$9,841,245	\$38,761,618	\$25,388,834	\$7,648,244	\$0	\$2,511,248	\$525			
2004	\$41,074,434	\$11,967,015	\$40,462,218	\$25,144,578	\$4,811,445	\$0	\$2,955,713	\$201,120			
2004	\$41,074,434	\$11,967,015	\$40,462,218	\$25,144,578	\$4,811,445	\$0	\$2,955,713	\$201,120			
2006	\$49,120,606	\$21,272,422	\$48,388,148	\$11,085,405	\$2,439,533	\$9,228	\$3,378,131	\$431,077			
2007	\$47,184,656	\$11,301,841	\$48,424,897	\$8,415,924	\$5,701,835	\$200,498	\$3,599,954	\$309,966			
2008	\$42,535,711	\$12,632,056	\$43,250,769	\$11,858,488	\$3,894,411	\$243,800	\$4,655,756	\$363,755			
2009	\$46,890,108	\$26,507,125	\$43,878,085	\$47,985,264	\$51,261,811	\$510,763	\$4,052,908	\$323,852			
2010	\$45,522,402	-\$4,315,363	\$46,471,296	-\$19,142,542	-\$43,332,592	\$970,054	\$3,651,213	\$337,354			
2011	\$38,175,180	\$9,765,893	\$43,757,605	\$10,532,328	\$4,817,558	\$615,634	\$3,299,246	\$325,939			
2012	\$32,177,497	\$16,175,954	\$33,155,218	\$8,190,662	\$4,263,427	\$730,557	\$2,821,852	\$272,281			
2013	\$38,175,180	\$9,765,893	\$43,757,605	\$10,532,328	\$4,817,558	\$615,634	\$3,299,246	\$325,939			
2014	\$25,598,079	\$16,945,127	\$27,284,608	\$12,767,670	\$7,126,991	\$778,917	\$2,477,782	\$222,097			
2015	\$27,473,479	\$14,200,191	\$26,810,593	\$3,461,894	\$5,187,063	\$524,416	\$2,999,177	\$241,037			
2016	\$29,570,516	\$17,696,029	\$29,077,996	\$28,608,485	\$5,877,708	\$753,287	\$3,603,085	\$264,828			
2017	\$30,612,399	\$15,421,747	\$28,198,884	\$9,660,617	\$8,680,400	\$779,163	\$3,892,186	\$222,163			
2018	\$34,757,355	\$31,564,269	\$31,815,905	\$32,877,443	\$4,215,241	\$573,256	\$5,411,507	\$381,899			
2019	\$38,873,062	\$22,738,319	\$39,036,705	\$29,080,800	\$6,511,067	\$452,957	\$5,284,120	\$227,190			

Surplus Lines Market Medical Professional Liability Data form the Financial Annual Statement								
	% of Written Premium	% of Earned Premium						
Year	Direct Losses Paid	Direct Losses Incurred	Defense & Cost Containment Expenses Incurred	Other Underwriting Expenses	Underwriting Results			
1998	71.7%	91.5%	1.1%	10.7%	103.3%			
1999	64.0%	69.0%	15.7%	9.5%	94.3%			
2000	32.6%	62.0%	28.2%	16.6%	106.8%			
2001	40.7%	105.2%	22.3%	11.6%	139.1%			
2002	41.3%	138.9%	42.9%	10.8%	192.6%			
2003	24.3%	65.5%	19.7%	6.5%	91.7%			
2004	29.1%	62.1%	11.9%	7.8%	81.8%			
2004	29.1%	62.1%	11.9%	7.8%	81.8%			
2006	43.3%	22.9%	5.0%	7.9%	35.8%			
2007	24.0%	17.4%	11.8%	8.5%	37.6%			
2008	29.7%	27.4%	9.0%	12.2%	48.6%			
2009	56.5%	109.4%	116.8%	11.1%	237.3%			
2010	-9.5%	-41.2%	-93.2%	10.7%	-123.8%			
2011	25.6%	24.1%	11.0%	9.7%	44.8%			
2012	50.3%	24.7%	12.9%	11.5%	49.1%			
2013	25.6%	24.1%	11.0%	9.7%	44.8%			
2014	66.2%	46.8%	26.1%	12.8%	85.7%			
2015	51.7%	12.9%	19.3%	14.0%	46.3%			
2016	59.8%	98.4%	20.2%	15.9%	134.5%			
2017	50.4%	34.3%	30.8%	17.4%	82.4%			
2018 2019	90.8% 58.5%	103.3% 74.5%	13.2% 16.7%	20.0% 15.3%	136.6% 106.5%			

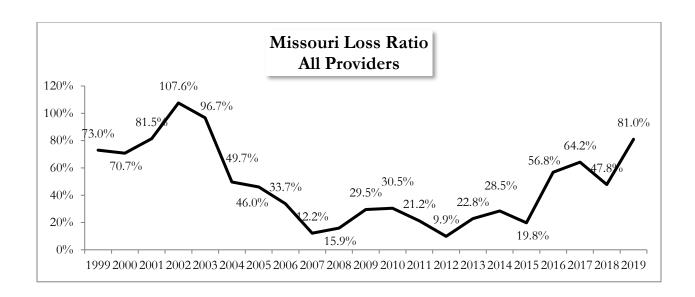
	Licensed Medical Professional Liability Market - Physicians & Surgeons								
Year	Direct Premium Written	Direct Losses Paid	Cash Flow Loss Ratio	Direct Premium Earned	Direct Losses Incurred	Loss Ratio	% Change in		
							Direct Written Premium		
1997	\$62,780,784	\$44,893,158	71.5%	\$63,904,882	\$39,240,977	61.4%			
1998	\$55,760,257	\$50,609,999	90.8%	\$57,215,107	\$45,501,593	79.5%	-11.2%		
1999	\$64,853,222	\$43,998,372	67.8%	\$63,998,070	\$40,408,719	63.1%	16.3%		
2000	\$61,518,461	\$46,389,410	75.4%	\$62,776,133	\$60,727,760	96.7%	-5.1%		
2001	\$77,092,452	\$53,869,948	69.9%	\$67,579,007	\$41,141,286	60.9%	25.3%		
2002	\$114,887,033	\$79,431,185	69.1%	\$104,672,745	\$122,930,348	117.4%	49.0%		
2003	\$136,418,623	\$52,870,665	38.8%	\$121,324,955	\$109,538,169	90.3%	18.7%		
2004	\$142,627,100	\$81,076,868	56.9%	\$142,262,082	\$91,237,441	64.1%	4.6%		
2005	\$133,799,432	\$49,802,894	37.2%	\$134,869,365	\$77,185,727	57.2%	-6.2%		
2006	\$133,792,923	\$60,700,054	45.4%	\$134,958,248	\$52,960,943	39.2%	0.0%		
2007	\$125,881,868	\$53,940,208	42.9%	\$128,191,866	\$19,554,674	15.3%	-5.9%		
2008	\$120,777,660	\$41,025,516	34.0%	\$123,366,930	\$14,102,358	11.4%	-4.1%		
2009	\$116,573,724	\$45,905,797	39.4%	\$118,482,242	\$21,899,600	18.5%	-3.5%		
2010	\$106,905,417	\$31,565,514	29.5%	\$106,166,291	\$30,573,532	28.8%	-8.3%		
2011	\$100,511,107	\$36,323,679	36.1%	\$104,503,104	\$20,097,063	19.2%	-6.0%		
2012	\$90,030,972	\$29,093,806	32.3%	\$92,044,066	\$20,512,799	22.3%	-10.4%		
2013	\$87,488,292	\$32,178,191	36.8%	\$99,226,970	\$13,132,287	13.2%	-2.8%		
2014	\$79,013,127	\$36,940,432	46.8%	\$78,298,966	\$26,991,745	34.5%	-9.7%		
2015	\$75,011,759	\$34,298,618	45.7%	\$76,626,408	\$14,585,676	19.0%	-5.1%		
2016	\$71,283,262	\$26,484,714	37.2%	\$72,308,015	\$34,206,657	47.3%	-5.0%		
2017	\$67,940,489	\$24,326,023	35.8%	\$66,673,811	\$40,774,941	61.2%	-4.7%		
2018	\$65,596,340	\$35,664,803	54.37%	\$66,811,659	\$30,431,804	45.5%	-3.5%		
2019	\$68,522,104	\$36,817,108	53.73%	\$64,227,345	\$63,677,079	99.14%	4.5%		

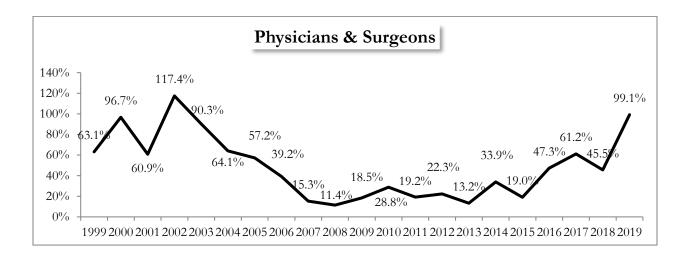
		Licensed Med	ical Professiona	al Liability Ma	rket - Dentists		
Year	Direct	Direct	Cash Flow	Direct	Direct	Loss	%
	Premium	Losses Paid	Loss Ratio	Premium	Losses	Ratio	Change
	Written			Earned	Incurred		in Direct
							Written Premium
1997	\$3,620,053	\$1,506,555	41.6%	\$3,729,611	\$1,683,415	45.1%	Ticiliuiii
1998	\$3,387,756	\$1,454,934	43.0%	\$3,310,636	\$567,272	17.1%	-6.4%
1999	\$2,920,816	\$683,189	23.4%	\$3,164,122	-\$638,500	-20.2%	-13.8%
2000	\$3,232,321	\$696,834	21.6%	\$2,724,126	\$313,442	11.5%	10.7%
2001	\$3,686,464	\$302,962	8.2%	\$3,308,117	\$1,150,895	34.8%	14.1%
2002	\$4,458,209	\$2,443,938	54.8%	\$4,336,659	\$3,014,033	69.5%	20.9%
2003	\$6,830,040	\$1,457,855	21.3%	\$6,462,928	-\$630,815	-9.8%	53.2%
2004	\$4,439,569	\$347,940	7.8%	\$4,635,168	-\$1,642,942	-35.4%	-35.0%
2005	\$4,870,943	\$809,022	16.6%	\$4,801,966	\$1,195,919	24.9%	9.7%
2006	\$4,765,149	\$887,696	18.6%	\$4,877,298	\$951,891	19.5%	-2.2%
2007	\$4,704,136	\$589,929	12.5%	\$4,707,542	\$3,886,234	82.6%	-1.3%
2008	\$5,499,407	\$946,223	17.2%	\$5,429,154	\$3,638,721	67.0%	16.9%
2009	\$4,623,630	\$1,864,476	40.3%	\$4,723,201	\$3,445,027	72.9%	-15.9%
2010	\$4,285,875	\$774,347	18.1%	\$4,173,126	\$2,563,010	61.4%	-7.3%
2011	\$4,582,465	\$736,805	16.1%	\$4,660,048	-\$2,064,230	-44.3%	6.9%
2012	\$3,992,620	\$371,931	9.3%	\$4,040,694	-\$3,430,038	-84.9%	-12.9%
2013	\$3,924,335	\$1,886,131	48.1%	\$4,064,301	\$2,394,279	58.9%	-1.7%
2014	\$3,705,444	\$427,504	11.5%	\$3,226,524	-\$229,235	-7.1%	-5.6%
2015	\$4,094,802	\$1,432,031	35.0%	\$4,142,222	\$1,534,063	37.0%	10.5%
2016	\$4,089,461	\$352,294	8.6%	\$4,110,217	\$4,001,382	97.4%	-0.1%
2017	\$3,824,206	\$493,101	12.9%	\$3,591,286	-\$783,451	-21.8%	-6.5%
2018	\$4,089,319	\$193,303	4.7%	\$5,061,792	-\$153,116	-3.0%	6.9%
2019	\$3,683,589	\$832,951	22.6%	\$3,682,915	\$3,920,035	106.4%	-9.9%

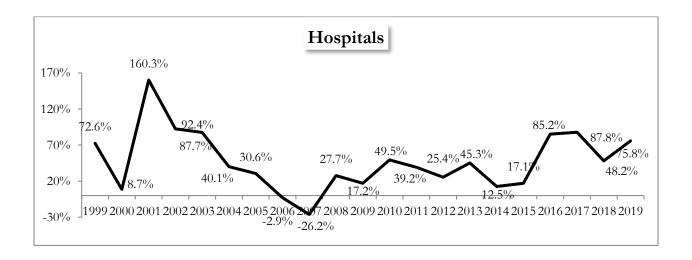
Licensed Medical Professional Liability Market - Nurses								
Year	Direct Premium Written	Direct Losses Paid	Cash Flow Loss Ratio	Direct Premium Earned	Direct Losses Incurred	Loss Ratio	% Change in Direct Written Premium	
1997	\$1,430,588	\$29,794	2.1%	\$1,073,768	-\$580,638	-54.1%	-	
1998	\$518,436	\$15,750	3.0%	\$685,261	\$145,484	21.2%	-63.8%	
1999	\$701,196	\$277,500	39.6%	\$795,615	\$275,506	34.6%	35.3%	
2000	\$492,661	\$999	0.2%	\$419,531	\$933,815	222.6%	-29.7%	
2001	\$541,382	\$795,000	146.8%	\$515,088	\$159,655	31.0%	9.9%	
2002	\$520,559	\$1,250	0.2%	\$644,834	-\$475,689	-73.8%	-3.8%	
2003	\$535,407	\$0	0.0%	\$519,272	\$57,165	11.0%	2.9%	
2004	\$581,243	\$345,000	59.4%	\$585,759	\$490,327	83.7%	8.6%	
2005	\$413,075	\$0	0.0%	\$432,944	-\$8,469	-2.0%	-28.9%	
2006	\$421,601	\$0	0.0%	\$458,201	-\$12,376	-2.7%	2.1%	
2007	\$415,168	\$0	0.0%	\$422,461	\$65,415	15.5%	-1.5%	
2008	\$1,989,794	\$418	0.0%	\$327,923	-\$31,573	-9.6%	379.3%	
2009	\$309,742	\$0	0.0%	\$317,317	\$207,009	65.2%	-84.4%	
2010	\$1,711,669	\$522,115	30.5%	\$1,760,654	\$1,062,764	60.4%	452.6%	
2011	\$1,734,788	\$156,067	9.0%	\$1,733,699	\$368,452	21.3%	1.4%	
2012	\$373,509	\$11,660	3.1%	\$372,591	\$80,779	21.7%	-78.5%	
2013	\$2,069,756	\$1,630,000	78.8%	\$1,921,284	-\$768,534	-40.0%	454.1%	
2014	\$1,899,970	\$1,105,000	58.2%	\$1,813,223	\$1,520,063	83.8%	-8.2%	
2015	\$1,790,147	\$500,000	27.9%	\$1,950,459	-\$578,037	29.6%	-5.8%	
2016	\$2,058,911	\$170,000	8.3%	\$1,998,258	\$385,652	19.3%	15.0%	
2017	\$2,086,414	\$319,730	15.3%	\$2,121,115	\$383,267	18.1%	1.3%	
2018	\$1,602,926	\$1,860,303	116.1%	\$909,867	\$1,105,821	121.5%	-23.2%	
2019	\$2,076,136	\$465,000	22.4%	\$1,998,640	\$345,983	17.3%	29.5%	

	Licensed Medical Professional Liability Market - Hospitals								
Year	Direct	Direct	Cash	Direct	Direct	Loss	%		
	Premium	Losses	Flow	Premium	Losses	Ratio	Change		
	Written	Paid	Loss	Earned	Incurred		in Direct		
			Ratio				Written		
1997	\$15,248,580	\$2.1.42. 2 90	20.6%	\$13,199,320	\$1.074.7 2 1	15.0%	Premium		
1997	\$12,555,794	\$3,143,280 \$8,428,222	67.1%	\$13,199,320	\$1,974,721 \$2,875,637	19.7%	-17.7%		
1999	\$16,948,592	\$12,870,063	75.9%	\$17,606,187	\$12,774,561	72.6%	35.0%		
2000	\$29,795,347	\$12,437,665	41.7%	\$28,200,480	\$2,462,571	8.7%	75.8%		
2000		\$12,437,003	71.0%	\$16,318,434	\$26,157,360	160.3%	-42.9%		
	\$17,016,926								
2002	\$34,124,626	\$19,174,786	56.2%	\$29,340,028	\$27,119,153	92.4%	100.5%		
2003	\$31,902,636	\$19,299,000	60.5%	\$27,781,676	\$24,359,179	87.7%	-6.5%		
2004	\$47,899,466	\$20,485,670	42.8%	\$44,450,629	\$17,843,473	40.1%	50.1%		
2005	\$42,269,475	\$8,873,832	21.0%	\$42,048,640	\$12,887,534	30.6%	-11.8%		
2006	\$41,885,262	\$9,486,946	22.6%	\$42,430,660	-\$1,215,062	-2.9%	-0.9%		
2007	\$28,947,064	\$18,854,499	65.1%	\$30,601,130	-\$8,009,803	-26.2%	-30.9%		
2008	\$29,485,159	\$8,780,442	29.8%	\$29,598,095	\$8,197,263	27.7%	1.9%		
2009	\$26,500,843	\$12,910,677	48.7%	\$27,951,125	\$4,797,557	17.2%	-10.1%		
2010	\$26,921,014	\$10,839,530	40.3%	\$27,263,494	\$13,497,973	49.5%	1.6%		
2011	\$26,326,999	\$15,185,561	57.7%	\$26,472,722	\$10,375,129	39.2%	-2.2%		
2012	\$26,758,217	\$8,158,460	30.5%	\$27,024,112	\$6,868,410	25.4%	1.6%		
2013	\$27,260,542	\$8,753,308	32.1%	\$27,008,248	\$12,224,931	45.3%	1.9%		
2014	\$28,011,464	\$8,456,987	30.2%	\$27,930,444	\$3,501,381	12.5%	2.8%		
2015	\$26,720,496	\$8,514,950	31.9%	\$27,278,471	\$4,664,529	17.1%	-4.6%		
2016	\$28,327,347	\$17,429,362	61.5%	\$27,266,161	\$23,232,734	85.2%	6.0%		
2017	\$29,029,936	\$20,467,000	70.5%	\$29,041,237	\$25,501,445	87.8%	2.5%		
2018	\$30,861,668	\$16,676,086	54.0%	\$29,762,374	\$14,331,535	48.2%	6.3%		
2019	\$34,492,860	\$10,543,909	30.6%	\$33,501,499	\$25,383,878	75.8%	11.8%		

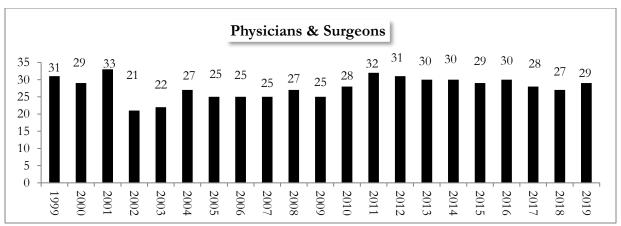
	Licensed Medical Professional Liability Market - Other								
Year	Direct Premium Written	Direct Losses Paid	Cash Flow Loss Ratio	Direct Premium Earned	Direct Losses Incurred	Loss Ratio	% Change in Direct Written Premium		
1997	\$18,770,001	\$5,714,900	30.4%	\$20,016,056	\$11,955,336	59.7%			
1998	\$9,437,033	\$10,145,048	107.5%	\$12,744,574	-\$904,059	-7.1%	-49.7%		
1999	\$9,485,104	\$6,145,886	64.8%	\$8,112,075	\$15,532,787	191.5%	0.5%		
2000	-\$2,200,088	\$4,297,362	-195.3%	-\$2,150,922	\$619,095	-28.8%	-123.2%		
2001	\$10,744,197	\$9,684,802	90.1%	\$9,306,944	\$10,417,873	111.9%	-588.4%		
2002	\$17,925,911	\$7,618,371	42.5%	\$17,112,098	\$15,340,524	89.6%	66.8%		
2003	\$10,792,663	\$10,122,365	93.8%	\$13,881,532	\$30,985,744	223.2%	-39.8%		
2004	\$10,033,751	\$7,882,678	78.6%	\$10,999,421	-\$7,029,405	-63.9%	-7.0%		
2005	\$8,679,953	\$18,094,146	208.5%	\$10,229,416	-\$2,703,356	-26.4%	-13.5%		
2006	\$8,527,828	\$236,981	2.8%	\$9,220,658	\$12,070,111	130.9%	-1.8%		
2007	\$9,466,389	\$5,693,259	60.1%	\$9,268,831	\$5,581,593	60.2%	11.0%		
2008	\$6,519,432	\$2,047,065	31.4%	\$8,475,741	\$727,137	8.6%	-31.1%		
2009	\$7,859,446	\$16,183,484	205.9%	\$7,715,954	\$16,673,398	216.1%	20.6%		
2010	\$5,624,077	\$986,659	17.5%	\$5,996,463	-\$3,388,244	-56.5%	-28.4%		
2011	\$5,180,412	\$1,806,516	34.9%	\$5,191,464	\$1,390,461	26.8%	-7.9%		
2012	\$8,066,454	\$2,256,649	28.0%	\$8,147,900	\$804,596	9.9%	55.7%		
2013	\$5,270,323	\$1,674,312	31.8%	\$5,440,610	\$1,731,188	31.8%	-34.7%		
2014	\$6,212,685	\$4,270,790	68.7%	\$6,661,814	\$2,214,418	33.2%	17.9%		
2015	\$6,688,948	\$3,090,778	46.2%	\$6,673,937	\$2,850,289	42.7%	7.7%		
2016	\$7,876,120	\$2,417,106	30.7%	\$7,610,797	\$2,535,391	33.3%	17.7%		
2017	\$7,700,865	\$3,292,531	42.8%	\$7,779,410	\$4,224,513	54.3%	-2.2%		
2018	\$8,297,553	\$4,240,657	51.1%	\$8,928,073	\$7,541,770	84.5%	7.7%		
2019	\$7,513,645	\$502,552	6.7%	\$7,605,101	-\$3,392,090	-44.6%	-9.4%		

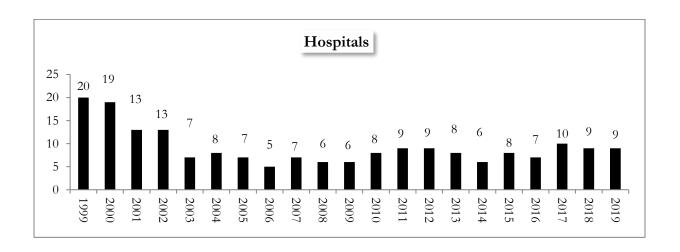


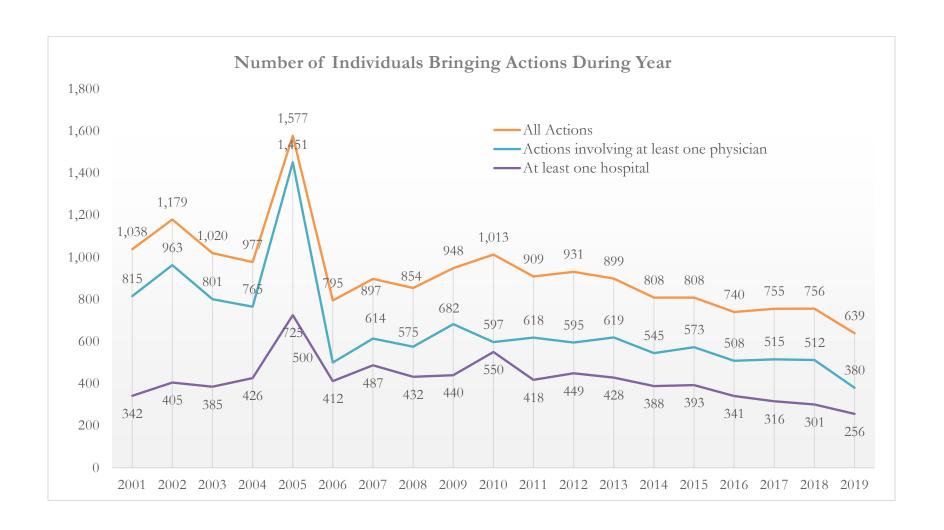


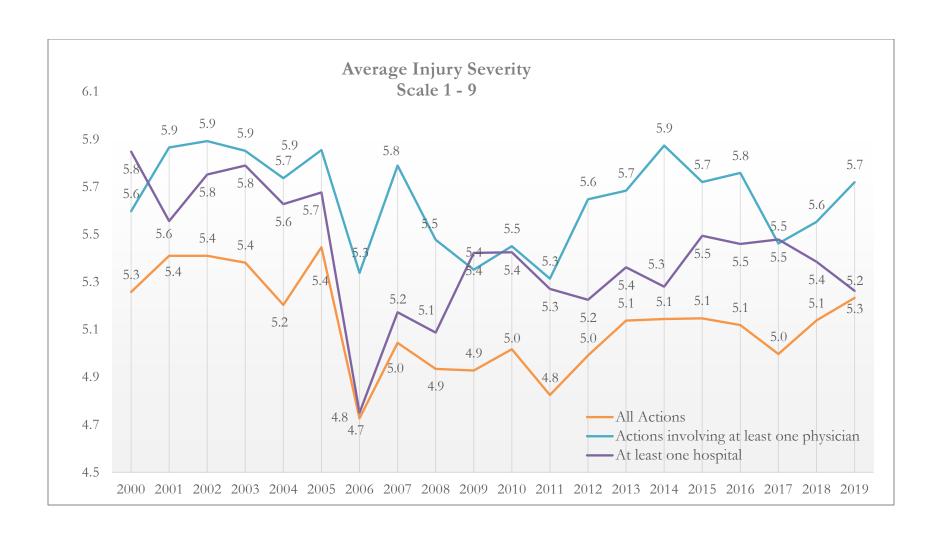


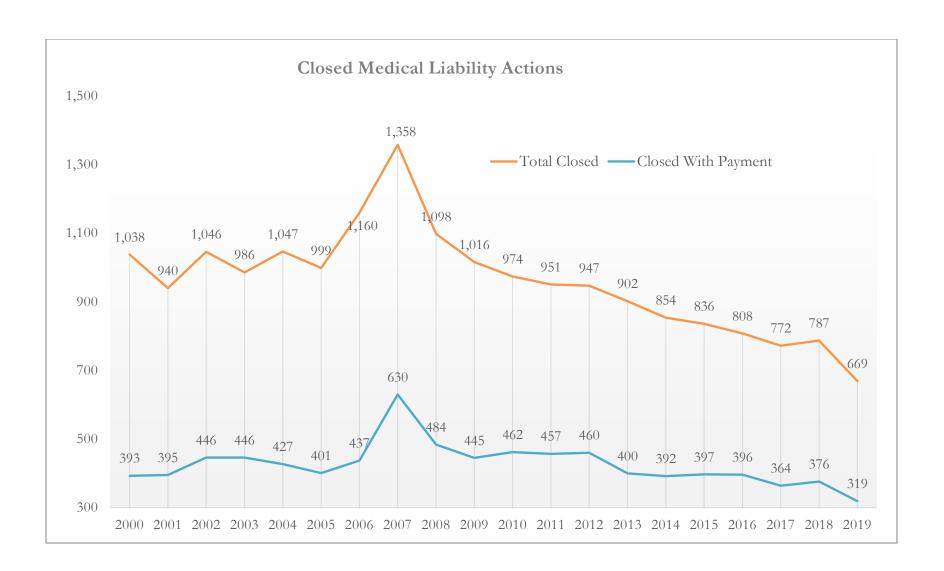


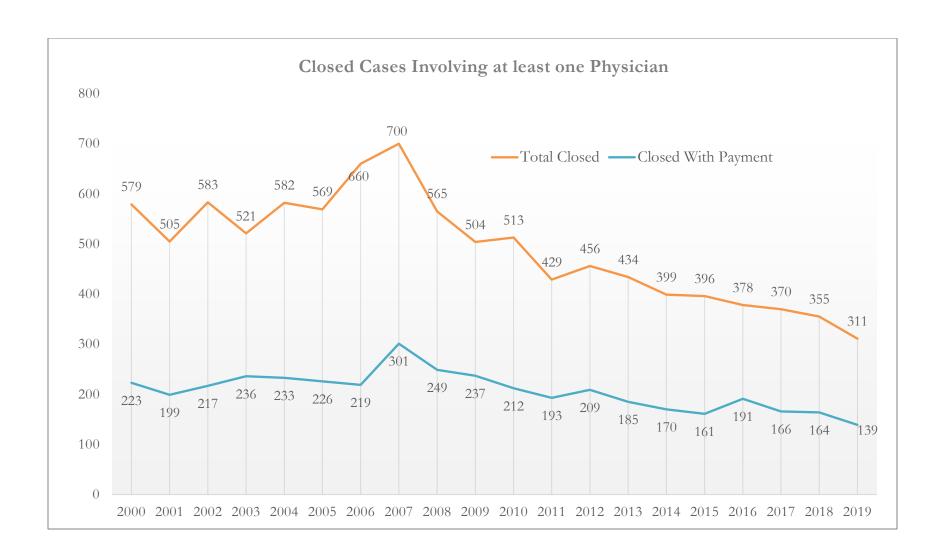


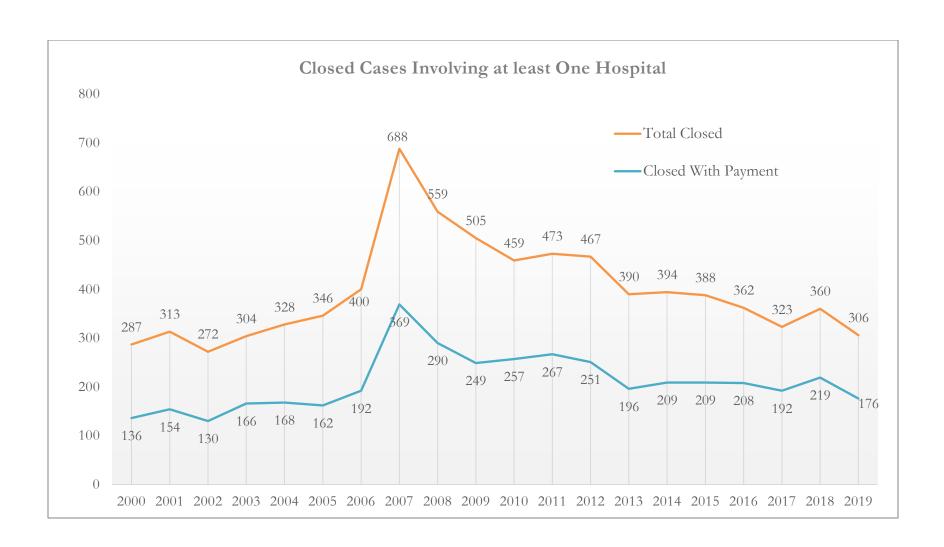


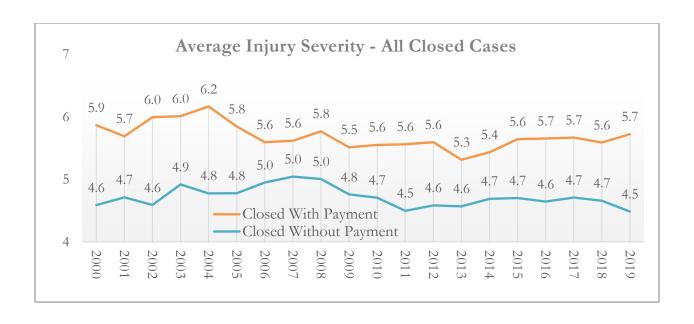


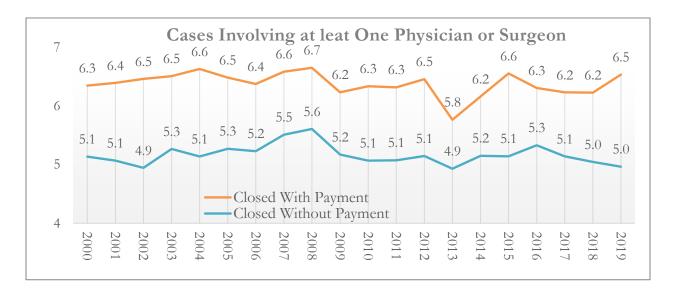


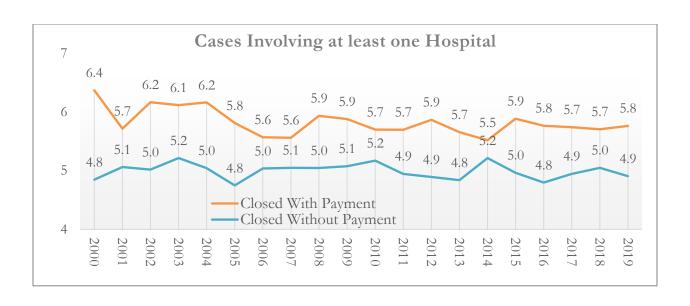


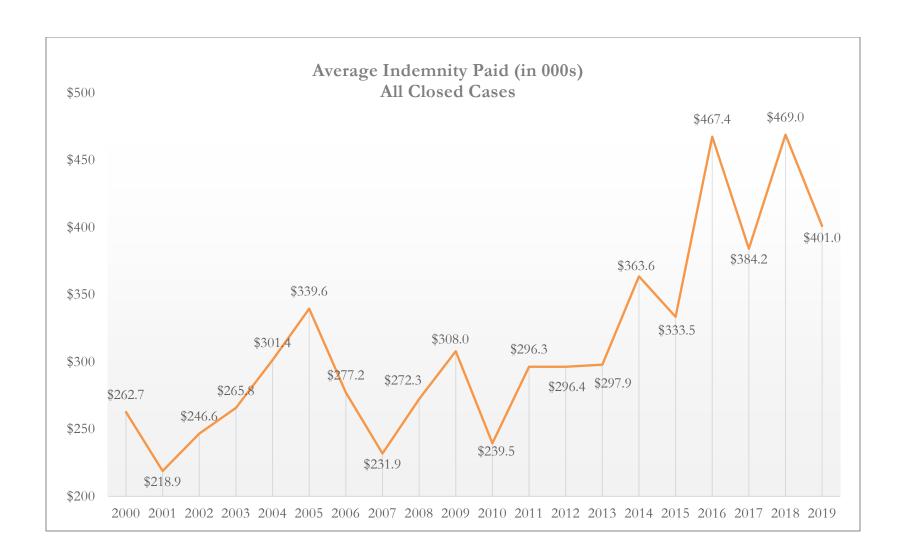


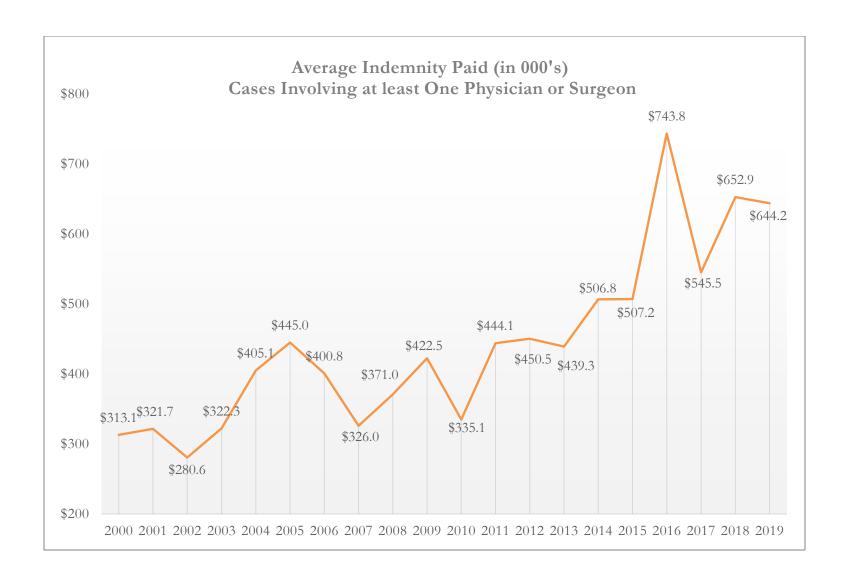


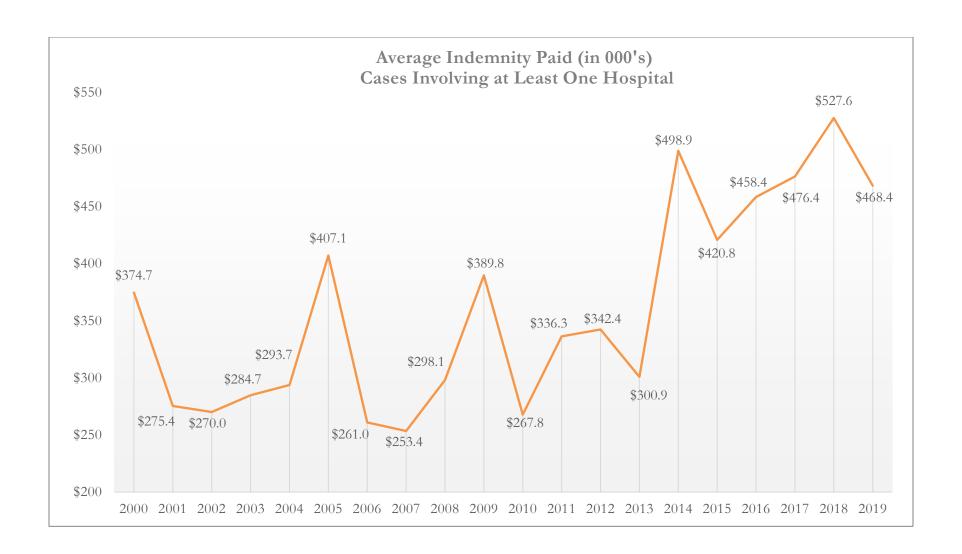


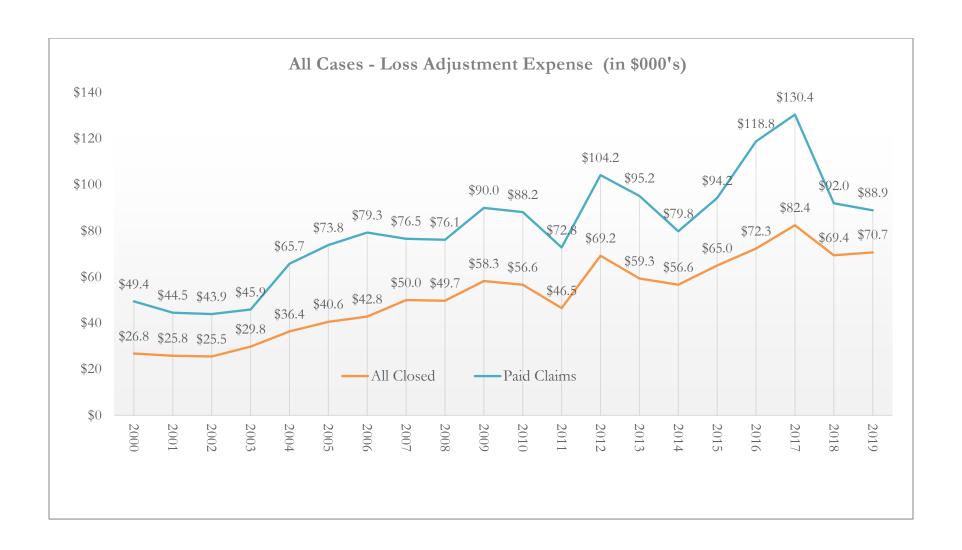


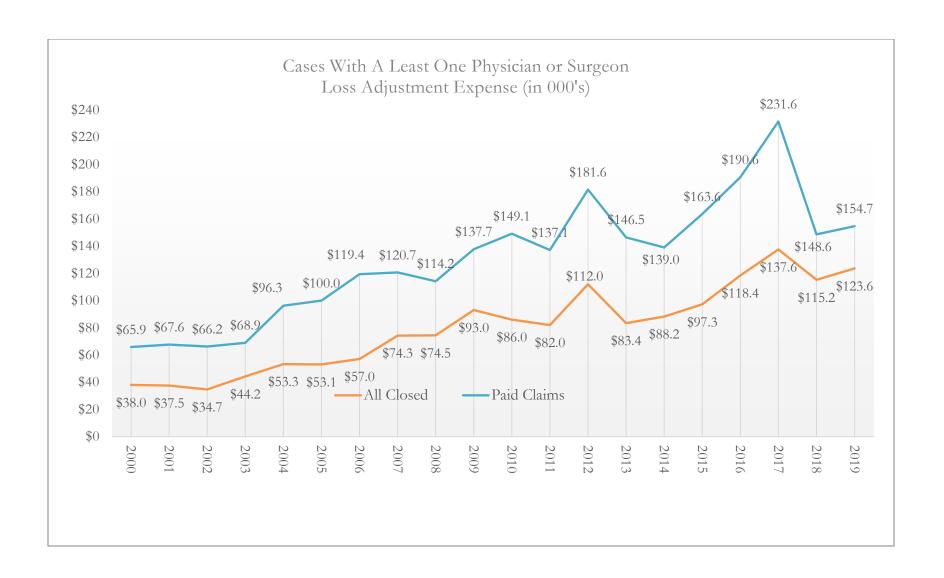


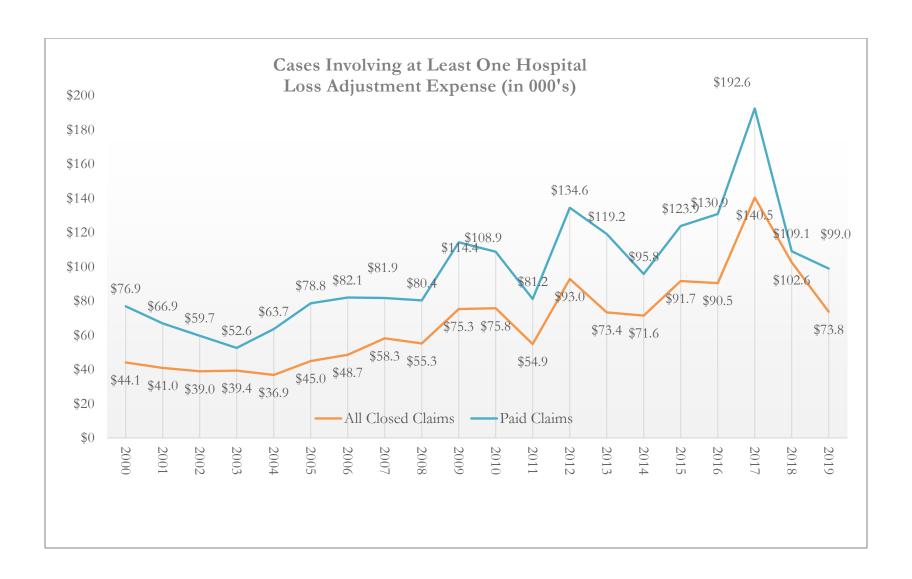










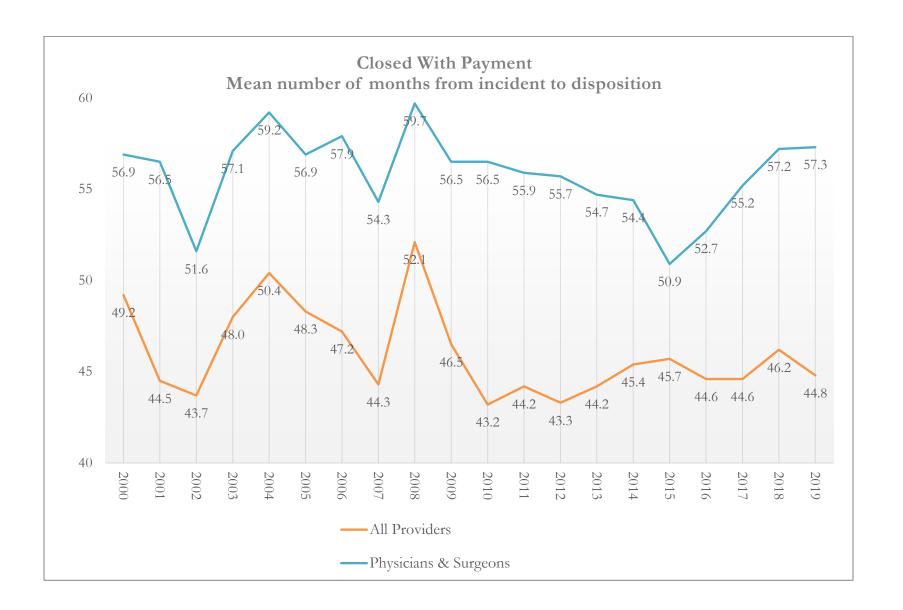


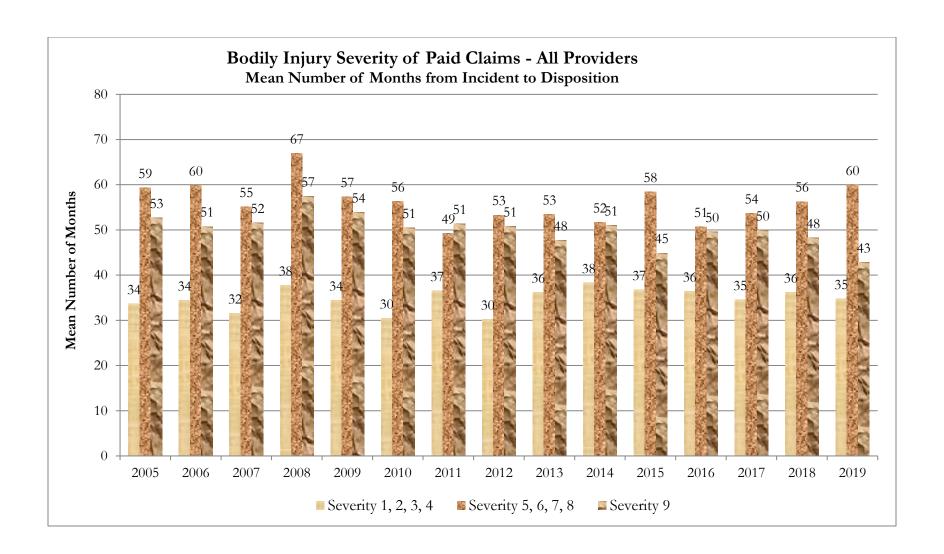
CountyTotal Closed With FilingsClosed With PaymentAdair2817	Total Indemnity \$5,713,625 \$250,000 \$1,045,742 \$2,705,613 \$1,839,203	Average Indemnity \$336,096 \$250,000 \$261,436 \$225,468
Adair 28 17	\$5,713,625 \$250,000 \$1,045,742 \$2,705,613 \$1,839,203	\$250,000 \$261,436
	\$1,045,742 \$2,705,613 \$1,839,203	\$261,436
Andrew 1 1	\$2,705,613 \$1,839,203	
Atchison 5 4	\$1,839,203	\$225.468
Audrain 27 12		\$443, 4 00
Barry 8 5	#225 000	\$367,841
Barton 3 2	\$225,000	\$112,500
Bates 3 3	\$1,400,000	\$466,667
Benton 3 1	\$25,000	\$25,000
Bollinger 1 0	\$0	\$0
Boone 198 110	\$89,770,457	\$816,095
Buchanan 120 70	\$36,339,018	\$519,129
Butler 44 25	\$8,629,300	\$345,172
Caldwell 0 0	\$0	\$0
Callaway 11 4	\$930,000	\$232,500
Camden 58 31	\$8,968,754	\$289,315
Cape Girardeau 88 41	\$15,952,991	\$389,097
Carroll 6 4	\$1,410,000	\$352,500
Carter 1 0	\$0	\$0
Cass 47 27	\$7,172,662	\$265,654
Cedar 4 1	\$250,000	\$250,000
Chariton 1 0	\$0	\$0
Christian 3 2	\$245,000	\$122,500
Clark 0 0	\$0	\$0
Clay 231 109	\$35,606,666	\$326,667
Clinton 19 10	\$3,502,500	\$350,250
Cole 133 46	\$16,480,558	\$358,273
Cooper 2 1	\$105,000	\$105,000
Crawford 13 6	\$367,500	\$61,250
Dade 1 0	\$0	\$0
Dallas 2 1	\$200,000	\$200,000
Daviess 1 1	\$251,410	\$251,410
DeKalb 2 2	\$150,000	\$75,000
Dent 4 2	\$250,000	\$125,000
Douglas 1 0	\$0	\$0
Dunklin 25 13	\$10,396,755	\$799,750
Franklin 30 9	\$5,376,011	\$597,335
Gasconade 2 0	\$0	\$0
Gentry 6 3	\$753,815	\$251,272
Greene 405 244	\$114,978,300	\$471,223

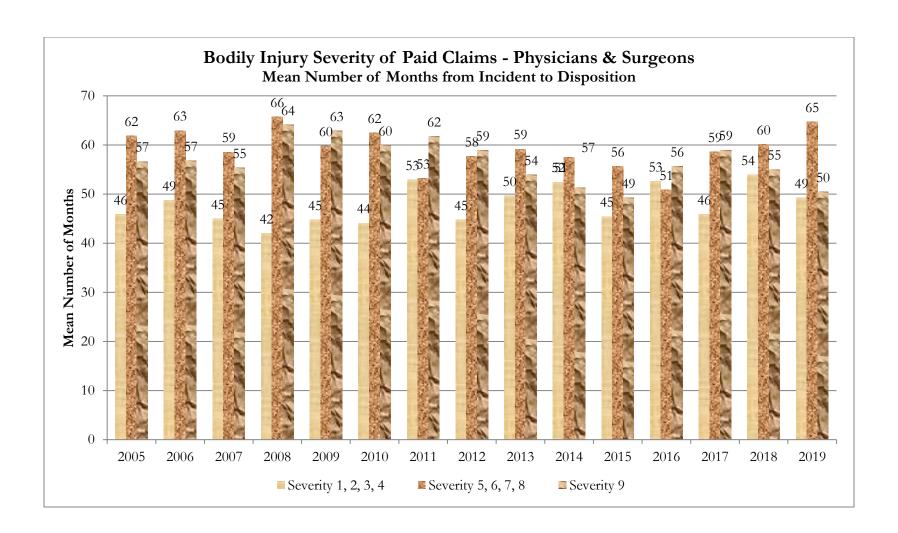
		rt Filings by Prior Ten Ye	•	
County	Total Court	Closed With	Total	Average Indemnity
C 1	Filings	Payment	Indemnity	•
Grundy	7	5	\$5,727,500	\$1,145,500
Harrison	3	1	\$180,000	\$180,000
Henry	17	9	\$3,504,498	\$389,389
Hickory	2	1	\$125,000	\$125,000
Holt	1	1	\$135,000	\$135,000
Howard	1	0	\$0	\$0
Howell	28	18	\$10,509,360	\$583,853
Iron	2	1	\$300,000	\$300,000
Jackson	901	526	\$262,252,616	\$498,579
Jasper	198	131	\$75,569,463	\$576,866
Jefferson	71	28	\$3,335,000	\$119,107
Johnson	29	18	\$5,349,500	\$297,194
Knox	3	2	\$70,000	\$35,000
Laclede	14	7	\$2,476,495	\$353,785
Lafayette	16	11	\$2,217,500	\$201,591
Lawrence	11	7	\$1,927,500	\$275,357
Lewis	2	1	\$142,000	\$142,000
Lincoln	4	1	\$67,500	\$67,500
Linn	7	4	\$840,000	\$210,000
Livingston	8	5	\$1,855,000	\$371,000
McDonald	1	0	\$ 0	\$0
Macon	3	0	\$0	\$0
Madison	6	4	\$2,046,689	\$511,672
Maries	1	0	\$0 \$0,074,500	\$0
Marion	23	11	\$9,974,500	\$906,773
Mercer	0	0	\$ 0	\$0 \$0
Miller	3	0	\$0	\$0
Mississippi	4	2	\$110,000	\$55,000
Moniteau	3	1	\$10,000	\$10,000
Monroe	0	0	\$0	\$0
Montgomery	1 2	0 1	\$0 \$110,000	\$0 \$110,000
Morgan				\$110,000
New Madrid	2	0	\$0 \$5.857.000	\$0 \$410.257
Newton	26 13	14	\$5,857,000 \$3,020,600	\$418,357 \$653,433
Nodaway		6	\$3,920,600	\$653,433
Oregon	1	1	\$75,000	\$75,000
Osage	1	0	\$ 0	\$0 \$0
Ozark	0	0	\$0	\$0
Pemiscot	9	4	\$667,500	\$166,875

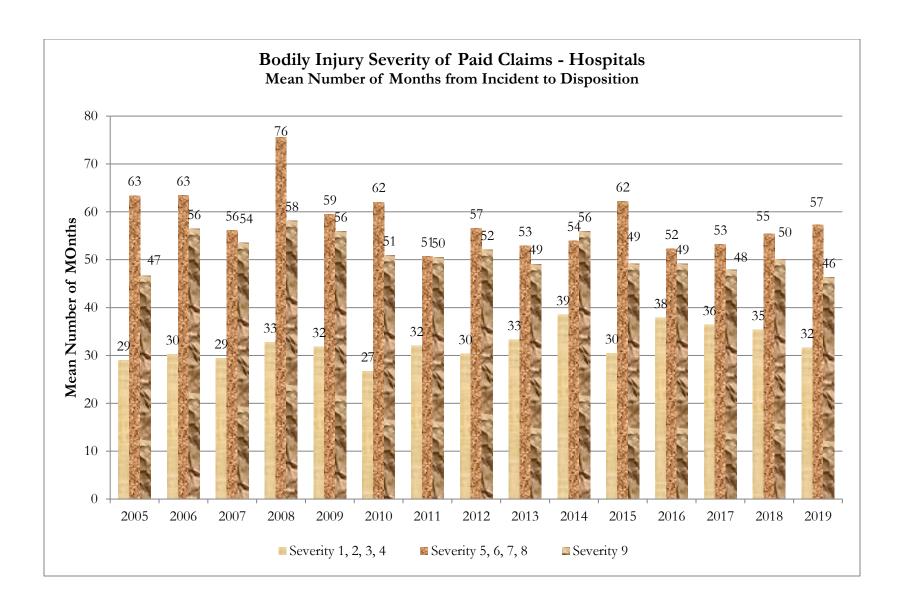
	Cou	rt Filings by Prior Ten Ye		
County	Total Court Filings	Closed With Payment	Total Indemnity	Average Indemnity
Perry	5	1	\$525,000	\$525,000
Pettis	18	13	\$3,902,000	\$300,154
Phelps	47	22	\$3,825,850	\$173,902
Pike	10	2	\$2,230,000	\$1,115,000
Platte	39	21	\$7,620,749	\$362,893
Polk	23	11	\$3,801,152	\$345,559
Pulaski	6	4	\$1,303,750	\$325,938
Putnam	1	0	\$0	\$0
Ralls	2	1	\$50,000	\$50,000
Randolph	12	8	\$2,955,000	\$369,375
Ray	5	4	\$829,500	\$207,375
Reynolds	1	1	\$300,000	\$300,000
Ripley	6	2	\$362,500	\$181,250
Saint Charles	149	65	\$15,284,863	\$235,152
Saint Clair	11	6	\$1,610,000	\$268,333
Sainte Genevieve	7	3	\$2,300,000	\$766,667
Saint François	40	21	\$9,759,873	\$464,756
Saint Louis	1,179	528	\$192,643,050	\$364,854
Saline	22	12	\$5,693,099	\$474,425
Schuyler	0	0	\$0	\$0
Scotland	3	1	\$500,000	\$500,000
Scott	43	25	\$10,304,089	\$412,164
Shannon	1	1	\$80,000	\$80,000
Shelby	0	0	\$0	\$0
Stoddard	4	4	\$467,500	\$116,875
Stone	4	2	\$275,000	\$137,500
Sullivan	1	0	\$0	\$0
Taney	38	16	\$4,294,265	\$268,392
Texas	15	5	\$2,500,000	\$500,000
Vernon	10	10	\$5,287,500	\$528,750
Warren	1	1	\$70,000	\$70,000
Washington	7	2	\$700,000	\$350,000
Wayne	3	2	\$370,002	\$185,001
Webster	4	1	\$450,000	\$450,000
Worth	1	0	\$0	\$0
Wright	1	0	\$0	\$0
Saint Louis City	591	298	\$180,117,735	\$604,422
Appellate Court	3	0	\$0	\$0
Federal Court	255	42	\$16,990,257	\$404,530

Court Filings by County Prior Ten Years									
County	Total	Average Indemnity							
	Filings	Payment	Indemnity						
Guaranty Fund	1	1	\$47,5 00	\$47,500					
Out Of State	99	44	\$10,898,773	\$247,699					









Section II Claim Severity

This section classifies individual claim data based on the amount of indemnity paid. The data for all medical providers, physicians & Surgeons, and Hospitals are presented separately for the years preceding three years. Summaries include:

Average number of months from incident to close Number of claims reported and closed Cumulative percentage of number of claims Total indemnity paid

Cumulative percentage of indemnity paid for closed claims

Average economic damages

Average non-economic damages

Average indemnity

Average loss adjustment expense

The following terms are used in subsequent tables:

Economic damages: damages arising from monetary harm including medical bills, lost wages, and lost earning capacity.

Non-economic damages: damages arising from non-monetary harm, including mental anguish, inconvenience, physical impairment, disfigurement, loss of capacity to enjoy life and loss of consortium.

Loss adjustment expenses: expense paid to defense counsel and all other allocated loss adjustment expenses, such as filing fees, telephone charges, and fees for expert witnesses.

		J J	, ,	Awarded to Ea	Cumulative		Average		
			Cumulative		% of	Average	Non-		
Indemnity	Average	Closed	% of	Indemnity	Indemnity	Economic	Economic	Average	Average
Range	Months	Claims	Claims	Paid	Paid	Damages	Damages	Indemnity	Expense
None	44	350	52.3%	\$0	0.0%	\$0	\$0	\$0	\$54,070
1,000 - 1,999	13	8	53.5%	\$9,078	0.0%	\$524	\$610	\$1,135	\$606
2,000 - 2,999	31	5	54.3%	\$11,543	0.0%	\$653	\$1,656	\$2,309	\$59,381
3,000 - ,3999	19	2	54.6%	\$6,500	0.0%	\$1,775	\$1,475	\$3,250	\$433
5,000 - 5,999	35	7	55.6%	\$35,500	0.1%	\$1,636	\$3,436	\$5,071	\$4,979
7,000 - 7,999	31	3	56.1%	\$22,000	0.1%	\$2,500	\$4,833	\$7,333	\$4,562
8,000 - 8,999	13	2	56.4%	\$16,500	0.1%	\$2,280	\$5,970	\$8,250	\$3,936
9,000 - 9,999	5	2	56.7%	\$18,488	0.1%	\$9,244	\$0	\$9,244	\$0
10,000 - 19,999	28	8	57.9%	\$100,500	0.2%	\$5,692	\$6,87 0	\$12,563	\$8,045
20,000 - 29,999	40	11	59.5%	\$257,500	0.4%	\$5,609	\$17,800	\$23,409	\$16,635
30,000 - 39,999	48	10	61.0%	\$327,500	0.6%	\$10,892	\$21,858	\$32,750	\$105,917
40,000 - 49,999	23	2	61.3%	\$80,000	0.7%	\$20,000	\$20,000	\$40,000	\$0
50,000 - 59,999	37	8	62.5%	\$400,000	1.0%	\$13,318	\$36,682	\$50,000	\$103,732
60,000 - 69,999	47	8	63.7%	\$495,000	1.4%	\$16,825	\$45,050	\$61,875	\$28,874
70,000 - 79,999	39	13	65.6%	\$962,500	2.1%	\$17,035	\$51,235	\$74,038	\$61,345
80,000 - 89,999	47	3	66.1%	\$252,500	2.3%	\$40,000	\$44,167	\$84,167	\$25,398
90,000 - 99,999	39	6	67.0%	\$559,999	2.8%	\$47,133	\$46,201	\$93,333	\$95,445
100,000 -199,999	46	50	74.4%	\$6,780,000	8.1%	\$62,448	\$73,152	\$135,600	\$58,542
200,000 - 299,999	46	50	81.9%	\$11,386,250	17.0%	\$83,725	\$144,000	\$227,725	\$59,510
300,000 - 399,999	51	35	87.1%	\$11,526,250	26.0%	\$131,260	\$197,490	\$329,321	\$86,117
400,000 - 499,999	37	21	90.3%	\$9,007,008	33.0%	\$161,763	\$267,142	\$428,905	\$63,970
500,000 - 999,999	57	32	95.1%	\$22,314,000	50.5%	\$265,438	\$431,875	\$697,313	\$180,696
1,000,000 - 1,999,999	51	25	98.8%	\$32,214,749	75.7%	\$539,213	\$749,377	\$1,288,590	\$257,224
2,000,000 - 2,999,999	59	6	99.7%	\$14,150,000	86.7%	\$996,270	\$1,212,063	\$2,358,333	\$203,001
Over 4,000,000	103	2	100.0%	\$17,000,000	100.0%	\$4,057,873	\$4,442,128	\$8,500,000	\$245,434
Total	45	669	•	\$127,933,365		\$78,538	\$111,205	\$191,231	\$70,671
Total (Paid Only)	45	319	•	\$127,933,365	•	\$164,709	\$233,217	\$401,045	\$88,886

Summary by Indemnity Range Awarded to Each Injured Party Closed in 2019, Cases Involving at least One Physician or Surgeon

		NII		-	Cumulative % of	A	Average		
	Average	Number of Closed	Cumulative	Indemnity	% of Indemnity	Average Economic	Non- Economic	Average	Average
Indemnity Range	Months	Claims	% of Claims	Paid	Paid	Damages	Damages	Indemnity	Expense
None	51	172	55.3%	\$0	0.0%	\$0	\$0	\$0	\$98,449
2,000 - 2,999	67	1	55.6%	\$2,000	0.0%	\$0	\$2,000	\$2,000	\$293,320
5,000 - 5,999	51	1	56.0%	\$5,000	0.0%	\$650	\$4,350	\$5,000	\$25,788
7,000 - 7,999	35	2	56.6%	\$15,000	0.0%	\$3,750	\$3,750	\$7,500	\$6,568
8,000 - 8,999	15	1	56.9%	\$8,000	0.0%	\$4,000	\$4,000	\$8,000	\$0
10,000 - 19,999	32	1	57.2%	\$10,000	0.0%	\$10,000	\$0	\$10,000	\$1,666
20,000 - 29,999	48	3	58.2%	\$75,000	0.1%	\$4,667	\$20,333	\$25,000	\$34,481
30,000 - 39,999	61	3	59.2%	\$97,500	0.2%	\$840	\$31,660	\$32,500	\$331,546
50,000 - 59,999	54	4	60.5%	\$200,000	0.5%	\$12,500	\$37,500	\$50,000	\$206,631
60,000 - 69,999	68	2	61.1%	\$120,000	0.6%	\$31,800	\$28,200	\$60,000	\$87,358
70,000 - 79,999	67	3	62.1%	\$217,500	0.8%	\$36,167	\$36,333	\$72,500	\$210,469
90,000 - 99,999	71	2	62.7%	\$185,000	1.0%	\$14,000	\$78,500	\$92,500	\$274,667
100,000 -199,999	60	14	67.2%	\$1,917,500	3.2%	\$69,675	\$67,290	\$136,964	\$115,363
200,000 - 299,999	59	21	74.0%	\$4,898,750	8.7%	\$70,766	\$162,507	\$233,274	\$101,729
300,000 - 399,999	65	19	80.1%	\$6,280,000	15.7%	\$130,461	\$199,013	\$330,526	\$129,616
400,000 - 499,999	40	12	83.9%	\$5,172,500	21.5%	\$194,293	\$236,748	\$431,042	\$60,489
500,000 - 999,999	59	24	91.6%	\$17,479,000	41.0%	\$302,209	\$426,083	\$728,292	\$219,523
1,000,000 - 1,999,999	51	19	97.8%	\$24,214,749	68.0%	\$683,193	\$591,267	\$1,274,460	\$221,728
2,000,000 - 2,999,999	64	5	99.4%	\$11,650,000	81.0%	\$1,095,524	\$1,054,476	\$2,330,000	\$194,134
Over 4,000,000	103	2	100.0%	\$17,000,000	100.0%	\$4,057,873	\$4,442,128	\$8,500,000	\$245,434
Total	54	311	•	\$89,547,499	•	\$133,079	\$151,897	\$287,934	\$123,569
Total (Paid Only)	57	139	•	\$89,547,499	•	\$297,753	\$339,855	\$644,227	\$154,654

		Summ	ary by Indemn	ity Range Awa	rded to Each I	njured Party			
		C	losed in 2019, (Cases Involving	g at least One H	Hospital			
					Cumulative		Average		
		Number of	Cumulative		% of	Average	Non-		
	Average	Closed	% of	Indemnity	Indemnity	Economic	Economic	Average	Average
Indemnity Range	Months	Claims	Claims	Paid	Paid	Damages	Damages	Indemnity	Expense
None	51	130	42.5%	\$0	0.0%	\$0	\$0	\$0	\$39,609
1,000 - 1,999	13	7	44.8%	\$8,286	0.0%	\$486	\$698	\$1,184	\$179
2,000 - 2,999	22	4	46.1%	\$9,543	0.0%	\$816	\$1,57 0	\$2,386	\$897
3,000 - ,3999	14	1	46.4%	\$3,000	0.0%	\$1,800	\$1,200	\$3,000	\$98
5,000 - 5,999	41	3	47.4%	\$15,000	0.0%	\$1,933	\$3,067	\$5,000	\$3,021
9,000 - 9,999	5	2	48.0%	\$18,488	0.1%	\$9,244	\$0	\$9,244	\$0
10,000 - 19,999	34	3	49.0%	\$44,000	0.1%	\$3,267	\$11,400	\$14,667	\$14,154
20,000 - 29,999	42	9	52.0%	\$207,500	0.4%	\$5,300	\$17,756	\$23,056	\$16,185
30,000 - 39,999	62	4	53.3%	\$130,000	0.5%	\$11,600	\$20,900	\$32,500	\$14,978
40,000 - 49,999	23	2	53.9%	\$80,000	0.6%	\$20,000	\$20,000	\$40,000	\$0
50,000 - 59,999	37	5	55.6%	\$250,000	0.9%	\$10,000	\$40,000	\$50,000	\$106,431
60,000 - 69,999	47	5	57.2%	\$310,000	1.3%	\$14,920	\$47,080	\$62,000	\$21,871
70,000 - 79,999	40	9	60.1%	\$667,500	2.1%	\$19,000	\$55,167	\$74,167	\$82,931
80,000 - 89,999	55	2	60.8%	\$165,000	2.3%	\$60,000	\$22,500	\$82,500	\$23,746
90,000 - 99,999	23	4	62.1%	\$374,999	2.8%	\$63,699	\$30,051	\$93,750	\$5,834
100,000 -199,999	43	23	69.6%	\$3,002,500	6.4%	\$66,093	\$64,450	\$130,543	\$62,049
200,000 - 299,999	49	19	75.8%	\$4,495,000	11.9%	\$71,839	\$164,739	\$236,579	\$73,684
300,000 - 399,999	44	23	83.3%	\$7,666,250	21.2%	\$137,954	\$195,361	\$333,315	\$95,054
400,000 - 499,999	32	10	86.6%	\$4,344,508	26.4%	\$109,351	\$325,100	\$434,451	\$66,339
500,000 - 999,999	58	18	92.5%	\$12,505,000	41.6%	\$214,185	\$480,537	\$694,722	\$219,355
1,000,000 - 1,999,999	56	18	98.4%	\$22,990,000	69.5%	\$541,009	\$736,214	\$1,277,222	\$268,758
2,000,000 - 2,999,999	34	3	99.4%	\$8,150,000	79.4%	\$1,252,902	\$1,463,765	\$2,716,667	\$248,628
Over 4,000,000	103	2	100.0%	\$17,000,000	100.0%	\$4,057,873	\$4,442,128	\$8,500,000	\$245,434
Total	47	306	•	\$82,436,574	•	\$109,368	\$160,033	\$269,401	\$73,756
Total (Paid Only)	44	176		\$82,436,574		\$190,151	\$278,239	\$468,390	\$98,979

	Summ	ary by Indem	nity Range Aw	arded to Each	Injured Party,	All Cases Clo	sed in 2018		
		Number of	Cumulative		Cumulative % of	Average	Average Non-		
	Average	Closed	% of	Indemnity	Indemnity	Economic	Economic	Average	Average
Indemnity Range	Months	Claims	Claims	Paid	Paid	Damages	Damages	Indemnity	Expense
None	44	411	52.2%	\$0	0.0%	\$0	\$0	\$0	\$48,818
1,000 - 1,999	9	7	53.1%	\$4,927	0.0%	\$332	\$371	\$704	\$106
2,000 - 2,999	13	3	53.5%	\$7,500	0.0%	\$917	\$1,583	\$2,500	\$116
3,000 - ,3999	5	1	53.6%	\$3,500	0.0%	\$0	\$3,500	\$3,500	\$0
4,000 - 4,999	63	2	53.9%	\$8,250	0.0%	\$1,063	\$1,063	\$4,125	\$9,249
5,000 - 5,999	28	5	54.5%	\$26,317	0.0%	\$1,600	\$3,663	\$5,263	\$38,043
6,000 - 6,999	12	3	54.9%	\$19,200	0.0%	\$4,647	\$1,753	\$6,400	\$1,590
7,000 - 7,999	33	4	55.4%	\$29,500	0.1%	\$5,198	\$2,178	\$7,375	\$3,729
8,000 - 8,999	13	2	55.7%	\$16,000	0.1%	\$2,240	\$5,760	\$8,000	\$127
10,000 - 19,999	30	15	57.6%	\$202,576	0.2%	\$4,356	\$8,871	\$13,505	\$14,442
20,000 - 29,999	34	22	60.4%	\$524,900	0.5%	\$8,550	\$14,173	\$23,859	\$11,573
30,000 - 39,999	66	8	61.4%	\$248,133	0.6%	\$18,166	\$12,851	\$31,017	\$44,092
40,000 - 49,999	28	7	62.3%	\$299,500	0.8%	\$17,679	\$25,107	\$42,786	\$21,205
50,000 - 59,999	43	13	63.9%	\$664,500	1.2%	\$20,519	\$30,596	\$51,115	\$47,765
60,000 - 69,999	30	9	65.1%	\$558,500	1.5%	\$27,607	\$34,448	\$62,056	\$65,098
70,000 - 79,999	36	15	67.0%	\$1,115,349	2.1%	\$19,219	\$55,137	\$74,357	\$63,860
80,000 - 89,999	46	4	67.5%	\$333,833	2.3%	\$20,750	\$62,708	\$83,458	\$12,366
90,000 - 99,999	50	8	68.5%	\$735,000	2.7%	\$40,675	\$51,200	\$91,875	\$60,263
100,000 -199,999	46	56	75.6%	\$7,781,897	7.1%	\$57,625	\$75,806	\$138,962	\$84,511
200,000 - 299,999	50	55	82.6%	\$13,207,000	14.6%	\$99,222	\$140,906	\$240,127	\$88,913
300,000 - 399,999	42	39	87.6%	\$12,941,440	22.0%	\$104,571	\$216,150	\$331,832	\$66,518
400,000 - 499,999	53	18	89.8%	\$7,642,000	26.3%	\$162,781	\$261,775	\$424,556	\$95,031
500,000 - 999,999	69	41	95.0%	\$27,916,314	42.1%	\$287,580	\$390,867	\$680,886	\$155,135
1,000,000 - 1,999,999	54	21	97.7%	\$28,997,491	58.6%	\$802,925	\$577,908	\$1,380,833	\$216,845
2,000,000 - 2,999,999	60	9	98.9%	\$21,100,000	70.5%	\$1,091,527	\$1,252,917	\$2,344,444	\$202,019
3,000,000 - 3,999,999	56	4	99.4%	\$14,175,000	78.6%	\$2,313,215	\$1,230,535	\$3,543,750	\$447,852
Over 4,000,000	49	5	100.0%	\$37,773,768	100.0%	\$3,540,754	\$3,014,000	\$7,554,754	\$445,231
Total	45	787	•	\$176,332,395	•	\$105,354	\$111,235	\$224,056	\$69,429
Total (Paid Only)	46	376	•	\$176,332,395	•	\$220,516	\$232,825	\$468,969	\$91,957

				ty Range Awar Involving at le		,			
Indemnity Range	Average Months	Number of Closed Claims	Cumulative % of Claims	Indemnity Paid	Cumulative % of Indemnity Paid	Average Economic Damages	Average Non- Economic Damages	Average Indemnity	Average Expense
None	48	191	53.8%	\$0	0.0%	\$0	\$0	\$0	\$86,609
5,000 - 5,999	55	2	54.4%	\$10,000	0.0%	\$2,500	\$2,500	\$5,000	\$89,797
7,000 - 7,999	40	1	54.7%	\$7,500	0.0%	\$7,500	\$0	\$7,500	\$12,902
10,000 - 19,999	48	4	55.8%	\$51,000	0.1%	\$5,150	\$7,600	\$12,750	\$42,443
20,000 - 29,999	47	5	57.2%	\$122,500	0.2%	\$7,600	\$16,900	\$24,500	\$22,948
30,000 - 39,999	55	3	58.0%	\$95,000	0.3%	\$18,267	\$13,400	\$31,667	\$106,314
40,000 - 49,999	47	2	58.6%	\$82,500	0.3%	\$30,625	\$10,625	\$41,250	\$59,054
50,000 - 59,999	56	4	59.7%	\$205,000	0.5%	\$13,063	\$38,188	\$51,250	\$90,492
60,000 - 69,999	42	2	60.3%	\$122,500	0.7%	\$15,000	\$46,250	\$61,250	\$273,221
70,000 - 79,999	56	7	62.3%	\$512,849	1.1%	\$17,143	\$56,121	\$73,264	\$127,805
90,000 - 99,999	71	3	63.1%	\$275,000	1.4%	\$61,667	\$30,000	\$91,667	\$54,674
100,000 -199,999	53	24	69.9%	\$3,425,327	4.6%	\$62,031	\$67,786	\$142,722	\$153,425
200,000 - 299,999	56	26	77.2%	\$6,352,500	10.5%	\$123,929	\$120,398	\$244,327	\$103,932
300,000 - 399,999	46	22	83.4%	\$7,630,864	17.6%	\$112,259	\$214,902	\$346,857	\$86,632
400,000 - 499,999	61	10	86.2%	\$4,210,000	21.6%	\$192,319	\$228,681	\$421,000	\$114,618
500,000 - 999,999	74	24	93.0%	\$15,420,458	36.0%	\$256,720	\$381,632	\$642,519	\$165,526
1,000,000 - 1,999,999	61	14	96.9%	\$17,952,500	52.7%	\$617,625	\$664,696	\$1,282,321	\$254,081
2,000,000 - 2,999,999	62	5	98.3%	\$10,650,000	62.7%	\$1,076,900	\$1,053,100	\$2,130,000	\$164,454
3,000,000 - 3,999,999	52	3	99.2%	\$11,175,000	73.1%	\$2,417,620	\$1,307,380	\$3,725,000	\$493,692
Over 4,000,000	50	3	100.0%	\$28,773,768	100.0%	\$3,567,923	\$4,356,667	\$9,591,256	\$739,334
Total	52	355	•	\$107,074,26	•	\$134,725	\$150,433	\$301,618	\$115,242
Total (Paid Only)	57	164	•	\$107,074,266	•	\$291,630	\$325,633	\$652,892	\$148,590

					Cumulative		Average		
		Number of			% of	Average	Non-		
	Average	Closed	% of	Indemnity	Indemnity	Economic	Economic	Average	Average
Indemnity Range	Months	Claims	Claims	Paid	Paid	Damages	Damages	Indemnity	Expense
None	53	141	39.2%	\$0	0.0%	\$0	\$0	\$0	\$92,639
1,000 - 1,999	6	5	40.6%	\$2,675	0.0%	\$75	\$460	\$535	\$149
2,000 - 2,999	17	2	41.1%	\$5,000	0.0%	\$750	\$1,750	\$2,5 00	\$0
3,000 - ,3999	5	1	41.4%	\$3,500	0.0%	\$0	\$3,500	\$3,500	\$0
5,000 - 5,999	34	3	42.2%	\$15,720	0.0%	\$1,000	\$4,240	\$5,240	\$59,735
6,000 - 6,999	12	3	43.1%	\$19,200	0.0%	\$4,647	\$1,753	\$6,400	\$1,590
7,000 - 7,999	16	1	43.3%	\$7,500	0.1%	\$4,5 00	\$3,000	\$7,500	\$2,012
8,000 - 8,999	13	2	43.9%	\$16,000	0.1%	\$2,240	\$5,760	\$8,000	\$127
10,000 - 19,999	26	8	46.1%	\$114,052	0.2%	\$5,601	\$8,655	\$14,257	\$6,842
20,000 - 29,999	41	12	49.4%	\$284,900	0.4%	\$7,717	\$16,025	\$23,742	\$16,741
30,000 - 39,999	35	2	50.0%	\$60,000	0.5%	\$8,400	\$21,600	\$30,000	\$134,719
40,000 - 49,999	26	2	50.6%	\$85,000	0.5%	\$0	\$42,500	\$42,5 00	\$4,579
50,000 - 59,999	36	7	52.5%	\$359,500	0.8%	\$16,393	\$34,964	\$51,357	\$39,838
60,000 - 69,999	25	4	53.6%	\$247,500	1.1%	\$21,250	\$40,625	\$61,875	\$9,873
70,000 - 79,999	37	9	56.1%	\$667,849	1.6%	\$22,500	\$51,705	\$74,205	\$78,013
80,000 - 89,999	40	1	56.4%	\$83,000	1.7%	\$3,000	\$80,000	\$83,000	\$17,887
90,000 - 99,999	46	5	57.8%	\$460,000	2.1%	\$46,080	\$45,920	\$92,000	\$75,982
100,000 -199,999	46	30	66.1%	\$4,208,763	5.8%	\$51,476	\$83,613	\$140,292	\$72,957
200,000 - 299,999	56	31	74.7%	\$7,370,000	12.1%	\$100,872	\$136,870	\$237,742	\$112,010
300,000 - 399,999	42	26	81.9%	\$8,500,576	19.5%	\$87,274	\$239,671	\$326,945	\$78,600
400,000 - 499,999	45	10	84.7%	\$4,295,000	23.2%	\$107,319	\$322,181	\$429,500	\$107,112
500,000 - 999,999	74	31	93.3%	\$21,037,022	41.4%	\$345,198	\$330,190	\$678,614	\$169,198
1,000,000 - 1,999,999	46	13	96.9%	\$18,844,991	57.7%	\$856,942	\$592,673	\$1,449,615	\$236,706
2,000,000 - 2,999,999	49	4	98.1%	\$9,900,000	66.3%	\$690,311	\$1,784,689	\$2,475,000	\$306,055
3,000,000 - 3,999,999	56	4	99.2%	\$14,175,000	78.6%	\$2,313,215	\$1,230,535	\$3,543,750	\$447,852
Over 4,000,000	55	3	100.00%	\$24,773,768	100.00%	\$4,507,923	\$2,083,333	\$8,257,923	\$545,941
Total	49	360	•	\$115,536,516	•	\$156,140	\$150,194	\$320,935	\$102,647
Total (Paid Only)	46	219	•	\$115,536,516		\$256,669	\$246,894	\$527,564	\$109,091

		Sum	mary by Indemi	nity Range Awa	arded to Each	Injured Party			
				Closed in 20	17, All Cases				
To do no nitro	A	Number	Commissions	Indonesia.	Cumulative % of	Average	Average Non-	A	A
Indemnity Range	Average Months	of Closed Claims	Cumulative % of Claims	Indemnity Paid	Indemnity Paid	Economic Damages	Economic Damages	Average Indemnity	Average Expense
None	43	408	52.9%	\$0	0.0%	\$0	\$0	\$0	\$39,582
1,000 - 1,999	23	7	53.8%	\$5,869	0.0%	\$257	\$581	\$838	\$6,392
2,000 - 2,999	14	4	54.3%	\$10,375	0.0%	\$900	\$1,694	\$2,594	\$1,976
3,000 - ,3999	19	2	54.5%	\$7,150	0.0%	\$0	\$3,575	\$3,575	\$1,117
5,000 - 5,999	17	5	55.2%	\$26,540	0.0%	\$3,268	\$2,040	\$5,308	\$2,584
7,000 - 7,999	10	1	55.3%	\$7,000	0.0%	\$0	\$7,000	\$7,000	\$0
9,000 - 9,999	26	3	55.7%	\$27,870	0.1%	\$6,145	\$3,145	\$9,290	\$2,597
10,000 - 19,999	28	15	57.6%	\$188,866	0.2%	\$4,834	\$7,757	\$12,591	\$27,451
20,000 - 29,999	43	19	60.1%	\$437,500	0.5%	\$8,332	\$14,695	\$23,026	\$66,638
30,000 - 39,999	41	9	61.3%	\$292,500	0.7%	\$7,905	\$24,595	\$32,500	\$41,679
40,000 - 49,999	38	14	63.1%	\$588,602	1.1%	\$15,655	\$26,388	\$42,043	\$34,867
50,000 - 59,999	48	13	64.8%	\$665,002	1.6%	\$12,200	\$38,954	\$51,154	\$49,977
60,000 - 69,999	40	6	65.5%	\$372,831	1.9%	\$12,083	\$50,055	\$62,139	\$19,956
70,000 - 79,999	48	17	67.8%	\$1,269,500	2.8%	\$41,768	\$32,908	\$74,676	\$55,399
80,000 - 89,999	39	6	68.5%	\$502,000	3.2%	\$36,780	\$46,887	\$83,667	\$33,171
90,000 - 99,999	41	8	69.6%	\$750,499	3.7%	\$17,656	\$76,156	\$93,812	\$99,869
100,000 -199,999	42	83	80.3%	\$11,951,381	12.2%	\$41,697	\$97,898	\$143,993	\$55,219
200,000 - 299,999	51	53	87.2%	\$12,497,265	21.2%	\$67,091	\$165,861	\$235,797	\$99,873
300,000 - 399,999	45	26	90.5%	\$8,609,000	27.3%	\$100,286	\$230,829	\$331,115	\$99,823
400,000 - 499,999	42	15	92.5%	\$6,508,516	32.0%	\$131,353	\$302,548	\$433,901	\$84,467
500,000 - 999,999	62	31	96.5%	\$20,841,908	46.9%	\$332,592	\$322,169	\$672,320	\$218,523
1,000,000 - 1,999,999	51	14	98.3%	\$17,325,000	59.3%	\$453,906	\$783,594	\$1,237,500	\$258,728
2,000,000 - 2,999,999	54	4	98.8%	\$10,225,000	66.6%	\$1,182,500	\$1,373,750	\$2,556,250	\$182,556
3,000,000 - 3,999,999	59	2	99.1%	\$7,450,000	71.9%	\$1,975,000	\$1,750,000	\$3,725,000	\$132,981
Over 4,000,000	70	7	100.0%	\$39,300,020	100.0%	\$2,657,146	\$2,957,143	\$5,614,289	\$2,430,225
Total	44	772	•	\$139,860,194	•	\$74,357	\$105,435	\$181,166	\$82,407
Total (Paid Only)	45	364		\$139,860,194		\$157,703	\$223,616	\$384,231	\$130,409

		Sun	nmary by Inden	nnity Range Av	warded to Each	Injured Party			
			ed in 2017, Case	s Involving at l		cian or Surgeor			
		Number			Cumulative	_	Average		
		of	0 1.1	T 1	% of	Average	Non-	•	
Indemnity Range	Average Months	Closed Claims	Cumulative % of Claims	Indemnity Paid	Indemnity Paid	Economic	Economic	Average Indemnity	Average
None	49	204	55.1%	Faid \$0	0.0%	Damages \$0	Damages \$0	\$0	Expense \$61,081
2,000 - 2,999	26	20 1	55.4%	\$2,500	0.0%	\$1,400	\$1,100	\$2,500	\$7,830
10,000 - 19,999	42	5	56.8%	\$69,500	0.076	\$9,355	\$4,545	\$13,900	\$79,332
20,000 - 29,999	48	7	58.7%	\$160,000	0.176	\$10,271	\$12,586	\$22,857	\$111,207
30,000 - 39,999	40	3	59.5%	\$100,000	0.5%	\$382	· · · · · · · · · · · · · · · · · · ·	· · · · · ·	· · · · · · · · · · · · · · · · · · ·
, ,						"	\$32,951	\$33,333	\$93,628
40,000 - 49,999	56	5	60.8%	\$210,000	0.6%	\$21,560	\$20,440	\$42,000	\$73,574
50,000 - 59,999	69	5	62.2%	\$255,000	0.9%	\$ 0	\$51,000	\$51,000	\$94,082
60,000 - 69,999	23	1	62.4%	\$67,500	1.0%	\$7,5 00	\$60,000	\$67,500	\$0
70,000 - 79,999	60	8	64.6%	\$594,500	1.6%	\$46,503	\$27,810	\$74,313	\$81,755
80,000 - 89,999	51	2	65.1%	\$165,000	1.8%	\$0	\$82,500	\$82,500	\$38,000
90,000 - 99,999	55	4	66.2%	\$365,000	2.2%	\$11,250	\$80,000	\$91,250	\$78,453
100,000 -199,999	52	33	75.1%	\$4,833,606	7.5%	\$46,846	\$99,627	\$146,473	\$85,845
200,000 - 299,999	57	27	82.4%	\$6,300,598	14.5%	\$78,733	\$149,036	\$233,355	\$135,175
300,000 - 399,999	53	16	86.8%	\$5,317,500	20.4%	\$107,827	\$224,516	\$332,344	\$135,082
400,000 - 499,999	45	12	90.0%	\$5,258,516	26.2%	\$148,604	\$289,606	\$438,210	\$103,910
500,000 - 999,999	68	20	95.4%	\$13,583,908	41.2%	\$340,744	\$311,235	\$679,195	\$259,818
1,000,000 - 1,999,999	58	7	97.3%	\$8,290,000	50.3%	\$366,429	\$817,857	\$1,184,286	\$373,311
2,000,000 - 2,999,999	56	3	98.1%	\$7,725,000	58.9%	\$1,576,667	\$998,333	\$2,575,000	\$243,408
3,000,000 - 3,999,999	59	2	98.7%	\$7,450,000	67.1%	\$1,975,000	\$1,750,000	\$3,725,000	\$132,981
Over 4,000,000	67	5	100.0%	\$29,800,020	100.0%	\$2,320,004	\$3,640,000	\$5,960,004	\$3,279,003
Total	52	370		\$90,548,148	•	\$101,334	\$141,512	\$244,725	\$137,562
Total (Paid Only)	55	166	•	\$90,548,148	•	\$225,865	\$315,418	\$545,471	\$231,551

Summary by Indemnity Range Awarded to Each Injured Party										
Closed in 2017, Cases Involving at least One Hospital										
		Number			Cumulative		Average			
		of	Cumulative		% of	Average	Non-			
	Average	Closed	% of	Indemnity	Indemnity	Economic	Economic	Average	Average	
Indemnity Range	Months	Claims	Claims	Paid	Paid	Damages	Damages	Indemnity	Expense	
None	49	131	40.6%	\$0	0.0%	\$0	\$0	\$0	\$64,158	
1,000 - 1,999	23	7	42.7%	\$5,869	0.0%	\$257	\$581	\$838	\$6,392	
2,000 - 2,999	17	2	43.3%	\$5,000	0.0%	\$700	\$1,800	\$2,500	\$3,915	
5,000 - 5,999	18	2	44.0%	\$10,500	0.0%	\$4, 040	\$1,210	\$5,250	\$4,994	
7,000 - 7,999	10	1	44.3%	\$7,000	0.0%	\$0	\$7,000	\$7,000	\$0	
10,000 - 19,999	26	10	47.4%	\$118,866	0.2%	\$3,173	\$8,713	\$11,887	\$23,246	
20,000 - 29,999	48	15	52.0%	\$355,000	0.6%	\$8,220	\$15,447	\$23,667	\$72,418	
30,000 - 39,999	47	6	53.9%	\$197,500	0.8%	\$11,667	\$21,250	\$32,917	\$50,318	
40,000 - 49,999	44	3	54.8%	\$125,102	0.9%	\$7,600	\$34,101	\$41,701	\$88,872	
50,000 - 59,999	47	5	56.4%	\$255,001	1.2%	\$30,309	\$20,691	\$51,000	\$32,842	
60,000 - 69,999	47	3	57.3%	\$185,331	1.4%	\$11,667	\$50,110	\$61,777	\$17,466	
70,000 - 79,999	51	6	59.1%	\$454,500	1.9%	\$51,920	\$23,830	\$75,750	\$55,517	
80,000 - 89,999	45	5	60.7%	\$414,500	2.3%	\$35,386	\$47,514	\$82,900	\$39,805	
90,000 - 99,999	44	5	62.2%	\$467,999	2.9%	\$0	\$93,600	\$93,600	\$139,748	
100,000 -199,999	40	30	71.5%	\$4,215,275	7.5%	\$31,974	\$108,535	\$140,509	\$73,436	
200,000 - 299,999	47	28	80.2%	\$6,519,667	14.6%	\$53,100	\$179,745	\$232,845	\$91,119	
300,000 - 399,999	41	16	85.1%	\$5,362,500	20.5%	\$119,082	\$216,075	\$335,156	\$109,183	
400,000 - 499,999	42	10	88.2%	\$4,298,516	25.1%	\$108,405	\$321,447	\$429,852	\$109,917	
500,000 - 999,999	60	19	94.1%	\$13,564,250	40.0%	\$317,651	\$394,064	\$713,908	\$296,261	
1,000,000 - 1,999,999	50	8	96.6%	\$10,925,000	51.9%	\$685,000	\$680,625	\$1,365,625	\$352,610	
2,000,000 - 2,999,999	54	4	97.8%	\$10,225,000	63.1%	\$1,182,500	\$1,373,750	\$2,556,250	\$182,556	
3,000,000 - 3,999,999	59	2	98.5%	\$7,450,000	71.2%	\$1,975,000	\$1,750,000	\$3,725,000	\$132,981	
Over 4,000,000	83	5	100.0%	\$26,300,020	100.0%	\$1,400,004	\$3,860,000	\$5,260,004	\$3,306,209	
Total	46	323	•	\$91,462,396	•	\$103,916	\$179,120	\$283,165	\$140,494	
Total (Paid Only)	45	192	•	\$91,462,396	•	\$174,817	\$301,333	\$476,367	\$192,577	

Section III

Average Payments by Injury Severity And Lapsed Time to Disposition

This section illustrate the paid claim count, the average paid indemnity (economic + non-economic), the percent change of paid claims, and the percent change of average paid indemnity by bodily injury severity for the past four years. These tables are displayed by the major business classifications and by the month from incident to disposition for all medical care providers, physicians and hospitals. Severity categories are defined as follows:

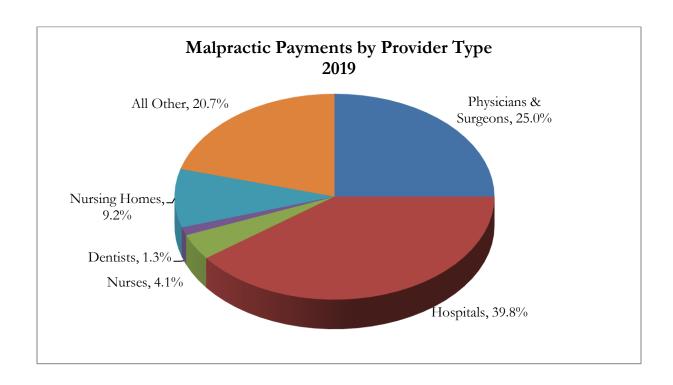
Temporary Injuries (1 – 4)

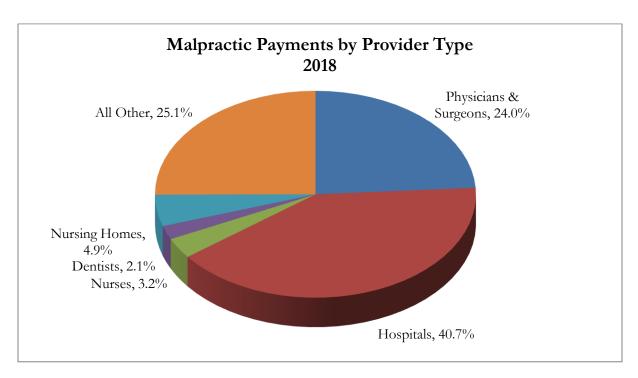
- 1. Emotional only fright, no physical damage. Examples include breach of patient confidentiality, misdiagnosing a healthy patient with a condition, inappropriate legal or ethical behavior.
- 2. Insignificant Lacerations, minor contusions, rash. No delay in recovery.
- 3. Minor Infections, misset facture, fall in hospital. Recovery is delayed.
- 4. Major –burns, surgical material retained, drug side-effect, temporary brain damage. Recovery delayed.

Permanent Non-Fatal Injuries (5 – 8)

- 5. Minor Loss of fingers, damage to internal organs. Injuries are non-disabling.
- 6. Significant Deafness, loss of limb, loss or eye, one kidney or lung
- 7. Major Paraplegia, blindness, loss of two limbs, significant brain damage
- 8. Grave quadriplegia, severe brain damage, life-long care or fatal prognosis.

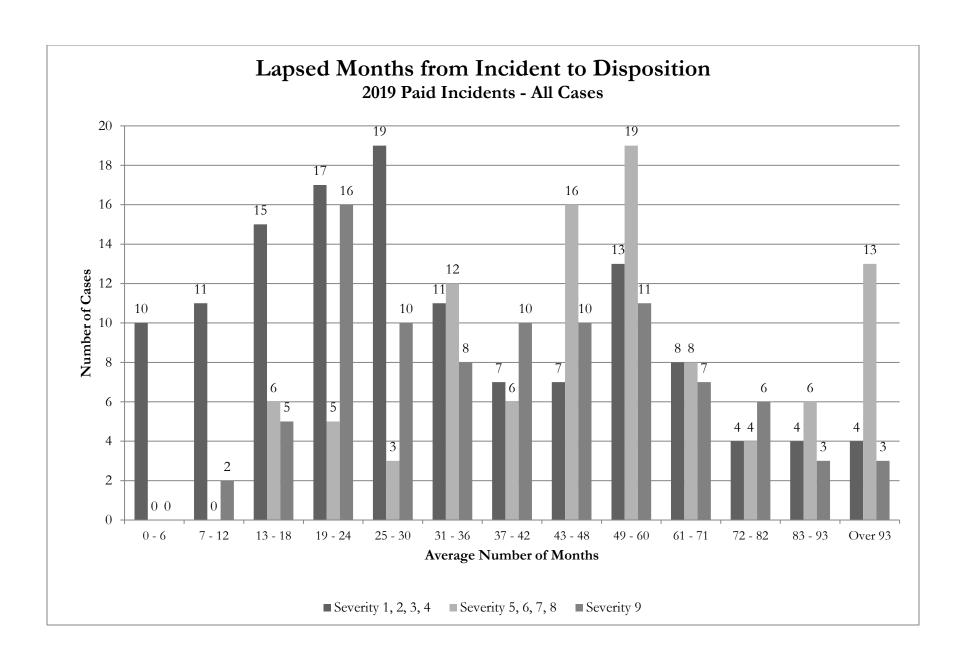
Fatalities – 9





				C	aims by Pro	vider Type						
	2019		2018 - 2018		2018		2017 - 2018		2017		2016 - 2017	
Profession Type	Paid Claims	Average Indemnity	% Change, Paid Claims	% Change, Average Indemnity	Paid Claims	Average Indemnity	Change, Paid Claims	% Change, Average Indemnity	Paid Claims	Average Indemnity	% Change, Paid Claims	% Change, Average Indemnity
Severity 1, 2, 3, 4 (Temporary Injuries)												
Chiropractors	1	\$100,000	0.0%	3900.0%	1	\$2,500	-75.0%	-97.3%	4	\$93,000	0.0%	-6.6%
Clinics & Corporations	31	\$95,935	-11.4%	-63.5%	35	\$262,541	0.0%	111.4%	35	\$124,170	-7.9%	-6.4%
Dentists	4	\$34,500	-50.0%	11.6%	8	\$30,926	14.3%	-48.6%	7	\$60,146	-50.0%	-62.0%
Hospitals	68	\$156,725	-16.0%	5.8%	81	\$148,121	17.4%	10.6%	69	\$133,933	-8.0%	21.8%
Nurses	13	\$112,692	116.7%	18.7%	6	\$94,958	20.0%	-39.8%	5	\$157,608	-16.7%	-46.9%
Nursing Homes	9	\$152,255	50.0%	56.5%	6	\$97,292	-60.0%	-16.6%	15	\$116,633	275.0%	0.0%
Optometrists	0	\$0		•	0	\$0			0	\$0		
Pharmacies	1	\$7,000	-66.7%	-92.9%	3	\$98,333	-40.0%	1114.0%	5	\$8,100	-68.8%	-62.6%
Physicians & Surgeons	17	\$203,029	-34.6%	-63.6%	26	\$557,290	-10.3%	196.3%	29	\$188,103	7.4%	-13.1%
Podiatrist/Chiropodist	1	\$8,500	0.0%	-88.7%	1	\$75,000	0.0%	87.5%	1	\$40,000	-50.0%	-40.7%
Subtotal	145	\$139,115	-13.2%	-38.0%	167	\$224,250	-1.8%	69.8%	170	\$132,079	-8.6%	0.4%
Severity 5, 6, 7, 8 (Permanent Injuries)												
Chiropractors	0	\$0	-100.0%	-100.0%	3	\$366,667	200.0%	319.0%	1	\$87,500	-66.7%	-49.5%
Clinics & Corporations	33	\$450,223	-13.2%	-17.3%	38	\$544,537	40.7%	-0.8%	27	\$548,751	-34.1%	-33.4%
Dentists	0	\$0	-100.0%	-100.0%	2	\$22,500		•	0	\$0	-100.0%	-100.0%
Hospitals	45	\$700,456	-25.0%	-15.0%	60	\$823,875	7.1%	39.8%	56	\$589,500	14.3%	-8.9%
Nurses	2	\$237,500	-50.0%	-8.2%	4	\$258,750	-50.0%	26.3%	8	\$204,916	60.0%	-82.3%
Nursing Homes	3	\$208,333			0	\$0	-100.0%	-100.0%	4	\$194,375	0.0%	136.0%
Optometrists	0	\$0		•	0	\$0		•	0	\$0		•
Pharmacies	0	\$0		•	0	\$0		•	0	\$0		
Physicians & Surgeons	54	\$539,215	-8.5%	16.2%	59	\$464,016	7.3%	-11.9%	55	\$526,427	-20.3%	-28.6%
Podiatrist/Chiropodist	0	\$0	-100.0%	-100.0%	4	\$241,987	300.0%	61.3%	1	\$150,000		
Subtotal	137	\$559,091	-19.4%	-5.6%	170	\$592,058	11.8%	13.3%	152	\$522,606	-12.1%	-26.5%
Severity 9 (Fatality)												
Chiropractors	0	\$0	•		0	\$0		•	0	\$0		
					71							

				Cl	aims by Pro	vider Type						
	2	2019	2018 -	- 2018	20	018	2017	- 2018		2017	2016	- 2017
			%	%			%	%			%	%
			Change,	Change,			Change,	Change,		l	Change,	Change,
	Paid	Average	Paid	Average	Paid	Average	Paid	Average	Paid	Average	Paid	Average
Profession Type	Claims	Indemnity	Claims	Indemnity	Claims	Indemnity	Claims	Indemnity	Claims	Indemnity	Claims	Indemnity
Clinics & Corporations	14	\$237,857	-54.8%	-13.0%	31	\$273,395	40.9%	34.8%	22	\$202,864	-4.3%	-6.5%
Dentists	1	\$300,000			0	\$0			0	\$0	-100.0%	-100.0%
Hospitals	43	\$311,977	-12.2%	-6.4%	49	\$333,237	-2.0%	-8.6%	50	\$364,668	-2.0%	86.0%
Nurses	1	\$375,000	-80.0%	207.4%	5	\$122,000	25.0%	-62.9%	4	\$329,277	-55.6%	314.5%
Nursing Homes	24	\$187,865	41.2%	-23.4%	17	\$245,294	-19.0%	-2.0%	21	\$250,310	23.5%	62.2%
Pharmacies	0	\$0	-100.0%	-100.0%	1	\$25,000			0	\$0		
Physicians & Surgeons	27	\$342,130	0.0%	7.1%	27	\$319,409	-20.6%	24.8%	34	\$255,903	-19.0%	-38.6%
Podiatrist/Chiropodist	0	\$0			0	\$0			0	\$0		
Subtotal	110	\$283,330	-15.4%	-3.7%	130	\$294,099	-0.8%	1.5%	131	\$289,853	-9.0%	11.1%

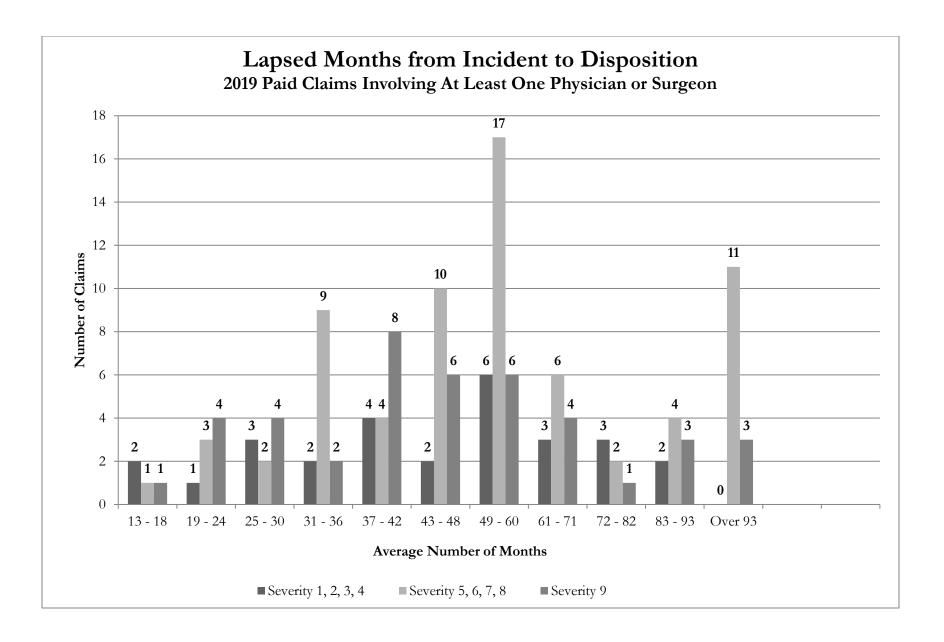


			Average In	demnity by Ir	njury Seve	rity (1 to 9 Sc	cale) and M	lonths to Disp	osition			
	2	2019	2018 -	- 2019	2	2018	2017	7 – 2018		2017	2010	5 - 2017
Months from Injury to Disposition	Paid Claims	Average Indemnity	% Change, Paid Claims	% Change, Average Indemnity	Paid Claims	Average Indemnity	% Change, Paid Claims	% Change, Average Indemnity	Paid Claims	Average Indemnity	% Change, Paid Claims	% Change, Average Indemnity
				Seve	rity 1, 2, 3	, 4 (Tempora	ıry Injuries)				
0 - 6	10	\$21,323	-16.7%	224.2%	12	\$6,578	300.0%	-83.7%	3	\$40,277	-72.7%	195.6%
7 - 12	11	\$61,343	-31.3%	0.9%	16	\$60,822	23.1%	55.5%	13	\$39,126	-13.3%	60.9%
13 - 18	15	\$120,649	25.0%	211.3%	12	\$38,752	-33.3%	-49.6%	18	\$76,816	-5.3%	-18.0%
19 - 24	17	\$120,058	-5.6%	19.9%	18	\$100,128	-21.7%	31.0%	23	\$76,451	-20.7%	-34.1%
25 - 30	19	\$115,5 00	-20.8%	-44.0%	24	\$206,219	41.2%	8.4%	17	\$190,265	6.3%	40.8%
31 - 36	11	\$260,410	57.1%	-81.9%	7	\$1,442,143	-56.3%	917.4%	16	\$141,751	77.8%	-38.2%
37 - 42	7	\$425,643	-22.2%	94.8%	9	\$218,487	-47.1%	-10.4%	17	\$243,912	88.9%	-12.0%
43 - 48	7	\$147,483	-46.2%	41.1%	13	\$104,531	0.0%	-45.2%	13	\$190,641	18.2%	-22.4%
48 - 60	13	\$202,308	-31.6%	-40.2%	19	\$338,381	11.8%	105.5%	17	\$164,677	-5.6%	-18.7%
61 - 71	8	\$134,625	14.3%	-83.0%	7	\$792,143	-22.2%	268.8%	9	\$214,778	-10.0%	-42.1%
72 - 82	4	\$175,000	0.0%	-31.7%	4	\$256,250	100.0%	192.9%	2	\$87,500	-77.8%	-20.9%
83 - 93	4	\$275,000	0.0%	48.8%	4	\$184,750	300.0%	361.9%	1	\$40,000	0.0%	33.3%
94 - 104	1	\$510,000	0.0%	284.9%	1	\$132,500	-50.0%	17.8%	2	\$112,500	100.0%	1025.0%
105 - 115	3	\$115,000	200.0%	130.0%	1	\$50,000	0.0%	-94.3%	1	\$883,000		
116 - 126	0	\$0			0	\$0		•	0	\$0	-100.0%	-100.0%
127 - 137	0	\$0			0	\$0			0	\$0	-100.0%	-100.0%
138 - 148	0	\$0			0	\$0			0	\$0	-100.0%	-100.0%
149 - 159	0	\$0	-100.0%	-100.0%	2	\$637,500	100.0%	27.5%	1	\$500,000		
160 - 170	0	\$0			0	\$0			0	\$0		
171 - 181	0	\$0			0	\$0			0	\$0		
182 - 192	0	\$0			0	\$0			0	\$0		
193 - 203	0	\$0			0	\$0			0	\$0		
204 -214	0	\$0			0	\$0			0	\$0		
Over 225	0	\$0	-100.0%	-100.0%	1	\$565,000			0	\$0	-100.0%	-100.0%

			Average In	demnity by In	njury Seve	rity (1 to 9 Sc All Cases	ale) and M	Ionths to Disp	osition			
		2019	2018 -	- 2019		2018	2017	7 – 2018	2	2017	2016	6 - 2017
Months from Injury to Disposition Subtotal	Paid Claims	Average Indemnity \$155,166	% Change, Paid Claims -13.3%	% Change, Average Indemnity	Paid Claims	Average Indemnity \$249,665	Change, Paid Claims	% Change, Average Indemnity 70.1%	Paid Claims	Average Indemnity \$146,754	% Change, Paid Claims -5.6%	% Change, Average Indemnity -2.9%
	100	¥100,100	1010 / 0		l.	& 8 (Perman			100	+110,101	0.070	
0 - 6	0	\$0			0	\$0			0	\$0		
7 - 12	0	\$0	-100.0%	-100.0%	1	\$600,000	-50.0%	1094.0%	2	\$50,250	0.0%	-98.0%
13 - 18	6	\$129,667	-25.0%	-28.5%	8	\$181,250	300.0%	98.6%	2	\$91,250	-50.0%	-71.7%
19 - 24	5	\$570,000	-16.7%	69.3%	6	\$336,667	20.0%	120.8%	5	\$152,500	-50.0%	-83.9%
25 - 30	3	\$783,333	-25.0%	354.1%	4	\$172,500	-42.9%	-76.9%	7	\$748,059	-12.5%	-7.0%
31 - 36	12	\$1,282,083	9.1%	63.6%	11	\$783,636	0.0%	-41.3%	11	\$1,335,227	-8.3%	201.4%
37 - 42	6	\$582,292	-62.5%	60.6%	16	\$362,500	33.3%	-30.6%	12	\$522,292	-25.0%	-58.2%
43 - 48	16	\$742,109	0.0%	-32.6%	16	\$1,101,031	-11.1%	28.5%	18	\$856,806	12.5%	115.0%
48 - 60	19	\$386,711	-9.5%	-74.0%	21	\$1,485,712	-4.5%	187.5%	22	\$516,712	-18.5%	11.5%
61 - 71	8	\$295,000	-60.0%	-64.9%	20	\$839,943	150.0%	49.0%	8	\$563,750	-33.3%	-64.2%
72 - 82	4	\$1,975,000	-50.0%	313.9%	8	\$477,125	100.0%	119.6%	4	\$217,261	-33.3%	-64.6%
83 - 93	6	\$233,333	0.0%	-70.1%	6	\$780,833	20.0%	-64.2%	5	\$2,182,000	150.0%	-67.9%
94 - 104	2	\$170,000			0	\$0	-100.0%	-100.0%	5	\$669,000		
105 - 115	2	\$742,5 00	0.0%	160.5%	2	\$285,000	0.0%	128.0%	2	\$125,000		
116 - 126	2	\$163,750	-33.3%	-84.4%	3	\$1,050,000	200.0%	-76.7%	1	\$4,500,000	-50.0%	129.3%
127 - 137	1	\$12,500,000	-50.0%	1624.1%	2	\$725,000	100.0%	190.0%	1	\$250,000	-50.0%	-91.1%
138 - 148	2	\$550,000	100.0%	-45.0%	1	\$1,000,000	-50.0%	281.0%	2	\$262,500	100.0%	-95.4%
149 - 159	0	\$0			0	\$0	-100.0%	-100.0%	1	\$250,000	0.0%	-95.2%
160 - 170	1	\$1,900,000			0	\$0		•	0	\$0		
171 - 181	0	\$0	-100.0%	-100.0%	2	\$575,000	•	•	0	\$ 0		
182 - 192	2	\$1,415,000		•	0	\$0	•	•	0	\$0		
193 - 203	0	\$0		•	0	\$0	•	•	0	\$0		
204 -214	0	\$0		•	0	\$0	•	•	0	\$ 0		

			Average In	demnity by Ir	ijury Seve	erity (1 to 9 Sc All Cases	ale) and M	lonths to Disp	osition			
		2019	2018 -	- 2019	:	2018	2017	7 – 2018	2	2017	2010	6 - 2017
Months from Injury to Disposition 215 - 225	Paid Claims	Average Indemnity \$0	% Change, Paid Claims	% Change, Average Indemnity	Paid Claims	Average Indemnity \$0	% Change, Paid Claims	% Change, Average Indemnity	Paid Claims	Average Indemnity \$0	% Change, Paid Claims	% Change, Average Indemnity
Over 225	1	\$375,000	0.0%	1053.8%	1	\$32,500			0	\$0	-100.0%	-100.0%
Subtotal	98	\$781,587	-23.4%	-0.6%	128	\$786,327	18.5%	6.9%	108	\$735,520	-11.5%	-27.1%
					Sev	erity 9 (Fatal)					
0 - 6	0	\$0			0	\$0		•	0	\$0	-100.0%	-100.0%
7 - 12	2	\$137,500	100.0%	9.1%	1	\$126,000	0.0%	129.1%	1	\$55,001		
13 - 18	5	\$548,500	-16.7%	-14.8%	6	\$643,750	500.0%	543.8%	1	\$100,000	-75.0%	-72.7%
19 - 24	16	\$428,438	166.7%	-8.5%	6	\$468,333	-25.0%	80.0%	8	\$260,208	60.0%	-34.6%
25 - 30	10	\$450,000	0.0%	39.1%	10	\$323,500	-9.1%	8.2%	11	\$299,016	0.0%	-57.4%
31 - 36	8	\$347,031	-33.3%	-13.4%	12	\$400,729	9.1%	67.7%	11	\$239,000	-31.3%	-33.3%
37 - 42	10	\$360,000	0.0%	37.0%	10	\$262,800	-9.1%	34.8%	11	\$195,000	-26.7%	-28.2%
43 - 48	10	\$285,250	-33.3%	-26.5%	15	\$388,167	66.7%	21.5%	9	\$319,389	-47.1%	-14.8%
48 - 60	11	\$155,227	-21.4%	-13.6%	14	\$179,709	-39.1%	-41.9%	23	\$309,519	64.3%	162.7%
61 - 71	7	\$172,143	-30.0%	-79.3%	10	\$830,877	-23.1%	79.7%	13	\$462,427	8.3%	112.2%
72 - 82	6	\$312,083	20.0%	66.0%	5	\$188,000	-16.7%	-40.3%	6	\$314,792	100.0%	96.7%
83 - 93	3	\$495,000	50.0%	25.3%	2	\$395,000	-33.3%	15.6%	3	\$341,667	50.0%	217.8%
94 - 104	2	\$547,500	-50.0%	54.9%	4	\$353,359	100.0%	157.0%	2	\$137,500	-75.0%	-44.0%
105 - 115	0	\$0	-100.0%	-100.0%	1	\$250,000	0.0%	104.7%	1	\$122,106		
116 - 126	0	\$0	-100.0%	-100.0%	1	\$175,000	-50.0%	-95.7%	2	\$4,027,510	0.0%	1202.3%
127 - 137	0	\$0			0	\$0			0	\$0	-100.0%	-100.0%
138 - 148	0	\$0			0	\$0	-100.0%	-100.0%	1	\$300,000	0.0%	300.0%
149 - 159	1	\$200,000			0	\$0			0	\$0		
160 - 170	0	\$0	-100.0%	-100.0%	1	\$547,022			0	\$0		
171 - 181	0	\$ O			0	\$0			0	\$0		
182 - 192	0	\$0			0	\$0			0	\$0		

			Average In	demnity by I	njury Seve	erity (1 to 9 So All Cases	cale) and M	lonths to Disp	osition			
		2019	2018 -	- 2019		2018	2017	7 – 2018	2	2017	2016	5 - 2017
Months from Injury to Disposition	Paid Claims	Average Indemnity	% Change, Paid Claims	% Change, Average Indemnity	Paid Claims	Average Indemnity	% Change, Paid Claims	% Change, Average Indemnity	Paid Claims	Average Indemnity	% Change, Paid Claims	% Change, Average Indemnity
193 - 203	0	\$0			0	\$0			0	\$0	•	
204 -214	0	\$0		•	0	\$0		•	0	\$0		
Over 225	0	\$0			0	\$0			0	\$0	•	
Subtotal	91	\$342,486	-7.1%	-12.2%	98	\$390,132	-4.9%	5.8%	103	\$368,648	-8.0%	9.9%

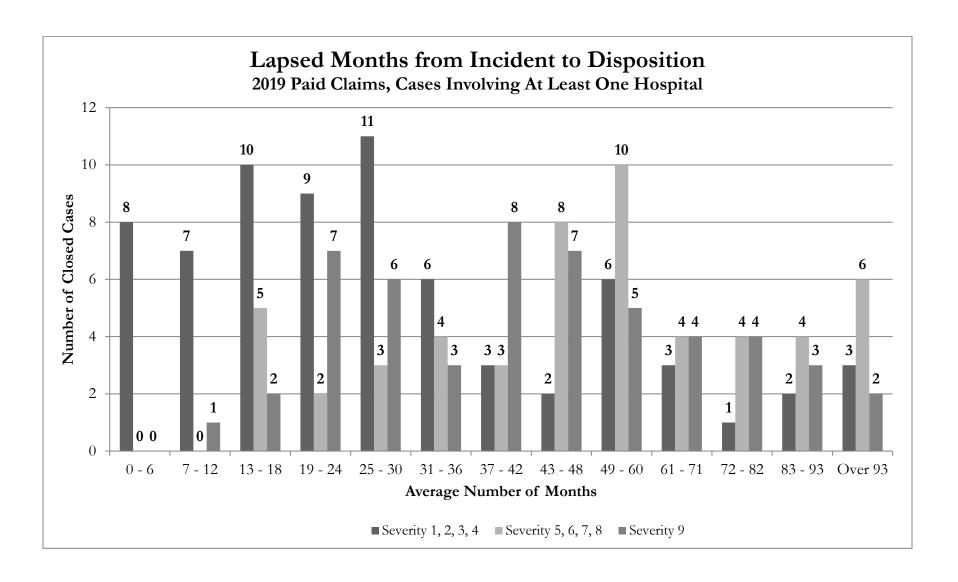


			Ave	rage Indemn Cases Inv	5 5	dily Injury Lo Least One P		_	ne			
	2	2019	201	8-2019		2018		7-2018	2	2017	2010	6-2017
Months from Injury to Disposition	Paid Claims	Average Indemnity	% Change, Paid Claims	% Change, Average Indemnity	Paid Claims	Average Indemnity	% Change, Paid Claims	% Change, Average Indemnity	Paid Claims	Average Indemnity	% Change, Paid Claims	% Change, Average Indemnity
				Sev	erity 1, 2,	3, 4 (Tempo	rary Injurie	s)				
0 - 6	0	\$0	-100.0%	-100.0%	1	\$25,000			0	\$0		
7 - 12	0	\$0	-100.0%	-100.0%	1	\$350,000	-50.0%	133.3%	2	\$150,000	0.0%	559.3%
13 - 18	2	\$7,750	100.0%	-92.3%	1	\$100,000	-50.0%	-57.9%	2	\$237,500	-33.3%	39.1%
19 - 24	1	\$225,000	-50.0%	847.4%	2	\$23,750	-33.3%	-53.3%	3	\$50,833	-40.0%	-65.7%
25 - 30	3	\$62,500	-50.0%	-90.1%	6	\$630,000	0.0%	351.3%	6	\$139,583	50.0%	-58.1%
31 - 36	2	\$375,000	0.0%	-91.8%	2	\$4,577,500	-50.0%	3507.9%	4	\$126,875	0.0%	-71.2%
37 - 42	4	\$281,875	33.3%	-45.0%	3	\$512,833	-40.0%	216.6%	5	\$162,000	25.0%	-68.5%
43 - 48	2	\$380,000	-66.7%	362.9%	6	\$82,083	0.0%	-75.5%	6	\$335,000	0.0%	33.3%
48 - 60	6	\$123,750	-25.0%	-48.8%	8	\$241,529	0.0%	13.8%	8	\$212,188	14.3%	63.9%
61 - 71	3	\$172,333	50.0%	4.4%	2	\$165,000	-60.0%	-48.8%	5	\$322,500	25.0%	-31.7%
72 - 82	3	\$200,000	200.0%	-66.7%	1	\$600,000	-50.0%	585.7%	2	\$87,500	0.0%	20.7%
83 - 93	2	\$330,000	-33.3%	34.7%	3	\$245,000	200.0%	512.5%	1	\$40,000	0.0%	33.3%
94 - 104	0	\$0		•	0	\$0	-100.0%	-100.0%	1	\$200,000		•
105 - 115	0	\$0			0	\$0	•		0	\$0		
116 - 126	0	\$0		•	0	\$0			0	\$0	-100.0%	-100.0%
127 - 137	0	\$0			0	\$0	•		0	\$0		
138 - 148	0	\$0			0	\$0	•		0	\$0	-100.0%	-100.0%
149 - 159	0	\$0	-100.0%	-100.0%	2	\$637,500	100.0%	27.5%	1	\$500,000		
160 - 170	0	\$0			0	\$0			0	\$0		
171 - 181	0	\$0			0	\$0			0	\$0		•
182 - 192	0	\$0			0	\$0			0	\$0		
193 - 203	0	\$0			0	\$0			0	\$0		

			Ave	rage Indemn		dily Injury Le Least One P		1	ne			
	2	2019	201	8-2019		2018		7-2018	2	2017	2010	6-2017
Months from Injury to Disposition	Paid Claims	Average Indemnity	% Change, Paid Claims	% Change, Average Indemnity	Paid Claims	Average Indemnity	% Change, Paid Claims	% Change, Average Indemnity	Paid Claims	Average Indemnity	% Change, Paid Claims	% Change, Average Indemnity
204 -214	0	\$0			0	\$0			0	\$0		
Over 225	0	\$0	-100.0%	-100.0%	1	\$565,000	•		0	\$0	-100.0%	-100.0%
Subtotal	28	\$199,464	-28.2%	-62.8%	39	\$536,557	-15.2%	164.9%	46	\$202,554	2.2%	-23.4%
				Sev	erity 5, 6,	7, 8 (Perman	ent Injurie	s)				
7 - 12	0	\$0	-100.0%	-100.0%	1	\$600,000			0	\$0		
13 - 18	1	\$500,000	-50.0%	90.5%	2	\$262,500			0	\$0	-100.0%	-100.0%
19 - 24	3	\$575,000	50.0%	-20.7%	2	\$725,000	0.0%	157.8%	2	\$281,250	-60.0%	-83.9%
25 - 30	2	\$975,000	100.0%	188.9%	1	\$337,500	-50.0%	-84.1%	2	\$2,125,705	-50.0%	41.3%
31 - 36	9	\$1,412,222	28.6%	83.9%	7	\$767,857	16.7%	-40.7%	6	\$1,295,833	-25.0%	174.3%
37 - 42	4	\$828,437	-66.7%	110.4%	12	\$393,750	71.4%	-44.9%	7	\$714,214	-50.0%	-44.8%
43 - 48	10	\$944,875	42.9%	3.8%	7	\$909,857	-46.2%	0.9%	13	\$901,731	-13.3%	124.4%
48 - 60	17	\$424,265	30.8%	-76.3%	13	\$1,791,154	-27.8%	205.1%	18	\$586,981	-18.2%	12.2%
61 - 71	6	\$319,167	-57.1%	-54.2%	14	\$697,355	100.0%	12.0%	7	\$622,857	-30.0%	-65.4%
72 - 82	2	\$2,750,000	-50.0%	383.5%	4	\$568,750	33.3%	158.9%	3	\$219,681	0.0%	-76.5%
83 - 93	4	\$206,250	-33.3%	-73.6%	6	\$780,833	50.0%	-70.8%	4	\$2,671,250	100.0%	-60.6%
94 - 104	2	\$170,000			0	\$0	-100.0%	-100.0%	5	\$669,000		
105 - 115	2	\$742,500	0.0%	160.5%	2	\$285,000	100.0%	185.0%	1	\$100,000		
116 - 126	1	\$307,500	-66.7%	-70.7%	3	\$1,050,000			0	\$0	-100.0%	-100.0%
127 - 137	1	\$12,500,000			0	\$0	-100.0%	-100.0%	1	\$250,000	•	•
138 - 148	1	\$110,000	0.0%	-89.0%	1	\$1,000,000	0.0%	100.0%	1	\$500,000	0.0%	-91.2%
149 - 159	0	\$0			0	\$0	-100.0%	-100.0%	1	\$250,000	0.0%	-95.2%
160 - 170	1	\$1,900,000			0	\$0	•		0	\$0		•
171 - 181	0	\$0	-100.0%	-100.0%	2	\$575,000			0	\$0		
182 - 192	2	\$1,415,000			0	\$0			0	\$0		
193 - 203	0	\$0			0	\$0			0	\$0		

			Ave	0		dily Injury Le Least One Pi		sposition Tir	ne			
	2	2019	2018	3-2019		2018		7-2018	2	2017	2010	6-2017
Months from Injury to Disposition	Paid Claims	Average Indemnity	% Change, Paid Claims	% Change, Average Indemnity	Paid Claims	Average Indemnity	% Change, Paid Claims	% Change, Average Indemnity	Paid Claims	Average Indemnity	% Change, Paid Claims	% Change, Average Indemnity
204 -214	0	\$0			0	\$0			0	\$0		
215 - 225	0	\$0			0	\$0			0	\$0		
Over 225	1	\$375,000	•		0	\$0	•		0	\$0	•	
Subtotal	69	\$941,268	-10.4%	11.1%	77	\$847,526	8.5%	0.2%	71	\$845,431	-20.2%	-28.1%
					Seve	erity 9 (Fatali	ties)					
0 - 6	0	\$0	•		0	\$0	•		0	\$0		
7 - 12	0	\$0	•	•	0	\$0	•	•	0	\$0	•	
13 - 18	1	\$450,000	-50.0%	-65.4%	2	\$1,300,000	•		0	\$0	-100.0%	-100.0%
19 - 24	4	\$906,250	100.0%	192.3%	2	\$310,000	•		0	\$0	-100.0%	-100.0%
25 - 30	4	\$756,250	33.3%	51.3%	3	\$500,000	-40.0%	82.5%	5	\$274,034	66.7%	-85.3%
31 - 36	2	\$487,500	-60.0%	53.9%	5	\$316,750	-16.7%	-7.0%	6	\$340,667	0.0%	-51.1%
37 - 42	8	\$384,375	60.0%	34.6%	5	\$285,600	66.7%	141.4%	3	\$118,333	-72.7%	-60.1%
43 - 48	6	\$350,417	-33.3%	33.8%	9	\$261,944	200.0%	74.8%	3	\$149,833	-66.7%	-68.0%
48 - 60	6	\$172,083	0.0%	2.7%	6	\$167,599	-50.0%	-26.6%	12	\$228,245	140.0%	58.6%
61 - 71	4	\$231,250	-33.3%	-80.3%	6	\$1,173,128	-33.3%	247.7%	9	\$337,394	12.5%	24.4%
72 - 82	1	\$1,025,000	-66.7%	469.4%	3	\$180,000	0.0%	-64.2%	3	\$502,917	200.0%	1576.4%
83 - 93	3	\$495,000	200.0%	9800.0%	1	\$5,000	-66.7%	-98.5%	3	\$341,667	50.0%	217.8%
94 - 104	2	\$547,500	-50.0%	54.9%	4	\$353,359	300.0%	76.7%	1	\$200,000	-83.3%	-33.3%
105 - 115	0	\$0	-100.0%	-100.0%	1	\$250,000	0.0%	104.7%	1	\$122,106		
116 - 126	0	\$0			0	\$0	-100.0%	-100.0%	2	\$4,027,510	100.0%	1855.1%
127 - 137	0	\$0	•		0	\$0	•		0	\$0	-100.0%	-100.0%
138 - 148	0	\$0	•		0	\$0	-100.0%	-100.0%	1	\$300,000	0.0%	300.0%
149 - 159	1	\$200,000	•		0	\$0			0	\$0		
160 - 170	0	\$0	-100.0%	-100.0%	1	\$547,022			0	\$0		
171 - 181	0	\$0			0	\$0			0	\$0		

			Ave	rage Indemn Cases Inv	• •	dily Injury Le Least One P		-	ne			
	2	019	2018	8-2019	1	2018	2017	7-2018	2	2017	2010	6-2017
Months			%	0/0			%	0/0			%	%
from Injury			Change,	Change,			Change,	Change,			Change,	Change,
to	Paid	Average	Paid	Average	Paid	Average	Paid	Average	Paid	Average	Paid	Average
Disposition	Claims	Indemnity	Claims	Indemnity	Claims	Indemnity	Claims	Indemnity	Claims	Indemnity	Claims	Indemnity
182 - 192	0	0	•	•	0	0	•		0	0		
193 - 203	0	0		•	0	0			0	0		
204 -214	0	0		•	0	0			0	0		
Over 225	0	0	•	•	0	0	•		0	0		•
Subtotal	42	\$452,738	-12.5%	4.0%	48	\$435,189	-2.0%	0.6%	49	\$432,756	-14.0%	-3.2%



			Ave	rage Indemn Cas		lily Injury Le ng At Least (ne			
			2018 -	2019, %		8		2018, %			2016 -	2017, %
	2	2019	Cł	nange	2	2018	Cł	nange	2	2017	Ch	ange
Months												
from	D.:.1	A	D.14	A	D.11	A	D.:1	A	D.11	A	D.1.1	A
Injury to Disposition	Paid Claims	Average Indemnity	Paid Claims	Average Indemnity	Paid Claims	Average Indemnity	Paid Claims	Average Indemnity	Paid Claims	Average Indemnity	Paid Claims	Average Indemnity
Disposition	Ciaiiii	Indemnity	Ciaiiis	macimity	l	l, 2, 3, 4 (Ten		macminity	Ciuiiii	Indemnity	Ciumio	macminty
0 - 6	8	\$24,529	0.0%	687.0%	8	\$3,117	300.0%	-73.3%	2	\$11,666	-66.7%	-48.9%
7 - 12	7	\$64,468	-22.2%	22.8%	9	\$52,506	80.0%	336.6%	5	\$12,027	-50.0%	-63.7%
13 - 18	10	\$158,845	25.0%	300.2%	8	\$39,688	-33.3%	-55.5%	12	\$89,109	-7.7%	-32.7%
19 - 24	9	\$123,109	-35.7%	21.8%	14	\$101,058	133.3%	-10.7%	6	\$113,222	-33.3%	-22.3%
25 - 30	11	\$136,091	10.0%	-45.4%	10	\$249,250	-16.7%	5.5%	12	\$236,208	33.3%	23.3%
31 - 36	6	\$267,835	200.0%	-2.6%	2	\$275,000	-60.0%	254.8%	5	\$77,500	66.7%	-81.3%
37 - 42	3	\$730,000	0.0%	348.8%	3	\$162,667	-62.5%	-27.4%	8	\$223,938	33.3%	-25.7%
43 - 48	2	\$33,441	-77.8%	-66.8%	9	\$100,711	125.0%	54.7%	4	\$65,083	-20.0%	-80.9%
48 - 60	6	\$235,833	-40.0%	-28.8%	10	\$331,110	-16.7%	107.0%	12	\$159,958	200.0%	1030.5%
61 - 71	3	\$193,333	0.0%	-87.9%	3	\$1,600,000	-40.0%	1059.4%	5	\$138,000	0.0%	-63.0%
72 - 82	1	\$150,000	-66.7%	-37.9%	3	\$241,667	200.0%	141.7%	1	\$100,000	-85.7%	41.2%
83 - 93	2	\$330,000	100.0%	65.0%	1	\$200,000	0.0%	400.0%	1	\$40,000		
94 - 104	1	\$510,000	0.0%	284.9%	1	\$132,500	-50.0%	17.8%	2	\$112,500		
105 - 115	2	\$72,500			0	\$0	-100.0%	-100.0%	1	\$883,000		
116 - 126	0	\$0			0	\$0			0	\$0		
127 - 137	0	\$0		•	0	\$0			0	\$0	-100.0%	-100.0%
138 - 148	0	\$0		•	0	\$0			0	\$0	-100.0%	-100.0%
149 - 159	0	\$0	-100.0%	-100.0%	1	\$25,000			0	\$0		
160 - 170	0	\$0	•	•	0	\$0			0	\$0	•	
171 - 181	0	\$0	•	•	0	\$0			0	\$0	•	
182 - 192	0	\$0	•	•	0	\$0			0	\$0	•	
204 -214	0	\$0	•	•	0	\$0			0	\$0	•	
Over 225	0	\$0	-100.0%	-100.0%	1	\$565,000			0	\$0	-100.0%	-100.0%

			Ave					sposition Tin	ne			
			2012		es Involvi	ng At Least C					2011	2017 07
	,	2010		2019, %		2010		· 2018, %	,	2045		· 2017, %
Months		2019	Cr	nange		2018	Cr	nange	.2	2017	Cr	nange
from												
Injury to	Paid	Average	Paid	Average	Paid	Average	Paid	Average	Paid	Average	Paid	Average
Disposition	Claims	Indemnity	Claims	Indemnity	Claims	Indemnity	Claims	Indemnity	Claims	Indemnity	Claims	Indemnity
Subtotal	71	\$171,336	-14.5%	-13.4%	83	\$197,895	9.2%	37.2%	76	\$144,256	-5.0%	-13.6%
					Severity 5	5, 6, 7, 8 (Peri	manent)				•	
0 - 6	0	\$0	•	•	0	\$0			0	\$0		•
7 - 12	0	\$0	•		0	\$0	•		0	\$0	-100.0%	-100.0%
13 - 18	5	\$55,600	66.7%	-38.2%	3	\$90,000	200.0%	350.0%	1	\$20,000	-50.0%	-60.0%
19 - 24	2	\$650,000	-50.0%	154.9%	4	\$255,000	300.0%	218.8%	1	\$80,000	-80.0%	-93.1%
25 - 30	3	\$783,333	0.0%	483.9%	3	\$134,167	-50.0%	-83.9%	6	\$830,833	50.0%	-44.8%
31 - 36	4	\$2,068,750	-50.0%	105.7%	8	\$1,005,624	33.3%	-31.8%	6	\$1,474,583	50.0%	94.0%
37 - 42	3	\$393,333	-70.0%	-12.3%	10	\$448,750	-9.1%	-17.3%	11	\$542,500	10.0%	-52.1%
43 - 48	8	\$961,250	0.0%	-46.4%	8	\$1,793,125	-11.1%	230.5%	9	\$542,500	-25.0%	82.0%
48 - 60	10	\$289,250	-23.1%	-84.2%	13	\$1,825,385	8.3%	162.9%	12	\$694,417	-40.0%	45.4%
61 - 71	4	\$151,250	-69.2%	-81.6%	13	\$820,854	225.0%	6.4%	4	\$771,250	-42.9%	-21.0%
72 - 82	4	\$1,975,000	-33.3%	260.2%	6	\$548,333	200.0%	77.2%	2	\$309,522	0.0%	-48.0%
83 - 93	4	\$212,500	-20.0%	-60.4%	5	\$537,000	66.7%	-83.0%	3	\$3,161,667		•
94 - 104	0	\$0			0	\$0	-100.0%	-100.0%	3	\$1,073,333		
105 - 115	1	\$985,000	-50.0%	245.6%	2	\$285,000			0	\$0		
116 - 126	2	\$163,750			0	\$0	-100.0%	-100.0%	1	\$4,500,000	-50.0%	129.3%
127 - 137	1	\$12,500,000	-50.0%	1624.1%	2	\$725,000			0	\$0	-100.0%	-100.0%
138 - 148	1	\$990,000			0	\$0	-100.0%	-100.0%	2	\$262,500		
149 - 159	0	\$0			0	\$0			0	\$0	-100.0%	-100.0%
160 - 170	1	\$1,900,000			0	\$0			0	\$0		
171 - 181	0	\$0	-100.0%	-100.0%	1	\$750,000			0	\$0		
182 - 192	0	\$ O		•	0	\$0	•		0	\$0		
193 - 203	0	\$0	•	•	0	\$0	•		0	\$0		
204 -214	0	\$0			0	\$0			0.0%	\$0		

			Ave	erage Indemn					ne			
		2019		- 2019, % nange		ng At Least C 2018	2017 -	tai - 2018, % nange	3	2017		- 2017, % nange
Months from		2017	OI	<u>gc</u>		2010	- Oi	iuiige	-	2017	CI	iunge
Injury to Disposition	Paid Claims	Average Indemnity	Paid Claims	Average Indemnity	Paid Claims	Average Indemnity	Paid Claims	Average Indemnity	Paid Claims	Average Indemnity	Paid Claims	Average Indemnity
215 - 225	0	\$0			0	\$0			0	\$0		
Over 225	0	\$ O			0	\$0			0	\$0	-100.0%	-100.0%
Subtotal	53	\$943,830	-32.1%	2.7%	78	\$919,437	27.9%	2.8%	61	\$894,255	-15.3%	-1.7%
			<u>I</u>		Seve	rity 9 (Fatalit	ies)				l	
0 - 6	0	\$0			0	\$0			0	\$0	-100.0%	-100.0%
7 - 12	1	\$250,000			0	\$0			0	\$0		
13 - 18	2	\$900,000	0.0%	260.0%	2	\$250,000	100.0%	150.0%	1	\$100,000	-66.7%	-58.0%
19 - 24	7	\$332,143	75.0%	-46.0%	4	\$615,000	0.0%	115.5%	4	\$285,417	0.0%	-38.6%
25 - 30	6	\$608,333	0.0%	45.4%	6	\$418,333	20.0%	52.7%	5	\$274,034	25.0%	17.2%
31 - 36	3	\$498,750	-66.7%	21.0%	9	\$412,083	28.6%	59.4%	7	\$258,571	-12.5%	19.2%
37 - 42	8	\$321,875	60.0%	10.8%	5	\$290,600	-37.5%	29.2%	8	\$225,000	60.0%	-50.4%
43 - 48	7	\$348,929	-30.0%	-18.1%	10	\$426,250	42.9%	23.1%	7	\$346,357	-22.2%	2.3%
48 - 60	5	\$151,500	0.0%	-37.3%	5	\$241,519	-50.0%	-41.6%	10	\$413,775	25.0%	266.0%
61 - 71	4	\$188,750	-50.0%	-81.8%	8	\$1,035,784	100.0%	60.8%	4	\$644,138	-33.3%	209.2%
72 - 82	4	\$378,125	33.3%	64.4%	3	\$230,000	-40.0%	-28.7%	5	\$322,750	150.0%	153.1%
83 - 93	3	\$495,000	50.0%	25.3%	2	\$395,000	0.0%	-12.2%	2	\$450,000	100.0%	328.6%
94 - 104	1	\$1,000,000	-50.0%	174.0%	2	\$365,000	100.0%	386.7%	1	\$75,000	-66.7%	-70.6%
105 - 115	0	\$0	-100.0%	-100.0%	1	\$250,000		•	0	\$0		
116 - 126	0	\$0			0	\$0	-100.0%	-100.0%	1	\$8,000,020		•
127 - 137	0	\$0			0	\$0			0	\$0	-100.0%	-100.0%
138 - 148	0	\$0			0	\$0			0	\$0	-100.0%	-100.0%
149 - 159	1	\$200,000			0	\$0			0	\$0		
160 - 170	0	\$0	-100.0%	-100.0%	1	\$547,022			0	\$0		
171 - 181	0	\$0			0	\$0			0	\$0		
182 - 192	0	\$0			0	\$0			0	\$0		

	Average Indemnity by Bodily Injury Level and Disposition Time												
	Cases Involving At Least One Hospital												
	2018 - 2019, %				2017 - 2018, %				2016 -	2017, %			
	2	2019	Ch	Change		2018		Change		2017	Ch	ange	
Months													
from													
Injury to	Paid	Average	Paid	Average	Paid	Average	Paid	Average	Paid	Average	Paid	Average	
Disposition	Claims	Indemnity	Claims	Indemnity	Claims	Indemnity	Claims	Indemnity	Claims	Indemnity	Claims	Indemnity	
193 - 203	0	\$0			0	\$0			0	\$0			
Over 225	0	\$0			0	\$0			0	\$0	•		
Subtotal	52	\$389,399	-10.3%	-17.6%	58	\$472,330	5.5%	0.1%	55	\$471,807	-1.8%	60.0%	

Section IV Indemnity Analysis by Company

Section IV contains the total number of claims reported to the insurer, total number of closed claims, the number of claims closed with payment, the total indemnity paid (economic + non-economic), then total economic damage paid and the total non-economic damage paid by each company. Self-insured hospitals are reported in aggregate.

Each of the past three years is reported separately, and the companies are listed in descending order by the number of paid claims.

Medical Malpractice Actions by Company, 2019 Sorted by Descending Number of Paid Claims

	Number	Number	Number	Total
Name	Number Reported	Number Closed	Number Paid	Indemnity
All Self-Insured Entities	268	341	173	\$58,754,943
Missouri Hospital Plan	92	91	44	\$22,582,881
Medical Protective Company	63	45	3	\$558,000
Columbia Casualty Company	47	45	31	\$4,849,250
Norcal Mutual Insurance Company	43	44	23	\$13,047,500
Medical Liability Alliance	39	40	22	\$7,745,000
Proassurance Indemnity Company Inc	27	36	8	\$2,180,000
Doctors Company An Interins Exchange	42	26	5	\$1,730,000
St Lukes Health System Risk Retention Group	25	15	12	\$4,841,250
Mmic Insurance Inc	14	12	5	\$765,000
Preferred Physicians Medical Risk Retention Group A	8	12	3	\$397,500
Missouri Professionals Mutual-Physicians Professional	0	11	0	\$0
Lexington Insurance Company	2	11	0	\$0
Continental Casualty Company	4	11	6	\$2,167,500
National Fire & Marine Insurance Company	11	9	1	\$12,500
Keystone Mutual Insurance Company	7	6	3	\$2,473,749
American Casualty Company Of Reading Pennsylvania	9	6	3	\$235,000
Homeland Insurance Company Of New York	3	6	0	\$0
Health Care Industry Liability Reciprocal Insurance	6	5	3	\$575,792
Physicians Standard Insurance Company	20	5	0	\$0
Medicus Insurance Company	0	3	3	\$2,950,000
Nemic Insurance Company	5	3	0	\$0
Capson Physicians Insurance Company	0	3	1	\$425,000
Arch Specialty Insurance Company	8	3	1	\$7,500
Oms National Insurance Company Rrg	6	3	0	\$0
Proassurance Specialty Insurance Inc	4	2	1	\$950,000
Professional Solutions Insurance Company	6	2	1	\$300,000
Physicians Insurance Mutual	0	2	0	\$0
Missouri Medical Malpractice Joint Underwriting	3	2	2	\$1,150,000
Coverys Specialty Insurance Company	4	2	0	\$0
Allied World Specialty Insurance Company	0	2	2	\$250,000
National Union Fire Insurance Company Of Pittsburg Pa	0	2	0	\$0
Admiral Insurance Company	0	2	0	\$0
Ismie Mutual Insurance Company	7	2	0	\$0
Paco Assurance Company Inc	0	1	1	\$125,000
Cincinnati Insurance Company The	1	1	1	\$5,500
Fortress Insurance Company	1	1	0	\$0

Medical Malpractice Actions by Company, 2019 Sorted by Descending Number of Paid Claims

Name	Number Reported	Number Closed	Number Paid	Total Indemnity
Applied Medico-Legal Solutions Rrg Inc	1	1	0	\$0
Pharmacists Mutual Insurance Company	6	1	0	\$0
Proassurance Insurance Company Of America	1	1	1	\$8,500
Zurich American Insurance Company	0	1	1	\$75,000
Liberty Insurance Underwriters Inc	1	1	1	\$200,000
Massachusetts Bay Insurance Company	0	1	1	\$210,000
Allied World Insurance Company	0	1	0	\$0
Allied World Surplus Lines Insurance Company	1	1	1	\$75,000
Ironshore Speciality Insurance Company	1	1	1	\$50,000
Steadfast Insurance Company	0	1	1	\$250,000
Axis Surplus Insurance Company	1	1	1	\$197,500
Cincinnati Casualty Company The	0	1	1	\$7,000
Landmark American Insurance Company	0	1	1	\$400,000
Intermed Insurance Company	0	1	0	\$0
Centennial Casualty Company	1	1	1	\$110,000
Kansas Medical Mutual Insurance Company	2	1	1	\$125,000
Fair American Insurance And Reinsurance Company	0	1	1	\$35,000
Evanston Insurance Company	0	1	1	\$175,000
Health Care Indemnity Inc	0	1	1	\$900,000
Preferred Professional Insurance Company	1	1	1	\$47,500
Liberty Surplus Insurance Corporation	1	0	0	\$0
Missouri Doctors Mutual Insurance Company	2	0	0	\$0
Church Mutual Insurance Company S.I.	1	0	0	\$0
American Alternative Insurance Corporation	1	0	0	\$0
Tdc Specialty Insurance Company	1	0	0	\$0
Norcal Specialty Insurance Company	1	0	0	\$0
Hudson Specialty Insurance Company	1	0	0	\$0

Medical Malpractice Actions by Company, 2018 Sorted by Descending Number of Paid Claims

Softed by Descending Ivainit		Number	Number	Total
Name	Reported	Closed	Paid	Indemnity
All Self-Insured Entities	305	327	190	\$102,751,638
Missouri Hospital Plan	91	132	58	\$30,209,872
Norcal Mutual Insurance Company	46	62	17	\$10,335,555
Medical Protective Company	67	42	6	\$575,000
Proassurance Indemnity Company Inc	30	42	5	\$2,234,436
Missouri Professionals Mutual-Physicians Professional	12	38	9	\$1,748,398
Doctors Company An Interins Exchange	45	31	11	\$2,672,500
Medical Liability Alliance	36	30	12	\$5,212,500
St Lukes Health System Risk Retention Group	28	26	11	\$4,991,825
Columbia Casualty Company	36	23	10	\$2,876,883
Lexington Insurance Company	18	21	0	\$0
Mmic Insurance Inc	25	16	3	\$1,037,500
Continental Casualty Company	9	16	8	\$967,500
Missouri Doctors Mutual Insurance Company	6	14	6	\$1,207,500
Arch Specialty Insurance Company	19	10	3	\$291,000
American Casualty Company Of Reading Pennsylvania	3	9	4	\$1,069,999
Medicus Insurance Company	0	8	3	\$1,121,865
Preferred Physicians Medical Risk Retention Group A Mutual	9	8	1	\$70,000
Nemic Insurance Company	8	7	3	\$327,500
National Fire & Marine Insurance Company	15	7	0	\$0
Allied World Surplus Lines Insurance Company	1	6	5	\$492, 000
Keystone Mutual Insurance Company	6	5	3	\$425,000
Capson Physicians Insurance Company	4	5	2	\$70,000
Ironshore Speciality Insurance Company	2	5	4	\$ 798 , 500
Kansas Medical Mutual Insurance Company	1	5	3	\$1,550,000
Lloyds Of London Syndicate #2001	2	5	3	\$415,000
Health Care Industry Liability Reciprocal Insurance Company	2	4	2	\$350,000
Galen Insurance Company	0	4	3	\$409,733
Physicians Insurance Mutual	3	4	3	\$815,000
Pharmacists Mutual Insurance Company	3	4	2	\$285,000
Homeland Insurance Company Of New York	4	4	2	\$345,000
Evanston Insurance Company	1	4	1	\$62,5 00
Hudson Specialty Insurance Company	0	4	2	\$5,300,000
Zurich American Insurance Company	4	3	2	\$290,000
Allied World Insurance Company	2	3	0	\$0
Cincinnati Insurance Company The	4	2	1	\$10,000
Professional Solutions Insurance Company	7	2	1	\$40,000
Emergency Medicine Risk Retention Group Inc	0	2	2	\$1,025,000
Physicians Standard Insurance Company	22	2	1	\$187,500

Medical Malpractice Actions by Company, 2018 Sorted by Descending Number of Paid Claims

Name	Number Reported	Number Closed	Number Paid	Total Indemnity
Missouri Medical Malpractice Joint Underwriting Association	1	2	2	\$700,000
Massachusetts Bay Insurance Company	1	2	2	\$283,333
Ace American Insurance Company	0	2	2	\$585,000
Steadfast Insurance Company	0	2	1	\$1,944,991
Preferred Professional Insurance Company	4	2	1	\$100,000
Oms National Insurance Company Rrg	5	2	2	\$35,000
Proassurance Specialty Insurance Inc	7	1	1	\$150,000
Paco Assurance Company Inc	0	1	1	\$775,000
Fortress Insurance Company	0	1	0	\$0
Physicians Professional Indemnity Association	0	1	1	\$125,000
Emergency Physicians Insurance Exchange Risk Retention	0	1	0	\$0
James River Insurance Company	0	1	0	\$0
Orthoforum Insurance Company A Risk Retention Group	0	1	0	\$0
Proassurance Insurance Company Of America	1	1	1	\$75,000
Hudson Excess Insurance Company	3	1	1	\$15,024
Allied World Specialty Insurance Company	0	1	1	\$4,000
National Union Fire Insurance Company Of Pittsburg Pa	1	1	0	\$0
American Alternative Insurance Corporation	1	1	0	\$0
Liberty Insurance Underwriters Inc	1	1	1	\$90,000
Chicago Insurance Company	0	1	1	\$70,000
Admiral Insurance Company	1	1	1	\$50,000
Illinois Union Insurance Company	1	1	0	\$0
Intermed Insurance Company	0	1	1	\$125,000
Tdc Specialty Insurance Company	0	1	1	\$15,000
Centennial Casualty Company	2	1	1	\$126,000
Essex Insurance Company	0	1	0	\$0
Cincinnati Specialty Underwriters Insurance Company The	1	0	0	\$0
Coverys Specialty Insurance Company	1	0	0	\$0
Cincinnati Casualty Company The	1	0	0	\$0
Mt Hawley Insurance Company	1	0	0	\$0

Medical Malpractice Actions by Company, 2017 Sorted by Descending Number of Paid Claims									
Sorted by Descending Num	Number	Number	Number	Total					
Name	Reported	Closed	Paid	Indemnity					
All Self-Insured Entities	312	339	193	\$85,132,771					
Missouri Hospital Plan	109	93	32	\$13,150,919					
Missouri Professionals Mutual-Physicians Professional	40	63	24	\$3,573,000					
Medical Protective Company	60	60	4	\$2,575,000					
Norcal Mutual Insurance Company	62	38	8	\$1,185,000					
Columbia Casualty Company	40	36	20	\$3,262,371					
Proassurance Indemnity Company Inc	37	34	7	\$769,650					
Medical Liability Alliance	37	32	10	\$2,190,000					
Doctors Company An Interins Exchange	29	28	10	\$4,482,540					
Lexington Insurance Company	9	20	4	\$416,500					
Continental Casualty Company	20	20	5	\$596,500					
Mmic Insurance Inc	9	16	4	\$875,000					
St Lukes Health System Risk Retention Group	18	12	9	\$1,531,500					
American Casualty Company Of Reading Pennsylvania	10	12	4	\$115,750					
Medicus Insurance Company	0	9	3	\$1,475,000					
Physicians Professional Indemnity Association	0	8	7	\$1,950,000					
Capson Physicians Insurance Company	6	8	4	\$332,500					
Preferred Physicians Medical Risk Retention Group A	10	8	0	\$0					
Health Care Industry Liability Reciprocal Insurance	4	7	7	\$1,905,000					
Nemic Insurance Company	8	7	5	\$459,500					
Professional Solutions Insurance Company	4	6	2	\$520,000					
Evanston Insurance Company	2	6	3	\$783,222					
Pharmacists Mutual Insurance Company	3	5	3	\$37,750					
National Fire & Marine Insurance Company	8	5	0	\$0					
Admiral Insurance Company	5	5	0	\$0					
Cincinnati Insurance Company The	1	4	1	\$50,000					
Missouri Doctors Mutual Insurance Company	10	4	2	\$1,158,688					
Galen Insurance Company	0	4	4	\$670,000					
Keystone Mutual Insurance Company	7	4	1	\$150,000					
Proassurance Insurance Company Of America	3	4	2	\$80,000					
Allied World Surplus Lines Insurance Company	2	4	1	\$2,500					
Ironshore Speciality Insurance Company	5	4	4	\$700,000					
Oms National Insurance Company Rrg	3	4	0	\$0					
Physicians Insurance Mutual	1	3	1	\$50,000					
Steadfast Insurance Company	6	3	3	\$1,437,500					
Centennial Casualty Company	2	3	3	\$225,679					
Essex Insurance Company	0	3	2	\$335,846					
Lloyds Of London Syndicate #2001	1	3	2	\$225,000					
Proassurance Specialty Insurance Inc	2	2	1	\$4,800,000					

Medical Malpractice Actions by Company, 2017 Sorted by Descending Number of Paid Claims								
Name	Number Reported	Number Closed	Number Paid	Total Indemnity				
Paco Assurance Company Inc	1	2	1	\$100,000				
Emergency Physicians Insurance Exchange Risk Retention	0	2	1	\$15,000				
Illinois Union Insurance Company	0	2	2	\$72,500				
Intermed Insurance Company	0	2	1	\$500,000				
Homeland Insurance Company Of New York	4	2	1	\$175,000				
Kansas Medical Mutual Insurance Company	2	2	0	\$0				
Fortress Insurance Company	3	1	0	\$0				
Everest Indemnity Insurance Company	0	1	1	\$250,000				
Oceanus Insurance Company Rrg	3	1	1	\$250,000				
Orthoforum Insurance Company A Risk Retention Group	0	1	1	\$175,000				
Missouri Medical Malpractice Joint Underwriting	1	1	0	\$0				
National Union Fire Insurance Company Of Pittsburg Pa	2	1	0	\$0				
Ace American Insurance Company	0	1	1	\$100,000				
Chicago Insurance Company	0	1	1	\$62,106				
Landmark American Insurance Company	0	1	1	\$100,000				
Preferred Professional Insurance Company	2	1	0	\$0				
Hudson Specialty Insurance Company	1	1	0	\$0				
Starstone Specialty Insurance Company	0	1	0	\$0				
James River Insurance Company	1	0	0	\$0				
Hudson Excess Insurance Company	3	0	0	\$0				
Zurich American Insurance Company	5	0	0	\$0				
Allied World Specialty Insurance Company	1	0	0	\$0				
Liberty Insurance Underwriters Inc	1	0	0	\$0				
Arch Specialty Insurance Company	8	0	0	\$0				
Massachusetts Bay Insurance Company	1	0	0	\$0				
Allied World Insurance Company	4	0	0	\$0				
Cincinnati Casualty Company The	1	0	0	\$0				
Tdc Specialty Insurance Company	1	0	0	\$0				
Fair American Insurance And Reinsurance Company	3	0	0	\$0				

Section V Indemnity Analysis by Professional Specialty

This exhibit contains the total number of claims reported to each insurers, total number of closed claims, the number of claims closed with payment, the total indemnity paid (economic + non-economic), the total economic damage paid and the total non-economic damage paid for each medical specialty.

Data are ranked in descending order by the total number of paid claims.

Data presented in this section is based on each individual / entity with a payment made on their behalf. Data are not aggregated by incident, as in other sections. For example, if a single incident resulted in a payment by both a hospital and physician, each payment will be reported separately rather than added together.

Sorted by Number	er of Closed A	ctions		
			Closed	
			with	Total
Specialty	Reported	Closed	Payment	Indemnity
Hospitals	284	336	171	\$59,425,824
Misc . Corporations / Partnership, etc	235	225	57	\$20,406,750
General Physician / Surgeon	90	102	23	\$9,343,749
Nurses (excluding anesthesiologist)	44	58	5	\$660,000
Skilled Nursing Facilities	49	49	42	\$8,451,542
Orthopedics	57	48	10	\$3,737,250
Emergency Medicine	42	46	17	\$4,934,234
Dentists	49	42	7	\$446,626
OB / GYN	37	38	13	\$6,545,000
Radiology	22	33	8	\$3,315,000
Internal Medicine	34	32	5	\$825,000
Anesthesiology	22	28	7	\$2,561,875
Neurology / Neursurgeons	15	27	6	\$4,625,000
Clinics - Outpatient - Surgery	13	25	9	\$2,645,000
Cardiologists / Vascular Specialists	22	23	4	\$825,000
Physicians - Misc.	3	18	1	\$350,000
Clinics - Outpatient Only, No Surgery	14	18	7	\$984,375
Hospitalists	12	14	2	\$1,500,000
Urologists	11	13	1	\$47,500
Physicians / Surgeons Assistants	5	10	7	\$1,695,000
Nurse Anesthetists	12	9	2	\$425,000
Ophthalmology	10	8	2	\$675,000
Gastroenterology	7	8	2	\$157,500
Otorhinolaryngology	6	7	3	\$1,445,000
Chiropractor	7	7	1	\$100,000
Nursing Homes	12	7	2	\$275,000
All other (speech therapists, message therapists,	8	7	6	\$609,500
Psychiatry	5	6	3	\$410,000
Cosmetic Surgery	10	5	1	\$925,000
Physical Medicine	4	5	0	\$0
Pediatricians	3	5	0	\$O
Dermatology	2	4	0	\$0
Psychologists Psychologists	2	3	1	\$60,000
Pathology	4	3	0	\$0
Oncology	2	3	0	\$0 \$0
Radiologists - Non-Physicians (techs, etc)	1	3	0	\$0 \$0
Pharmacists / Pharmacies	6	2	1	\$7 , 000

Indemnity by Specialty / Entity Type, 2019 Sorted by Number of Closed Actions Closed Total with Specialty Reported Closed **Payment** Indemnity Hematology \$500,000 2 0 Infectious Disease 1 \$0 2 1 0 \$0 Endocrinology Geriatrics 3 2 0 \$0 Intensive Care Physicians 2 2 0 \$0 Alcohol / Drug Rehabilitation Centers 0 2 2 \$250,000 5 2 \$8,500 **Podiatrists** 1 Occupational Medicine 0 1 0 \$0 0 \$0 Pulmonologists 4 1

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Cardiac Centers

Nephrology

Blood Banks

Optometrists

EMT

Allergy / Immunologists

Indemnity by Specialty / Entity Type, 2018 Sorted by Number of Closed Actions									
			Closed with	Total					
Specialty	Reported	Closed	Payment	Indemnity					
Hospitals	317	387	251	\$94,914,770					
Misc . Corporations / Partnership, etc	277	235	77	\$30,926,179					
General Physician / Surgeon	133	101	25	\$7,117,750					
Orthopedics	66	82	20	\$5,727,750					
Nurses (excluding anesthesiologist)	86	61	20	\$2,244,750					
OB / GYN	21	44	12	\$5,376,050					
Internal Medicine	39	43	10	\$5,093,768					
Clinics - Outpatient - Surgery	25	42	22	\$7,733,500					
Dentists	47	39	13	\$268,495					
Skilled Nursing Facilities	44	38	43	\$9,610,792					
Emergency Medicine	33	37	15	\$4,933,750					
Cardiologists / Vascular Specialists	26	34	5	\$1,589,999					
Clinics - Outpatient Only, No Surgery	28	31	17	\$2,643,304					
Neurology / Neurosurgeons	22	23	13	\$5,277,500					
Radiology	31	21	5	\$3,012,500					
Anesthesiology	30	19	8	\$11,145,000					
Physical Medicine	3	13	1	\$50,000					
Cosmetic Surgery	12	12	5	\$1,516,000					
Physicians - Misc.	28	12	3	\$700,000					
Podiatrists	4	12	6	\$1,136,449					
All other (speech therapists, message therapists,	11	12	7	\$332,500					
Urologists	13	11	2	\$97,500					
Ophthalmology	12	11	2	\$360,000					
Pharmacists / Pharmacies	3	10	4	\$320,000					
Hospitalists	11	10	3	\$1,675,000					
Pediatricians	12	10	6	\$3,987,500					
Chiropractor	8	9	4	\$1,102,500					
Gastroenterology	9	8	3	\$105,000					
Nursing Homes	20	7	4	\$687,500					
Nurse Anesthetists	14	7	2	\$1,225,000					
Physicians / Surgeons Assistants	5	6	3	\$420,597					
Otorhinolaryngology	4	6	2	\$791,865					
Pathology	6	6	1	\$300,000					
Alcohol / Drug Rehabilitation Centers	0	5	1	\$4,000					
Infectious Disease	5	4	1	\$375,000					
Psychiatry	5	3	1	\$156,099					
Psychologists	1	3	0	\$0					
Geriatrics	2	3	0	\$0					
Oncology	3	3	2	\$2,700,000					
O)	3	9	_	π—••••••					

Indemnity by Specialty / Entity Type, 2018 Sorted by Number of Closed Actions										
0 11	D 1	C1 1	Closed	Total						
Specialty Nephrology	Reported	Closed 2	Payment ()	Indemnity \$0						
EMT	2	2	1	\$87,500						
Forensic / Legal Medicine	0	1	1	\$425,000						
Hematology	0	1	1	\$75,000						
Endocrinology	1	1	0	\$0						
Dermatology	6	1	2	\$705,000						
Rehabilitation Hospitals	1	1	0	\$0						
Cardiac Centers	0	1	0	\$0						
Radiologists - Non-Physicians (techs, etc)	3	1	0	\$0						
Midwives	0	1	1	\$600,000						
Pulmonologists	1	0	0	\$0						
Hospices	1	0	0	\$0						
Mental Institutions	1	0	0	\$0						
Optometrists	1	0	0	\$0						

Indemnity by Specialty of Individual / Entity Type, 2017									
Sorted by Nu	imber of Closed	Actions							
			Closed	Total					
Specialty	Reported	Closed	with	Indemnity					
Specialty	Reported	Closed	Payment	indennity					
Hospitals	325	331	277	\$82,194,788					
Misc . Corporations / Partnership, etc	256	269	111	\$35,641,086					
General Physician / Surgeon	97	122	43	\$13,123,330					
Orthopedics	69	59	22	\$4,963,500					
OB / GYN	35	58	17	\$7,047,500					
Dentists	59	44	16	\$995,294					
Emergency Medicine	61	43	28	\$9,300,484					
Nurses (excluding anesthesiologist)	45	43	17	\$2,325,119					
Skilled Nursing Facilities	39	35	46	\$10,283,750					
Internal Medicine	39	32	9	\$1,044,564					
Cardiologists / Vascular Specialists	33	30	7	\$5,872,150					
Radiology	33	28	10	\$3,812,500					
Neurology / Neursurgeons	15	27	9	\$6,022,500					
Clinics - Outpatient Only, No Surgery	19	23	9	\$1,590,500					
Clinics - Outpatient - Surgery	29	22	16	\$10,010,334					
Anesthesiology	17	20	8	\$2,522,500					
Pediatricians	12	17	8	\$10,909,044					
Urologists	9	14	4	\$1,000,000					
All other (speech therapists, message	16	14	7	\$805,000					
Gastroenterology	9	13	2	\$350,000					
Nursing Homes	7	13	6	\$698,001					
Nurse Anesthetists	4	10	3	\$725,000					
Physicians / Surgeons Assistants	11	9	5	\$1,130,597					
Cosmetic Surgery	5	9	3	\$355,000					
Hospitalists	14	9	4	\$1,037,000					
Otorhinolaryngology	6	9	1	\$90,000					
Chiropractor	11	8	8	\$1,409,500					
Pharmacists / Pharmacies	9	7	9	\$342,500					
Dermatology	3	6	1	\$500,000					
Podiatrists	6	6	4	\$305,000					
Psychiatry	14	4	4	\$450,000					
Ophthalmology	7	4	1	\$250,000					
Physicians - Misc.	11	4	2	\$365,000					
Infectious Disease	6	3	0	\$0					
Nephrology	0	3	0	\$0					
Pathology	5	3	0	\$0					
Psychologists	4	2	1	\$100,000					
Allergy / Immunologists	0	2	1	\$75,000					
Pulmonologists	1	2	0	\$0					
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Indemnity by Specialty of Individual / Entity Type, 2017 Sorted by Number of Closed Actions Closed Total with Specialty Indemnity Reported Closed **Payment** 2 Oncology 4 0 \$0 3 2 Radiologists - Non-Physicians (techs, etc) 1 \$300,000 Physical Medicine 13 1 0 **\$**0 2 \$0 Hematology 1 0Geriatrics 4 1 0 \$0 Hospices 0 1 0 **\$**0 Cardiac Centers 1 1 0 \$0 Lab Techs - Non-Physicians 0 1 0 \$0 1 Mental Institutions 1 0 **\$**0 Occupational Medicine 0 0 \$0 1 Intensive Care Physicians 1 0 0 **\$**0 3 Rehabilitation Hospitals 0 0 \$0 Sanitarium - not hospital or mental health 1 0 0 \$0 Blood Banks 1 0 0 \$0 \$0

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Optometrists

Section VI

Claim Study by Means of Disposition

This sections presents claims data by means of disposition. Data are presented separately for cases involving hospitals, and physicians & surgeons. Each table displays:

Number of closed cases

Percentage of claims by means of disposition

Average number of months from incident to report

Average number of months from incident to disposition

Average bodily injury severity

Average economic damage amounts per case

Average non-economic damage amounts per case

Average total indemnity per case

Average loss adjustment expense per case

		ש	isposition,	All Cases, 201	19 T				
	Claim	Reports	Averag	ge Months			ge Paid		
Disposition	Claims	Percent	Incident to Report	Incident to Disposition	Average Injury Severity	Economic Damages	Non- Economic Damages	Indemnity	Expense
Disposition	Cialilis			lting in Paym		Damages	Damages	machinity	Expense
Claims settled before litigation	83	26.0%	11	25	4.4	\$41,018	\$87,031	\$128,049	\$8,581
Settled before judgment	234	73.4%	18	52	6.2	\$205,696	\$285,246	\$495,194	\$116,929
Settled after verdict	2	0.6%	12	16	4.5				\$1,923
Total Settled	317	99.4%	16	45	5.7	\$162,579	\$233,348	\$399,065	\$88,560
Direct verdict for plaintiff	1	0.3%	23	53	9		\$145,594	\$145,594	
Judgment for plaintiff	3	0.8%	57	100	7.3	\$110,000	\$257,341	\$400,674	\$91,387
Judgment for plaintiff after appeal	1	0.3%	19	44	9	\$30,000	\$30,000	\$60,000	\$524,425
Total Court Dispositions	5	1.3%	42	80	8	\$72,000	\$189,523	\$281,523	\$159,717
Total paid claim dispositions	376	100.0%	17	46	5.6	\$220,516	\$232,825	\$468,969	\$91,957
		(Closed Wit	hout Payment		L			
Claims closed before litigation	111	31.7%	15	34	3.6				\$4,062
Lawsuit closed or abandoned before trial	217	62.0%	23	46	4.8				\$65,060
Total not disposed by court	330	94.3%	20	42	4.4		•	•	\$44,160
Direct verdict for defendant	9	2.6%	33	97	6.4				\$278,936
Judgment for defendant	9	2.6%	35	65	6				\$189,798
Judgment for defendant after appeal	1	0.3%	20	128	3			•	\$52,159
Total Court Dispositions	19	5.4%	33	83	6.1		•	•	\$224,777
Total unpaid claim dispositions	349	100.0%	21	44	4.5	•	•	•	\$54,070

	Cases Closed Claims Percent		Average Months			Average Paid			
Disposition			Incident to Report	Incident to Disposition	Average Injury Severity	Economic Damages	Non- Economic Damages	Indemnity	Expense
2	•		Incidents C	Closed With Pa	yment			•	-
Claims settled before litigation	9	5.5%	3	35	5.2	\$1,110,000	\$751,667	\$1,861,667	\$101,470
Settled before judgment	148	90.2%	21	58	6.2	\$250,494	\$303,517	\$591,777	\$149,615
Settled after verdict	1	0.6%	23	55	4		•	\$153,634	\$44,108
Total Settled	158	96.3%	20	56	6.2	\$297,868	\$327,123	\$661,340	\$146,205
Direct verdict for plaintiff	1	0.6%	23	53	9		\$145,594	\$145,594	
Judgment for plaintiff	3	1.8%	57	100	7.3	\$110,000	\$257,341	\$400,674	\$91,387
Judgment for plaintiff after appeal	1	0.6%	19	44	9	\$30,000	\$30,000	\$60,000	\$524,425
Total Court Dispositions	5	3.0%	42	80	8	\$72,000	\$189,523	\$281,523	\$159,717
Total paid claim dispositions	164	100.0%	20	57	6.2	\$291,630	\$325,633	\$652,892	\$148,590
			Claims Clos	sed Without Pa	yment				
Claims closed before litigation	26	13.6%	14	29	3.6		•		\$4,642
Lawsuit closed or abandoned before	147	77.0%	25	49	5.2				\$31,125
Total not disposed by court	173	90.6%	23	46	5	•	•	•	\$27,145
Direct verdict for defendant	6	3.1%	17	69	6	•	•		\$210,516
Judgment notwithstanding verdict for	1	0.5%	6	53	5				\$112,308
Judgment for defendant	8	4.2%	24	72	5.4				\$1,289,483
Judgment for defendant after appeal	1	0.50%	43	114	9				\$108,321
Total Court Dispositions	16	8.40%	21	73	5.8		•	•	\$737,474
Total unpaid claim dispositions	191	100.00	23	48	5		•	•	\$86,609

	Cases Closed		Average Months			Average Paid				
Disposition	Claims	Percent	Incident to Report	Incident to Disposition	Average Injury Severity	Economic Damages	Non- Economic Damages	Indemnity	Expense	
•				Closed With Pa					<u> </u>	
Claims settled before litigation	58	33.0%	11	23	4.6	\$42,089	\$88,313	\$130,402	\$7,500	
Settled before judgment	118	67.0%	16	54	6.4	\$262,927	\$371,592	\$634,519	\$143,943	
Total Settled	176	100.0%	14	44	5.8	\$190,151	\$278,239	\$468,390	\$98,979	
Total paid claim dispositions	176	100.0%	14	44	5.8	\$190,151	\$278,239	\$468,390	\$98,979	
		I	ncidents Cl	osed Without I	Payment					
Claims closed before litigation	43	33.1%	11	40	4.2			•	\$6,391	
Lawsuit closed or abandoned before	83	63.8%	23	53	5.2			•	\$38,147	
Total not disposed by court	126	96.9%	19	49	4.9		•	•	\$27,310	
Direct verdict for defendant	3	2.3%	54	129	5.7			•	\$439,798	
Judgment for defendant	1	0.8%	2	43	9			•	\$388,751	
Total Court Dispositions	4	3.1%	41	107	6.5				\$427,036	
Total unpaid claim dispositions	130	100.0%	19	51	4.9				\$39,609	

	1	M	eans of Dis	position, All Ca	ases, 2018	T			
	Cases	Closed	Averag	e Months			Averag	e Paid	
Disposition	Claims	Percent	Incident to Report	Incident to Disposition	Average Injury Severity	Economic Damages	Non- Economic Damages	Indemnity	Expense
_			Incidents (Closed With Pa	yment				
Claims settled before litigation	86	22.9%	9	25	4.5	\$148,142	\$163,677	\$312,158	\$22,410
Settled before judgment	280	74.5%	18	52	5.9	\$238,148	\$250,874	\$508,999	\$109,570
Settled after verdict	3	0.8%	22	45	6.3	\$898,330	\$283,333	\$1,232,875	\$137,868
Total Settled	369	98.1%	16	46	5.6	\$222,538	\$230,816	\$469,008	\$89,486
Direct verdict for plaintiff	1	0.3%	23	53	9		\$145,594	\$145,594	
Judgment for plaintiff	3	0.8%	57	100	7.3	\$110,000	\$257,341	\$400,674	\$91,387
Judgment for plaintiff after appeal	1	0.3%	19	44	9	\$30,000	\$30,000	\$60,000	\$524,425
Total Court Dispositions	5	1.3%	42	80	8	\$72,000	\$189,523	\$281,523	\$159,717
Total paid claim dispositions	376	100.0%	17	46	5.6	\$220,516	\$232,825	\$468,969	\$91,957
		I	ncidents Cl	osed Without I	Payment				
Claims closed before litigation	102	24.8%	11	31	3.9			•	\$2,848
Lawsuit closed or abandoned before	287	69.8%	22	47	4.9				\$27,388
Total not disposed by court	389	94.6%	19	43	4.6		•	•	\$20,953
Direct verdict for defendant	7	1.7%	16	69	6.4			•	\$180,442
Judgment notwithstanding verdict for	1	0.2%	6	53	5				\$112,308
Judgment for defendant	10	2.4%	22	64	4.8			•	\$1,037,056
Judgment for defendant after appeal	2	0.50%	42	87	9	•		•	\$60,438
Total Court Dispositions	20	4.90%	21	67	5.8		•	•	\$593,342
Total unpaid claim dispositions	411	100.00	19	44	4.7	•	•	•	\$48,818

1	Means of D	isposition	, All Involvii	ng At Least Or	ne Physicia	n or Surgeon,	2018		
	Cases (Closed	Averag	e Months			Averag	e Paid	
Disposition	Claims	Percent	Incident to Report	Incident to Disposition	Average Injury Severity	Economic Damages	Non- Economic Damages	Indemnity	Expense
			Incidents (Closed With Pa	yment				
Claims settled before litigation	9	5.5%	3	35	5.2	\$1,110,000	\$751,667	\$1,861,667	\$101,470
Settled before judgment	148	90.2%	21	58	6.2	\$250,494	\$303,517	\$591,777	\$149,615
Settled after verdict	1	0.6%	23	55	4	•		\$153,634	\$44,108
Total Settled	158	96.3%	20	56	6.2	\$297,868	\$327,123	\$661,340	\$146,205
Direct verdict for plaintiff	1	0.6%	23	53	9		\$145,594	\$145,594	
Judgment for plaintiff	3	1.8%	57	100	7.3	\$110,000	\$257,341	\$400,674	\$91,387
Judgment for plaintiff after appeal	1	0.6%	19	44	9	\$30,000	\$30,000	\$60,000	\$524,425
Total Court Dispositions	5	3.0%	42	80	8	\$72,000	\$189,523	\$281,523	\$159,717
Total paid claim dispositions	163	100.0%	20	57	6.2	\$291,630	\$325,633	\$652,892	\$148,590
		I	ncidents Cl	osed Without I	Payment				
Claims closed before litigation	26	13.6%	14	29	3.6				\$4,642
Lawsuit closed or abandoned before	147	77.0%	25	49	5.2				\$31,125
Total not disposed by court	173	90.6%	23	46	5	•	•	•	\$27,145
Direct verdict for defendant	6	3.1%	17	69	6				\$210,516
Judgment notwithstanding verdict for	1	0.5%	6	53	5				\$112,308
Judgment for defendant	8	4.2%	24	72	5.4				\$1,289,483
Judgment for defendant after appeal	1	0.50%	43	114	9				\$108,321
Total Court Dispositions	16	8.40%	21	73	5.8	•	•	•	\$737,474
Total unpaid claim dispositions	191	100.00	23	48	5		•	•	\$86,609

	Means	of Dispos	ition, Cases	Involving At L	east One I	Hospital, 2018			
	Cases	Closed	Averag	e Months			Average Paid		
Disposition	Claims	Percent	Incident to Report	Incident to Disposition	Average Injury Severity	Economic Damages	Non- Economic Damages	Indemnity	Expense
			Incidents (Closed With Pa	yment			-	
Claims settled before litigation	58	33.0%	11	23	4.6	\$42,089	\$88,313	\$130,402	\$7,500
Settled before judgment	118	67.0%	16	54	6.4	\$262,927	\$371,592	\$634,519	\$143,943
Total Settled	176	100.0%	14	44	5.8	\$190,151	\$278,239	\$468,390	\$98,979
Total paid claim dispositions	176	100.0%	14	44	5.8	\$190,151	\$278,239	\$468,390	\$98,979
		I	ncidents Cl	osed Without F	Payment				
Claims closed before litigation	43	33.1%	11	40	4.2				\$6,391
Lawsuit closed or abandoned before	83	63.8%	23	53	5.2				\$38,147
Total not disposed by court	126	96.9%	19	49	4.9		•	•	\$27,310
Direct verdict for defendant	3	2.3%	54	129	5.7				\$439,798
Judgment for defendant	1	0.8%	2	43	9				\$388,751
Total Court Dispositions	4	3.1%	41	107	6.5		•	•	\$427,036
Total unpaid claim dispositions	130	100.0%	19	51	4.9		•	•	\$39,609

	T	M	leans of Disj	position, All Ca	ases, 2017				
	Cases	Closed	Averag	e Months			Averag	e Paid	
Disposition	Claims	Percent	Incident to Report	Incident to Disposition	Average Injury Severity	Economic Damages	Non- Economic Damages	Indemnity	Expense
•	•		Incidents (Closed With Pa				•	•
Claims settled before litigation	95	26.10%	10	25	4.4	\$35,380	\$77,343	\$118,014	\$12,826
Settled before judgment	266	73.10%	17	51	6.1	\$202,228	\$275,371	\$479,695	\$172,429
Settled after verdict	1	0.30%	8	158	1	\$250,000	\$250,000	\$500,000	•
Total Settled	362	99.50%	15	44	5.7	\$158,574	\$223,332	\$384,835	\$130,068
Judgment for plaintiff	1	0.30%	51	98	9		\$200,000	\$200,000	\$245,384
Total Court Dispositions	1	0.30%	51	98	9		\$200,000	\$200,000	\$245,384
Total paid claim dispositions	363	100%	15	45	5.7	\$157,703	\$223,616	\$384,231	\$130,409
		I	ncidents Cl	osed Without I	Payment				
Claims closed before litigation	132	32.40%	14	29	3.8				\$5,770
Lawsuit closed or abandoned before	247	60.50%	24	48	5.1				\$42,027
Settled after verdict	1	0.20%	14	86	4				·
Total not disposed by court	380	93.10%	21	42	4.6	•	•	•	\$29,322
Direct verdict for defendant	11	2.70%	19	66	5.8	•		•	\$116,632
Judgment for defendant	15	3.70%	19	61	6.7				\$182,254
Judgment for defendant after appeal	1	0.20%	24	95	8				\$990,405
Total Court Dispositions	27	6.60%	19	64	6.4	•	•	•	\$185,450
Total unpaid claim dispositions	407	100%	21	43	4.7		•	•	\$39,582

	Cases (Closed	Averag	e Months			Averag	e Paid	
					Average		Non-		
	_		Incident	Incident to	Injury	Economic	Economic		
Disposition	Claims	Percent	to Report	Disposition	Severity	Damages	Damages	Indemnity	Expense
			Incidents C	Closed With Pa	yment				
Claims settled before litigation	16	9.60%	15	35	4.8	\$121,406	\$50,469	\$203,291	\$20,677
Settled before judgment	148	89.20%	20	56	6.4	\$238,521	\$345,283	\$585,105	\$255,820
Settled after verdict	1	0.60%	8	158	1	\$250,000	\$250,000	\$500,000	
Total Settled	165	99.40%	19	55	6.2	\$227,234	\$316,117	\$547,565	\$231,468
Judgment for plaintiff	1	0.60%	51	98	9		\$200,000	\$200,000	\$245,384
Total Court Dispositions	1	0.60%	51	98	9	•	\$200,000	\$200,000	\$245,384
Total paid claim dispositions	166	100%	19	55	6.2	\$225,865	\$315,418	\$545,471	\$231,551
		I	ncidents Clo	osed Without I	Payment				
Claims closed before litigation	48	23.50%	19	33	4.1			•	\$12,278
Lawsuit closed or abandoned before	136	66.70%	27	53	5.3	•		•	\$59,918
Total not disposed by court	184	90.20%	25	48	5	•	•	•	\$47,490
Direct verdict for defendant	8	3.90%	23	70	6.6			•	\$142,938
Judgment for defendant	11	5.40%	22	63	6.5	•	•	•	\$144,402
Judgment for defendant after appeal	1	0.50%	24	95	8		•		\$990,405
Total Court Dispositions	20	9.80%	23	67	6.6	•	•	•	\$186,117
Total unpaid claim dispositions	204	100.00	25	49	5.1	•	•	•	\$61,081

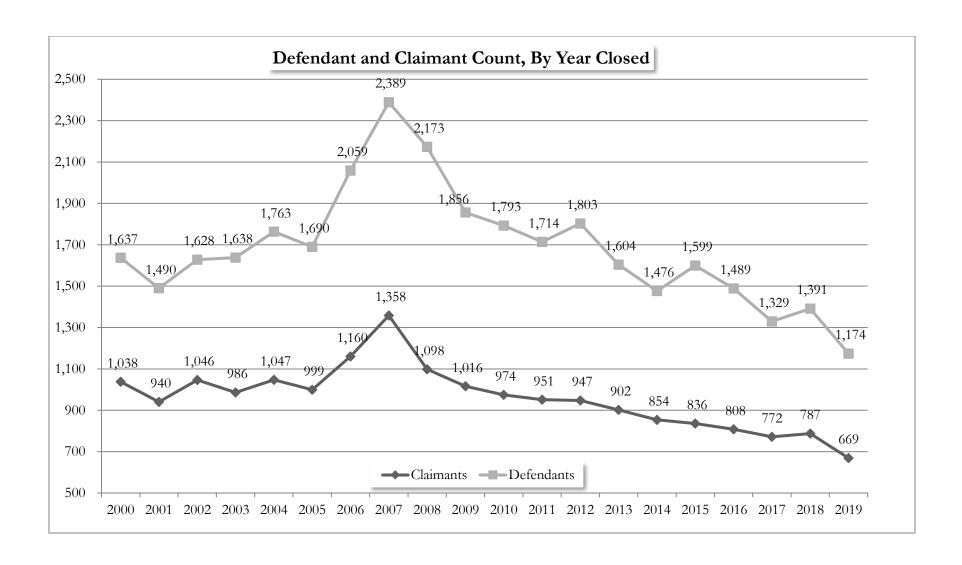
	Means	of Dispos	ition, Cases	Involving At I	east One I	Hospital, 2016			
	Cases	Closed	Averag	e Months			Averag	e Paid	
Disposition	Claims	Percent	Incident to Report	Incident to Disposition	Average Injury Severity	Economic Damages	Non- Economic Damages	Indemnity	Expense
			Incidents (Closed With Pa	yment				
Claims settled before litigation	45	23.4%	10	23	4.4	\$16,891	\$73,489	\$90,380	\$12,347
Settled before judgment	146	76.0%	15	52	6.1	\$224,690	\$371,225	\$596,201	\$248,496
Total Settled	191	99.5%	14	45	5.7	\$175,732	\$301,078	\$477,028	\$192,858
Total paid claim dispositions	191	100.0%	14	45	5.7	\$175,732	\$301,078	\$477,028	\$192,858
		I	ncidents Cl	osed Without I	Payment				
Claims closed before litigation	42	32.1%	12	34	4			•	\$13,496
Lawsuit closed or abandoned before	81	62%	24	54	5.3	•			\$72,879
Settled after verdict	1	0.8%	14	86	4				
Total not disposed by court	124	94.7%	20	48	4.9	•	•		\$52,178
Direct verdict for defendant	2	1.5%	8	55	5.5				\$75,621
Judgment for defendant	3	2.3%	10	71	8				\$264,331
Judgment for defendant after appeal	1	0.8%	24	95	8				\$990,405
Total Court Dispositions	6	4.6%	12	70	7.2	•	•		\$322,440
Total unpaid claim dispositions	130	100.0%	19	49	4.9				\$64,158

Section VII

Analysis by Occurrence and Defendant

An occurrence represents an event or series of events that are alleged to have produced harm to a claimant. Previous reports presented data on the number of claims. A claim corresponds to a single policy against which a demand for damages has been made, or may otherwise be liable for payout. In fact, multiple claims may be associated with the same practitioner for the same incident. For example, a primary insurer may report a claim for a given insured. That same insured's excess carrier may report an additional claim if it also makes a payment over and above the liability assumed by the primary carrier. In addition, if an insurer closes and subsequently reopens a claim, two claims are counted in the DCI database.

This report presents two alternative methods of aggregating the data, only recently available to DCI's efforts to more effectively code the data. First, data are presented on a *per defendant* basis, such that a single practitioner is not counted more than once, regardless of the number of claims against that practitioner. Secondly, data are presented on a *per occurrence* basis, where an occurrence corresponds to a single injured party (or in rare cases, more than one injured party as in the case of a mother and child both injured during childbirth). A single occurrence may include multiple claims as well as multiple defendants. The table below illustrates the different methods of aggregating the DCI claims data. See the executive summary for further discussion.



	Closed Malpractice Actions by Type of Defendants 1997-2019												
			Claimants*		I	Defendants		Defendants Wi	ith Payment M eir Behalf	lade on			
Year Case Was Closed	Total	Paid	Total Indemnity	Average Recovery Per Claimant	Physicians	Institutions & Corps.	All Other	Physicians	Institutions & Corps.	All Other			
1997	1,006	437	\$89,262,936	\$204,263	769	677	163	201	260	72			
1998	1,013	420	\$73,473,271	\$174,936	747	645	182	136	255	83			
1999	1,049	484	\$77,005,522	\$159,102	708	683	155	210	289	63			
2000	1,038	393	\$103,221,836	\$262,651	797	681	159	204	228	45			
2001	940	395	\$86,460,489	\$218,887	685	665	140	199	248	53			
2002	1,046	446	\$110,002,907	\$246,643	791	705	132	201	280	44			
2003	986	446	\$118,549,306	\$265,806	732	758	148	208	301	42			
2004	1,047	427	\$128,704,434	\$301,416	828	759	176	223	255	56			
2005	999	401	\$136,180,518	\$339,602	813	695	182	195	248	60			
2006	1,160	437	\$121,150,893	\$277,233	952	878	229	171	289	64			
2007	1,358	630	\$146,117,552	\$231,933	989	1,209	191	221	473	74			
2008	1,098	484	\$131,808,834	\$272,332	914	1,071	188	158	441	41			
2009	1,016	445	\$137,047,345	\$307,972	750	925	181	153	342	54			
2010	974	462	\$110,652,736	\$239,508	756	882	155	141	375	45			
2011	951	457	\$135,429,805	\$296,345	634	893	187	129	389	46			
2012	947	460	\$136,354,747	\$296,423	711	924	168	143	388	48			
2013	902	400	\$119,176,016	\$297,940	616	799	189	122	291	56			
2014	854	392	\$142,547,594	\$363,642	532	782	162	117	311	48			
2015	836	397	\$132,400,179	\$333,502	588	815	196	122	310	69			
2016	808	396	\$185,095,318	\$467,412	571	732	186	138	302	63			
2017	772	364	\$139,860,194	\$384,231	512	701	116	118	299	36			
2018	787	376	\$176,332,395	\$468,969	494	764	133	112	317	38			
2019	669	319	\$127,933,365	\$401,045	42 0	644	110	98	270	24			

^{*}A case is considered closed only when the last claim against the last defendant is closed.

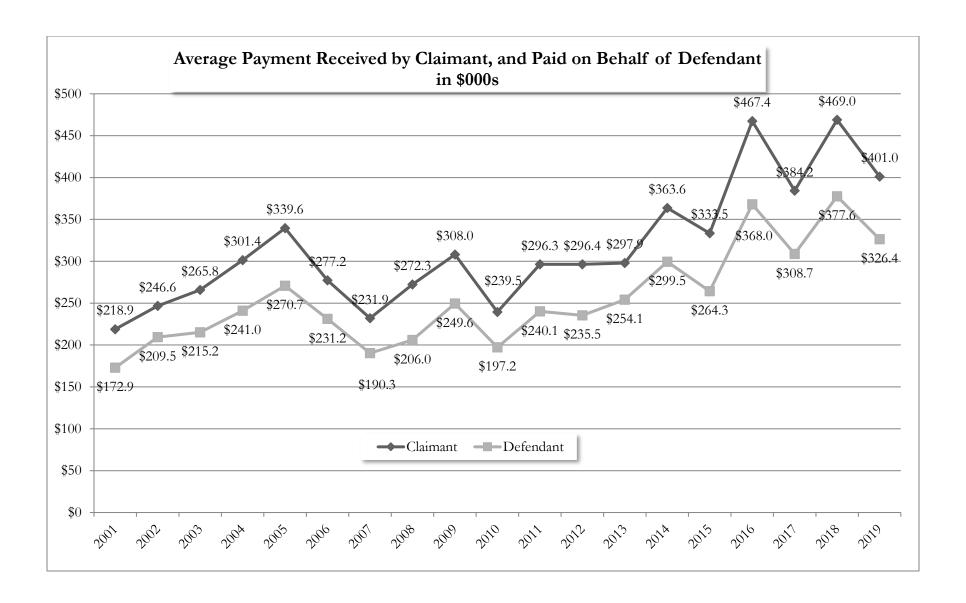
			Claimants*]	Defendants			With Paymen Their Behalf	t Made
Year			Total	Average		Institutions	All		Institutions	All
Closed	Total	Paid	Indemnity	Payment	Physicians	& Corps.	Other	Physicians	& Corps.	Other
1997	556	228	\$70,821,499	\$310,621	769	320	21	201	106	8
1998	530	183	\$50,669,231	\$276,881	747	284	15	136	89	3
1999	542	240	\$54,021,376	\$225,089	708	267	16	210	89	3
2000	579	223	\$69,813,034	\$313,063	797	317	21	204	94	2
2001	505	199	\$64,014,819	\$321,683	685	285	28	199	83	11
2002	583	217	\$60,898,939	\$280,640	791	301	24	201	81	6
2003	521	236	\$76,069,069	\$322,327	732	363	23	208	118	6
2004	582	233	\$94,393,306	\$405,121	828	372	30	223	93	11
2005	569	226	\$100,559,047	\$444,952	813	354	46	195	111	13
2006	660	219	\$87,767,272	\$400,764	952	481	64	171	122	8
2007	700	301	\$98,118,404	\$325,975	989	613	48	221	182	16
2008	565	249	\$92,372,370	\$370,973	914	569	63	158	213	5
2009	504	237	\$100,140,247	\$422,533	750	477	54	153	174	6
2010	513	212	\$71,038,316	\$335,086	756	465	40	141	158	3
2011	429	193	\$85,717,945	\$444,134	634	417	76	129	147	11
2012	456	209	\$94,160,400	\$450,528	711	481	51	143	165	5
2013	434	185	\$81,267,740	\$439,285	616	396	62	122	107	12
2014	399	170	\$86,158,143	\$506,813	532	361	53	117	110	10
2015	396	161	\$81,654,850	\$507,173	588	388	56	122	99	16
2016	378	191	\$142,063,757	\$743,789	571	369	60	138	132	14
2017	370	166	\$90,548,148	\$545,471	512	320	35	118	115	9
2018	355	164	\$107,074,266.00	\$652,892	494	341	44	112	118	8
2019	311	139	\$89,547,499.00	\$644,227	420	306	37	98	98	5

	Cases Involving At Least One Payment Made on Behalf of a Physician Defendant, Closed 1997-2019														
			Claimants*			Defendants			With Paymen Their Behalf	t Made					
Year			Total	Average		Institutions	All		Institutions	All					
Closed	Total	Paid	Indemnity	Payment	Physicians	& Corps.	Other	Physicians	& Corps.	Other					
1997	179	179	\$57,760,631	\$322,685	248	102	5	201	40	2					
1998	126	126	\$33,509,245	\$265,946	175	77	2	136	28	•					
1999	192	192	\$44,453,963	\$231,531	253	89	7	210	35	3					
2000	181	181	\$58,661,903	\$324,099	251	104	13	204	44	2					
2001	169	169	\$54,398,300	\$321,883	244	118	9	199	55	7					
2002	177	177	\$52,936,844	\$299,078	252	106	7	201	39	5					
2003	189	189	\$66,283,798	\$350,708	284	148	10	208	61	3					
2004	192	192	\$87,623,411	\$456,372	302	139	8	223	51	5					
2005	174	174	\$87,657,017	\$503,776	269	140	15	195	59	8					
2006	150	150	\$64,123,400	\$427,489	246	139	5	171	49	3					
2007	198	198	\$69,625,408	\$351,643	307	167	21	221	63	13					
2008	142	142	\$67,051,477	\$472,194	244	130	13	158	60	3					
2009	144	144	\$64,461,135	\$447,647	211	139	8	153	69	3					
2010	129	129	\$50,190,262	\$389,072	211	129	8	141	58	1					
2011	110	110	\$59,668,978	\$542,445	200	106	19	129	49	6					
2012	129	129	\$69,222,975	\$536,612	205	138	11	143	75	3					
2013	112	112	\$46,689,299	\$416,869	159	83	8	122	25	5					
2014	110	110	\$59,937,853	\$544,890	144	106	14	117	46	7					
2015	110	110	\$63,832,275	\$580,293	163	121	13	122	45	11					
2016	117	117	\$98,686,787	\$843,477	183	110	22	138	49	7					
2017	105	105	\$66,330,226	\$631,716	151	97	13	118	47	5					
2018	102	102	\$88,079,922	\$863,529	160	106	8	112	53	2					
2019	88	88	\$65,227,999	\$741,227	128	87	5	98	34	4					

			Claimants		I	Defendants			With Paymen Their Behalf	t Made
Year	-	.	Total	Average		Institutions	All	.	Institutions	All
Closed	Total	Paid	Indemnity	Payment	Physicians	& Corps.	Other	Physicians	& Corps.	Other
1997	571	274	\$68,932,758	\$251,579	393	677	26	94	260	8
1998	563	275	\$60,326,106	\$219,368	364	645	27	68	255	4
1999	606	310	\$52,450,674	\$169,196	336	683	19	84	289	4
2000	580	248	\$80,960,099	\$326,452	395	681	22	91	228	2
2001	551	271	\$66,376,752	\$244,933	326	665	29	105	248	12
2002	602	313	\$86,248,579	\$275,555	374	705	17	92	280	6
2003	623	326	\$92,831,105	\$284,758	383	758	26	113	301	9
2004	622	302	\$104,195,247	\$345,017	439	759	33	125	255	14
2005	593	278	\$109,197,786	\$392,798	445	695	37	114	248	11
2006	720	328	\$101,575,111	\$309,680	569	878	59	104	289	13
2007	964	493	\$120,641,810	\$244,710	658	1209	48	131	473	15
2008	786	391	\$115,302,963	\$294,892	632	1071	51	92	441	6
2009	729	349	\$117,928,738	\$337,905	534	925	45	101	342	7
2010	700	377	\$97,104,591	\$257,572	526	882	46	90	375	6
2011	719	389	\$125,589,788	\$322,853	438	893	82	91	389	13
2012	727	387	\$119,048,134	\$307,618	517	924	44	103	388	7
2013	653	308	\$105,268,598	\$341,781	434	799	64	65	291	11
2014	638	320	\$131,844,423	\$412,014	383	782	63	78	311	11
2015	633	332	\$118,192,221	\$356,001	422	815	74	88	310	23
2016	594	313	\$145,581,016	\$465,115	404	732	59	92	302	13
2017	570	299	\$120,262,788	\$402,217	327	701	33	76	299	7
2017	616	325	\$157,373,123	\$484,225	362	764	62	84	317	15
2019	532	282	\$113,346,116	\$401,937	302	644	58	67	270	13

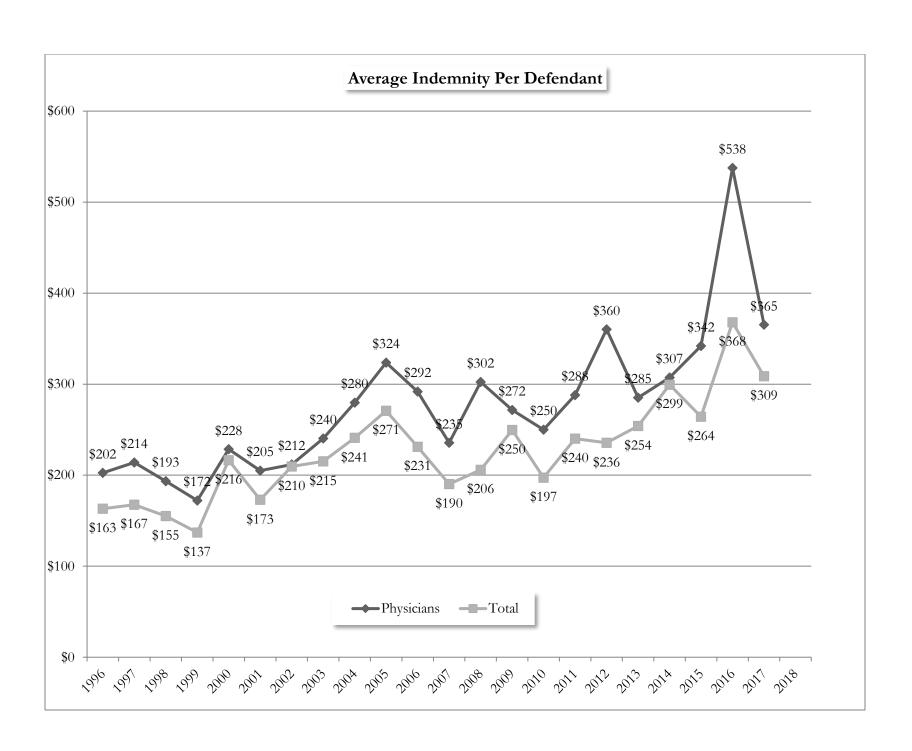
Cases Involving At Least One Payment Made on Behalf of an Institutional Defendant (Including Nursing Homes, Hospitals, Clinics & Group Practices) Closed 1997-2019

			Claimants		1	Defendants		Defendants With Payment Made on Their Behalf			
Year			Total	Average		Institutions	All		Institutions	All	
Closed	Total	Paid	Indemnity	Payment	Physicians	& Corps.	Other	Physicians	& Corps.	Other	
1997	229	229	\$55,223,758	\$241,152	144	293	8	44	260	4	
1998	236	236	\$52,754,871	\$223,538	122	275	11	27	255	2	
1999	267	267	\$46,329,612	\$173,519	116	319	10	35	289	2	
2000	207	207	\$70,078,156	\$338,542	135	263	11	46	228	1	
2001	232	232	\$56,314,110	\$242,733	112	295	14	65	248	9	
2002	263	263	\$73,040,216	\$277,719	124	311	7	38	280	2	
2003	273	273	\$80,035,669	\$293,171	162	352	8	56	301	6	
2004	238	238	\$82,691,043	\$347,441	138	306	8	58	255	6	
2005	229	229	\$89,427,773	\$390,514	164	290	15	57	248	5	
2006	274	274	\$85,029,472	\$310,327	198	363	38	49	289	8	
2007	428	428	\$107,210,371	\$250,492	242	555	18	63	473	8	
2008	358	358	\$102,771,123	\$287,070	282	534	21	56	441	2	
2009	308	308	\$108,005,147	\$350,666	245	422	25	61	342	3	
2010	343	343	\$84,648,036	\$246,787	225	441	21	53	375	5	
2011	356	356	\$116,173,088	\$326,329	197	459	40	55	389	10	
2012	349	349	\$102,996,277	\$295,118	233	458	17	64	388	1	
2013	271	271	\$92,534,624	\$341,456	153	336	37	27	291	6	
2014	280	280	\$117,939,711	\$421,213	147	359	22	35	311	9	
2015	278	278	\$101,853,995	\$366,381	139	385	30	38	310	12	
2016	271	271	\$122,641,916	\$452,553	170	350	29	47	302	10	
2017	271	271	\$106,041,744	\$391,298	139	346	13	51	299	3	
2018	286	286	\$145,969,525	\$510,383	151	368	22	52	317	5	
2019	249	249	\$97,551,116	\$391,772	138	307	21	32	270	2	

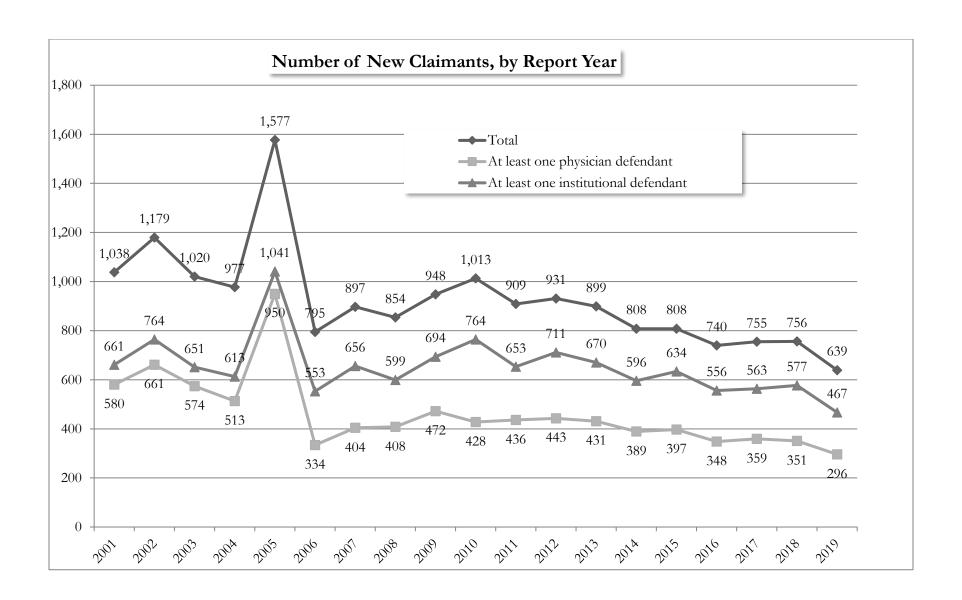


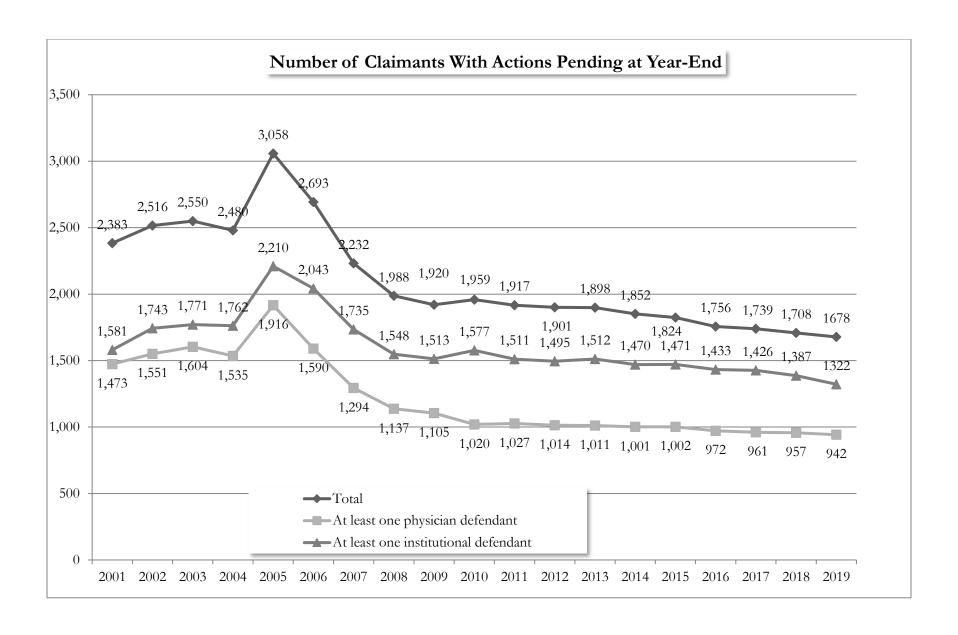
					Number of Defendants, 1996 – 2017*									
				Ins	titutions (In		1113, 1770	2017						
					ng Homes,		A	ll Other (N	urses,					
		Physicia	ins		cs, & Group			harmacists			Total			
		Defs.			Defs.	,		Defs.	,		Defs.			
		With	Average		With	Average		With	Average		With	Average		
Year	Defs.	Payment	Indemnity	Defs.	Payment	Indemnity	Defs.	Payment	Indemnity	Defs.	Payment	Indemnity		
1997	769	201	\$213,930	677	260	\$170,440	163	72	\$27,063	1,609	533	\$167,473		
1998	747	136	\$193,433	645	255	\$174,531	182	83	\$32,059	1,574	474	\$155,007		
1999	708	210	\$172,152	683	289	\$132,716	155	63	\$39,663	1,546	562	\$137,021		
2000	797	204	\$228,460	681	228	\$241,281	159	45	\$35,639	1,637	477	\$216,398		
2001	685	199	\$205,014	665	248	\$170,477	140	53	\$63,858	1,490	500	\$172,921		
2002	791	201	\$211,716	705	280	\$228,640	132	44	\$77,931	1,628	525	\$209,529		
2003	732	208	\$240,411	758	301	\$210,514	148	42	\$123,313	1,638	551	\$215,153		
2004	828	223	\$279,692	759	255	\$246,580	176	56	\$61,698	1,763	534	\$241,020		
2005	813	195	\$323,656	695	248	\$266,143	182	60	\$117,736	1,690	503	\$270,737		
2006	952	171	\$291,873	878	289	\$221,439	229	64	\$113,196	2,059	524	\$231,204		
2007	989	221	\$235,497	1209	473	\$184,329	191	74	\$93,040	2,389	768	\$190,257		
2008	914	158	\$302,407	1071	441	\$181,574	188	41	\$96,446	2,173	640	\$205,951		
2009	750	153	\$271,667	925	342	\$266,414	181	54	\$80,904	1,856	549	\$249,631		
2010	756	141	\$250,029	882	375	\$194,547	155	45	\$54,301	1,793	561	\$197,242		
2011	634	129	\$288,000	893	389	\$242,772	187	46	\$83,463	1,714	564	\$240,124		
2012	711	143	\$360,290	924	388	\$209,955	168	48	\$70,226	1,803	579	\$235,500		
2013	616	122	\$285,220	799	291	\$256,360	189	56	\$174,618	1,604	469	\$254,107		
2014	532	117	\$307,260	782	311	\$330,249	162	48	\$81,061	1,476	476	\$299,470		
2015	588	122	\$341,974	815	310	\$254,210	196	69	\$172,092	1,599	501	\$264,272		
2016	571	138	\$537,675	732	302	\$321,909	186	63	\$217,138	1,489	503	\$367,983		
2017	512	118	\$365,332	701	299	\$307,343	116	36	\$134,875	1329	453	\$308,742		
2018	494	112	\$450,809	764	317	\$381,291	133	38	\$130,858	1391	467	377585.428		
2019	420	98	\$426,598	644	270	\$308,364	110	24	\$119,521	1174	392	326360.625		

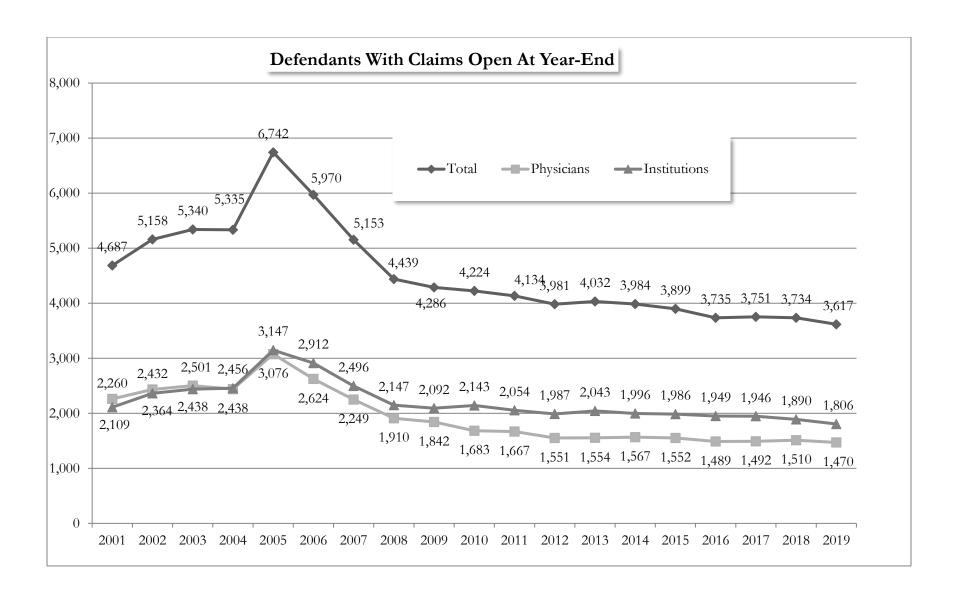
^{*}Each defendant is counted in the year the occurrence was closed, regardless of whether the claim against the individual practitioner was closed in an earlier year.



Claimants and Associated Number of Defendants							
		By Report Year Defendants					
Year			Defendar	All			
Reported	Claimants	Physicians	Institutions	Other	Total		
1992	1,192	902	693	198	1,793		
1993	1,148	933	692	185	1,810		
1994	1,097	896	643	163	1,702		
1995	1,163	934	708	186	1,828		
1996	1,040	782	710	139	1,631		
1997	1,001	708	663	163	1,534		
1998	1,027	711	729	163	1,603		
1999	1,018	729	721	171	1,621		
2000	1,201	940	890	158	1,988		
2001	1,038	815	818	171	1,804		
2002	1,179	963	960	176	2,099		
2003	1,020	801	832	187	1,820		
2004	977	765	777	216	1,758		
2005	1,577	1451	1386	260	3,097		
2006	795	500	643	144	1,287		
2007	897	614	793	165	1,572		
2008	854	575	722	162	1,459		
2009	948	682	870	151	1,703		
2010	1,013	597	933	201	1,731		
2011	909	618	804	202	1,624		
2012	931	595	857	198	1,650		
2013	899	619	855	181	1,655		
2014	808	545	735	148	1,428		
2015	808	573	805	136	1,514		
2016	740	508	695	122	1,325		
2017	755	515	698	132	1,345		
2018	756	512	708	154	1,374		
2019	639	380	560	117	1,057		
		1					







Section VIII

Nature and Substance of Allegations and Outcomes

Recently, the DCI added a new data field derived from the "allegation codes" used by the National Practitioner Databank (NPDB). The allegation code is a rudimentary typology that captures information about the nature and substance of the alleged medical error or omission. However, this field has proven quite limited. In many instances, it captures information at such a high level of generality as to be nearly tautological. For example, a high percentage of claims were coded as *improper performance*, a description that conveys no additional information beyond the knowledge obtained from the mere fact that a claim has been filed.

As part of data enhancements, additional typologies were developed to capture more meaningful details about the nature of allegations of malpractice. To date, over 13,000 records have been manually reviewed and allegation and outcome codes were derived from the written narratives that accompany each claim that is filed with the DCI. In addition, new classifications were developed to capture greater information about the nature and severity of injuries than was captured by the traditional 9-point injury severity scale. Basic tables derived from the recoded data are presented in this report.

Readers are cautioned that the figures presented in the following tables are not intended to be an absolute accounting of all types of errors. The number of occurrences will not reconcile with those presented in other sections of the report. This is because the data were produced prior to the due date for the filing on which the remainder of the report is based. In addition, some records had to be discarded due to missing or incomplete narratives. However, the numbers should provide readers with a good sense of typical allegations, as well as their relative (if not absolute) frequencies. The figures should be interpreted as an *undercount* of the true and (currently) unknown frequencies of various allegations.

Adverse Outcomes by Medical Category Closed Occurrences, 2005-2018					
Category	Claimants	Claimants With Payment	Average Indemnity Per Paid Claimant		
Surgery	4,550	2,023	\$325,615		
Treatment	2,610	1,244	\$249,475		
Diagnosis	2,581	1,230	\$452,723		
Other / miscellaneous	2,216	1,043	\$137,345		
Medication	1,267	579	\$203,866		
Pregnancy & childbirth	877	446	\$847,780		
Anesthesia	276	110	\$356,771		
IV & Blood Products	229	126	\$170,683		
Total	14,606	6,801	\$327,315		

	Adverse Outcomes by Medical Category Closed Occurrences, 2004-2018 Percent Claimants				
Category	Claimants	Claimants With Payment	Total Indemnity		
Surgery	31.2%	29.7%	29.6%		
Treatment	17.9%	18.3%	13.9%		
Diagnosis	17.7%	18.1%	25.0%		
Patient Safety / Ethics /	15.2%	15.3%	6.4%		
Medication	8.7%	8.5%	5.3%		
Pregnancy & childbirth	6.0%	6.6%	17.0%		
Anesthesia	1.9%	1.6%	1.8%		
IV & Blood Products	1.6%	1.9%	1.0%		
Total	100.0%	100.0%	100.0%		

Allegation	s, 2005-2018			
Allegation	Claimants	Claimants Receiving Pmt	Avg Payment	Avg. Injury Severity (1-9)
Alleged Diag	nostic Failure	es		
Diagnostics Allegations	s - Infectious C	onditions		
Respiratory infections	50	23	\$281,674	6.8
Other or unknown infection	48	23	\$411,47 0	6.0
Meningitis, encephalitis, other central nervous				
system infection	46	31	\$1,031,868	7.7
Digestive disorders	29	11	\$57,727	4.8
Spine / spinal cord disorder	18	6	\$928,056	6.3
Musculoskeletal disorder order- excluding spine	16	11	\$769,091	5.5
Development of septic condition during care	16	12	\$664,125	7.5
Heart Condition	13	6	\$472,500	8.3
Integumentary system - skin, hair, nails etc	12	3	\$436,667	4.5
Diseases of the genitourinary system	9	4	\$86,950	6.3
Diseases of the reproductive system	6	4	\$179,737	6.5
Auditory condition	4	1	\$65,000	5.8
Blood and immune disorders	3	3	\$833,333	8.3
Visual condition	2	1	\$3,000	5.0
Other respiratory conditions	1	1	\$235,000	9.0
Other respiratory distress	1	1	\$75,000	9.0
Development of gangrene or other necrotizing				
condition	1	1	\$733,000	9.0
Staph infection contracted during care	1	1	\$1,155,850	9.0
Other infection contracted during care	1			4.0
Subtotal	276	143	\$563,228	6.5
Diagnostic Allegations - 1	Non-infection	us Conditio	ons	
Cardiovascu	ar Conditions			
Heart Condition	238	135	\$422,673	7.9
Stroke	170	84	\$562,310	6.6
Embolism/ thrombosis	102	59	\$387,352	7.3
Hematoma / aneurysm	59	35	\$526,475	8.1
Ischemia / vascular deficiency	9	6	\$686,167	7.0
Transient cerebral ischemic attacks and related	2	1	\$815,000	7.0
Subtotal	342	185	\$505,116	7.1
Car	ncers			
Breast	127	54	\$452,600	7.1
Respiratory	109	53	\$372,249	7.9

Allegation	ons, 2005-2018			
Allegation	Claimants	Claimants Receiving Pmt	Avg Payment	Avg. Injury Severity (1-9)
Digestive	81	37	\$509,192	7.2
Unknown or benign neoplasms	52	25	\$384,817	5.4
Skin	50	26	\$461,043	6.2
Reproductive organs	41	20	\$389,693	7.8
Unknown type	36	18	\$246,452	6.4
Kidney, bladder and related	31	16	\$611,057	6.5
Thyroid and other endocrine glands	27	13	\$336,602	6.3
Bone and Cartilage	24	13	\$473,567	7.3
Oral	20	5	\$181,000	7.2
Central nervous system	14	10	\$233,570	7.9
Hodgkin's, lymphoma, and related	11	3	\$604,500	7.4
Mesothelial and soft tissue	2			7.5
Subtotal	625	293	\$417,101	7.0
Traum	atic Injuries			
Fracture	193	58	\$127,906	3.8
Injury to internal organs	66	32	\$376,469	7.2
Spine	45	20	\$1,020,092	5.8
Injury to tendons or muscle	40	10	\$86,433	6.2
Poison, exposure to toxin	9	4	\$111,000	5.7
Dislocation w/out fracture	6	4	\$318,750	4.8
Neurological injury	4	4	\$96,604	4.3
Cuts, burns, abrasions	3	1	\$200,000	3.3
Details unknown	3	1	\$170,000	3.7
Peripheral nervous system	3			4.0
Sprains or other soft tissue injury	1			3.0
Subtotal	373	134	\$322,441	5.0
Nervous s	ystem disorders			
Spine / spinal cord disorder Meningitis, encephalitis, and inflammatory	54	22	\$948,697	5.9
conditions of central nervous system	8	2	\$1,217,500	7.1
Multiple sclerosis	1			2.0
Epilepsy and related syndromes	4	1	\$250,000	7.5
Nerve root and plexus disorders	1			3.0
Guillain-Barre and related syndromes	2			6.0
Cerebral palsy	1	1	\$75,000	6.0
Hydrocephalus	5	1	\$950,000	7.2

Allegation	s, 2005-2018	Claimants Receiving	Avg	Avg. Injury Severity
Allegation	Claimants	Pmt	Payment	(1-9)
Subtotal	76	27	\$910,420	6.1
M	isc.			
Digestive disorders	185	91	\$398,247	5.8
Healthy patient misdiagnosed with condition	80	34	\$155,421	3.5
Diseases of the genitourinary system	35	18	\$485,139	5.9
Diseases of the reproductive system	30	14	\$240,446	5.0
Endocrine, nutritional, and metabolic disorders	26	16	\$956,208	7.6
Visual condition	23	13	\$535,084	5.9
Musculoskeletal disorder order- excluding spine	22	8	\$1,511,250	4.2
Blood and immune disorders	15	10	\$579,417	6.9
Diabetes	14	8	\$344,388	6.4
Compartment syndrome	12	9	\$256,666	5.3
Other respiratory conditions	7	4	\$839,928	6.4
Auditory condition	3	1	\$45,000	4.7
Respiratory infections	3	2	\$200,000	9.0
Development of septic condition during care	2	1	\$350,000	9.0
Integumentary system - skin, hair, nails etc	1	1	\$125,000	4.0
Other respiratory distress	1		" ,	9.0
Development of fistula	1	1	\$35,000	3.0
Allergic reaction to medical materials, excluding			" ,	
medications	1			6.0
Staph infection contracted during care	1			9.0
Other infection contracted during care	1	1	\$140,000	5.0
Accidental or unnecessary sterilization	1	1	\$1,032	5.0
Delay in Emergency Department	1	1	\$300,000	9.0
Subtotal	465	234	\$442,667	5.5
Unknown	185	79	\$412,251	6.0
All Diagnostic-related Claims	2,342	1,095	\$456,748	6.2
Anesthesia Rel	ated Allegation	ons		
Intubatio	n Problem			
Injury during intubation	143	34	\$62,807	3.2
Failure to timely / properly intubate	12	11	\$596,000	8.6
Premature extubation	10	8	\$478,468	7.8
Endotracheal tube wrongly placed	2	1	\$175,000	3.0
Subtotal	167	54	\$235,077	3.8

Allegation	s, 2005-2018			
Allegation	Claimants	Claimants Receiving Pmt	Avg Payment	Avg. Injury Severity (1-9)
Wrong dosage administered	8	4	\$451,979	<u>(1-9)</u> 5.5
Wrong medication administered	2	2	\$17,500	3.0
Injection into wrong body part	1	2	\$17,500	4.0
Unknown Error	1	1	\$2,304	3.0
Subtotal	12	7	\$263,603	4.8
Respiratory / cardio			Ψ203,003	7.0
Hypoxia	vasculai compi. 19	10	\$1,243,000	7.0
Other respiratory distress	13	7	\$459,528	7.0 7.4
Ischemia / vascular deficiency	5	4	\$504,250	6.6
Myocardial infarction	2	4	ψ304,43U	6.0
Hematoma / aneurysm	1	1	\$300,000	9.0
Stroke	1	1	Ψ300,000	7.0
Subtotal	41	63	\$285,138	7.0 7.1
	isc.		Ψ203,130	7.1
Other negative side-effect of medications	13	3	\$306,667	4.5
Anesthetic or intra-operative awareness	12	7	\$42,861	1.3
Other inadequate anesthetization	12	8	\$435,199	6.8
Allergic reaction to medication	9	4	\$296,271	4.6
Injury from equipment malfunction	3	2	\$55,000	7.0
Cut, puncture, tear during injection	2	1	\$690,000	5.5
Injury from aspiration	2	1	\$25,000	5.5
Pathology specimen lost	1		,	3.0
Subtotal	54	26	\$258,142	4.5
Unknown	2	1	\$30,000	9.0
Total - Anesthesia Related Allegations	276	151	\$259,899	4.5
	Related			
Cardiovascular / Respirato	ry Complicatio	ns of Surger	y	
Postoperative bleeding	111	53	\$580,201	6.9
Embolism/ thrombosis	83	45	\$256,285	7.2
Ischemia / vascular deficiency	60	31	\$695,847	6.8
Myocardial infarction	58	28	\$435,381	8.0
Нурохіа	40	23	\$1,019,069	7.9
Hematoma / aneurysm	32	24	\$528,660	6.8
Stroke	32	12	\$266,038	6.8
Excess blood loss during surgery or treatment	19	8	\$875,486	6.9
Other respiratory distress	19	10	\$369,650	7.5

Allegations,	2005-2018			
Allegation	Claimant	Claimants Receiving	Avg	Avg Injury Severity
Allegation	Claimants 17	Pmt 5	Payment	(1-9)
Injury from aspiration			\$165,613	6.4
Subtotal	471	239	\$530,932	7.2
Complications With Implanted Prosthetic,]
Improper placement of prosthetic device	184	74	\$393,558	4.
Incorrect prosthetic device, or wrong size	76	25	\$177,650	4.
Improper placement of therapeutic device	73	31	\$302,336	5.
Defective implant	28	6	\$76,896	4.
Incorrect therapeutic device, or wrong size	6	2	\$338,500	4.
Failure to introduce or remove medical implement	3	1	\$70,000	3.
Subtotal	370	139	\$317,592	4.
Informed Consent Issues /	<i>_</i>			
Treatment lacked salutary effect	355	96	\$171,079	4.
Unnecessary surgery or procedure	141	48	\$307,099	4.
Did not consent to procedure	18	6	\$128,333	4.
Failure to warn of risks of procedure	7	3	\$75,833	3.
Subtotal	521	153	\$210,208	4.
Surgical T	Trauma			
Cut, puncture, tear during surgery	890	485	\$330,445	5.
Other surgical injury - nerve injury	120	46	\$365,305	5
Injury from patient positioning	59	25	\$250,327	4
Other injury incidental to medical procedure	37	18	\$261,361	4
Cut, puncture, tear during heart catheterization	35	14	\$761,174	6
Other surgical injury - internal organ	34	10	\$183,472	5.
Injury from equipment malfunction	32	13	\$141,282	5
Other surgical injury - central nervous system	20	12	\$1,161,250	6
Other surgical injury - impaired vision	15	8	\$264,375	4
Other surgical injury - fracture	13	3	\$22,833	3
Other surgical injury - peripheral nervous system	11	6	\$547,079	5
Cut, puncture, tear during injection	11	4	\$82,500	4
Injury from improper operation of equipment Other surgical injury - morphology problem /	8	5	\$170,815	5.
disfigurement Other surgical injury - non-fracture musculoskeletal	7	4	\$325,000	5
injury	3			5.
Other surgical injury - veins or arteries	1	1	\$202,000	9.
Cut, puncture, tear during endoscopic exam	1	_	ıı -)	5.
Cut, puncture, tear during other catheterization	1			6.

Allegations	, 2005-2018			
Allegation	Claimants	Claimants Receiving Pmt	Avg Payment	Avg Injury Severity (1-9)
Subtotal	1298	654	\$343,192	5.4
Surgical I		0.54	ψ3τ3,172	
Other infection contracted during care	421	139	\$347,739	5.
Staph infection contracted during care	54	16	\$295,537	5.
Development of septic condition during care Development of gangrene or other necrotizing	45	16	\$630,932	6.
condition	20	7	\$371,429	5.
Pressure ulcers during care	7	2	\$65,000	3.
Subtotal	547	180	\$366,051	5.
Problems with	Surgical Site			
Other improper closure of surgical site	79	37	\$406,073	5.
Sutures, staples, etc improperly placed	58	32	\$596,305	5.
Development of fistula	43	17	\$436,212	4.
Other problem with surgical site	27	8	\$146,563	3.
Failure in suture or ligature	4	1	\$225,000	5.
Subtotal	211	95	\$451,785	4.
Misc. Surgi	cal Issues			
Foreign body retained - surgery related	306	176	\$116,811	4.
Misset fracture or non-union	130	50	\$210,833	4.
Procedure performed on wrong body part	118	91	\$299,079	4.
Inappropriate handling of transplantable material	42	39	\$174,602	6.
Aborted surgery	28	11	\$58,668	3.
Failure to identify or treat compartment syndrome G-tube or feeding tube improperly placed of	26	15	\$579,507	6.
malfunction	26	18	\$246,920	7.
Other problem in post-surgical care Allergic reaction to medical materials, excluding	16	5	\$426,000	6.
medications	15	3	\$185,500	3.
Failed sterilization	13	6	\$68,500	1.
Retained body part	11	5	\$73,000	3.
Inappropriate temperature in local application	9	7	\$105,213	4.
Contaminated substance taken or injected	7	3	\$213,333	3.
Accidental or unnecessary sterilization	6		# = 0	5.
Foreign body retained - during heart catheterization	4	2	\$790,000	3.
Non-administration of necessary care	2	1	\$10,000	4.
Failure to stabilize prior to transfer / discharge	2	1	\$225,000	9.
Wrong patient	2	1	\$122,000	5.

Allegation	s, 2005-2018			
	Claimants	Claimants Receiving	Avg	Avg. Injury Severity
Allegation Physician delay or failure to respond to call	Claimants 1	<u>Pmt</u>	Payment \$5,500	(1-9) 3.0
No clear allegation of medical injury	1	1	\$3,300	1.0
Wrong fluid used in transfusion	1	1	\$175,000	6.0
Pathology specimen lost	1	1	\$17 3, 000	1.0
Failure to ensure proper nutrition or hydration	1			5.0
Subtotal	768	436	\$196,938	4.4
Unknown	363	127	\$291,255	4.9
Total Surgery Related Allegations	4,549	2,023	\$325,907	5.1
Allegations Rela			ψ323,707	3.1
	dication Errors			
Wrong medication administered	263	187	\$43,950	3.3
Wrong dosage administered	260	176	\$221,333	5.1
Medication error	12	7	\$117,000	4.4
Medication administered via the wrong route	7	5	\$1,351,996	5.9
Incorrect dilution of fluid	2		" , ,	8.5
Agent use or selection error	1	1	\$1,200,000	9.0
Injury from improper operation of equipment	1			3.0
Injury from equipment malfunction	1	1	\$1,250,000	7.0
Administered to wrong patient	1	1	\$25,000	3.0
Subtotal	548	378	\$151,395	4.2
Adverse Reaction to Co	rrect Medicatio	n & Dose		
Cognitive & affective disorders	110	2	\$55,000	4.5
Anticoagulants	64	25	\$305,029	5.8
Weight loss medications	31			3.5
Pain management, narcotics	31	9	\$126,068	6.3
Antibiotics	27	10	\$387,300	5.0
Pain management, non-narcotics	16	1	\$100,000	6.1
Steroids	15	7	\$105,714	4.2
Heart medications	11	3	\$172,500	7.8
Cholesterol agents	9	1	\$100,000	4.3
Digestives medications	8	3	\$312,500	5.5
Anti-seizure medications	7	3	\$355,000	5.1
Chemotherapy	7	1	\$5,000	7.3
Diabetic medications	7	2	\$35,500	5.0
Hypertension medications	6			5.0
Anti-inflammatory, excluding steroids	6			4.8

Allegations,	2005-2018			
		Claimants Receiving	Avg	Avg. Injury Severity
Allegation	Claimants	Pmt	Payment	(1-9)
Sedatives & relaxants	5	2	\$267,500	6.0
Anti-parasitic agents	4	1	\$40,000	4.5
Adrenaline & related	3	2	\$525,000	5.3
Hormonal treatments	3			4.7
Immune medications	3	1	\$325,000	5.3
Antiviral agents	3	3	\$773,667	4.7
Vaccines	2			6.0
Topical applications	1			3.0
Substance abuse treatment	1			9.0
Antifungal agents	1			5.0
Subtotal	380	76	\$270,399	5.1
Misc. Medication-re	elated Allegat	ions		
Other negative side-effect of medications	115	25	\$198,303	4.9
Allergic reaction to medication	81	38	\$153,367	4.5
Interaction of two or more medications	48	25	\$250,450	6.4
Injury from excessive use of medication	38	17	\$211,544	5.8
Addiction or withdrawal issues	25	9	\$1,808,620	3.6
Accident attributed to medicine	10	2	\$5,512	5.0
Injection into wrong body part	4	2	\$1,293,750	6.3
Premature cessation of medications	2	1	\$100,000	3.0
All acts of self-harm	1			9.0
Cut, puncture, tear during injection	1			3.0
Unnecessary surgery or procedure	1	1	\$60,331	3.0
Excess blood loss during surgery or treatment	1	1	\$183	9.0
Other Delay	1			2.0
Other failure to effectively treat	1	1	\$215,000	9.0
Subtotal	329	122	\$327,005	5.0
Unknown	9	3	\$122,167	6.0
Total - Medication Related Allegations	1,266	579	\$203,866	4.7
IV & Blood	Products		•	
IV infiltration event	135	76	\$122,956	6.4
Cut, puncture, tear during injection	32	14	\$57,573	3.6
Incorrect blood type	10	9	\$759 , 667	7.1
Embolism/ thrombosis	9	4	\$285,275	3.9
Other infection contracted during care	7	5	\$45,060	3.9
Staph infection contracted during care	6	3	\$678,667	5.0

Allegations,	2005-2018			
Allegation	Claimants	Claimants Receiving Pmt	Avg Payment	Avg. Injury Severity (1-9)
Excessive amount of blood or other fluid	4	1	\$275,000	6.8
Contaminated substance taken or injected	4	2	\$82,500	3.5
Injection into wrong body part	3	3	\$79,167	4.7
Foreign body retained - during injection	3	3	\$21,667	3.7
Inappropriate temperature in local application	2	2	\$77,500	4.5
Failure to identify or treat compartment syndrome	2		" *	4.0
Wrong dosage administered	1	1	\$125,000	3.0
Wrong medication administered	1	1	\$19,500	4.0
Other negative side-effect of medications	1		" ,	9.0
Cut, puncture, tear during other catheterization	1			3.0
Cut, puncture, tear during other medical procedure	1			2.0
Incorrect dilution of fluid	1	1	\$54,000	4.0
Development of septic condition during care	1		" ,	9.0
Injury from improper operation of equipment	1			3.0
Subtotal	225	125	\$171,889	5.6
Unknown	4	1	\$20,000	4.3
Total - IV & Blood Products	229	126	\$170,683	5.6
Pregnancy &	Childbirth		•	
Intrauterine hypoxia	130	83	\$1,592,955	7.5
Shoulder dystocia	99	54	\$599,675	5.8
Complications of placental disorders	55	28	\$1,416,883	9.6
Spontaneous abortion / stillbirth	52	26	\$223,472	7.7
Infections	42	18	\$1,252,111	6.1
Cut, tear, perforation	29	10	\$755,223	4.3
Retained surgical or other material	29	18	\$147,226	3.6
Ectopic pregnancy	27	10	\$140,900	4.3
Pre-term labor	24	9	\$418,836	7.0
Other birth injuries to central nervous system	22	14	\$810,201	7.3
Birth injury to peripheral nervous system	22	13	\$466,154	19.7
Eclampsia	19	9	\$1,951,275	7.3
Complications from disproportion	17	10	\$817,973	5.7
Injury to fetus or mother due to procedure unrelated		,	,, ,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,,	- 1
to pregnancy	16	4	\$94,250	6.8
Intracranial laceration or hemorrhage due to birth			# 40 ·	_
injury	13	6	\$682,917	6.1
Cardiovascular complications of pregnancy	11	5	\$1,193,743	8.0
Fetal abnormality or damage	10	4	\$668,750	6.9

Allegations, 2005-2018					
Allegation	Claimants	Claimants Receiving Pmt	Avg Payment	Avg. Injury Severity (1-9)	
Other obstructed labor	9	6	\$168,333	6.4	
Prolonged labor	8	5	\$1,213,800	6.6	
Fetus / newborn affected by maternal condition	0	3	ψ1,213,000	0.0	
unrelated to pregnancy	8	4	\$873,750	7.6	
Complications w/ abortion	7	3	\$43,333	5.4	
Other injury incidental to medical procedure	7	2	\$475,000	6.9	
Other inadequate anesthetization	5	2	\$26,450	2.4	
Development of gangrene or other necrotizing			" ,		
condition	5	2	\$1,062,500	5.8	
Complications of gestational diabetes	4	2	\$237,500	8.8	
Complications of multiple gestation	4	1	\$300,000	8.5	
Other obstetric trauma	4	2	\$275,000	7.0	
Postpartum hemorrhage	4	2	\$475,000	7.0	
Failure to stabilize prior to transfer / discharge	4	2	\$75,000	7.5	
RH Isoimmunization	3	3	\$1,757,553	6.0	
Failed induction of labor	3	3	\$2,227,575	7.0	
Umbilical cord complications	3	1	\$175,000	7.0	
Retained placenta and membranes	3			3.3	
Other birth injuries	3	3	\$471,667	7.0	
Development of fistula	3			4.3	
Postoperative bleeding	3	1	\$25,000	6.7	
Other maternal complications related to pregnancy	2	2	\$210,000	9.0	
Other fetal problems	2			9.0	
Deficient fetal growth rate	2	1	\$400,000	7.0	
Pulmonary hemorrhage originating in the perinatal			" ,		
period	2	2	\$487,500	8.5	
Seizure disorder of infant	2	1	\$100,000	7.0	
Reaction to medication	2	1	\$50,000	9.0	
Other improper closure of surgical site	2	1	\$7,5 00	3.0	
Unnecessary surgery or procedure	2	1	\$150,000	9.0	
Other problem with surgical site	2			5.0	
Failed resuscitation	2	2	\$395,000	9.0	
Retained body part	2			4.5	
Breach of patient confidentiality	1	1	\$10,000	1.0	
Not applicable, no allegation of medical injury	1	1	\$7,5 00	1.0	
Complications w hypertension	1			6.0	
Complications from prolonged pregnancy	1	1	\$85,000	5.0	

Allegations,	2005-2018			
Allegation	Claimants	Claimants Receiving Pmt	Avg Payment	Avg. Injury Severity (1-9)
Respiratory distress of newborn	1	1	\$300,000	9.0
Hemolytic disease of fetus or newborn	1	ī	Ψ300,000	9.0
Kernicterus	1	1	\$3,000,000	8.0
Neonatal Jaundice	1	1	\$3,850,000	7.0
Metabolic / endocrine disorders of fetus or newborn	1	1	\$250,000	7.0
Mix-up of newborn at discharge	1	ī	ΨΔ30,000	1.0
Wrong dosage administered	1			2.0
Inappropriate temperature in local application	1	1	\$10,000	3.0
Improper placement of therapeutic device	1	1	Ψ10,000	2.0
Failure to identify or treat compartment syndrome	1			3.0
Sutures, staples, etc. improperly placed	1	1	\$85,000	3.0
Other respiratory distress	1	1	Ψ05,000	4.0
Development of septic condition during care	1	1	\$450,000	9.0
Failure to timely / properly intubate	1	1	\$300,000	7.0
Physician delay or failure to respond to call	1	1	\$1,725,000	7.0
Injury from patient positioning	1	1	Ψ1,725,000	1.0
Injury from improper operation of equipment	1	1	\$93,000	5.0
Injury from equipment malfunction	1	1	Ψ25,000	3.0
Other injury unrelated to medical treatment	1	1	\$16,5 00	3.0
Other injury unrelated to medical treatment	1		Ψ10,500	3.0
Subtotal	752	390	\$890,163	7.0
Unknown	125	56	\$552,613	6.8
Total - Pregnancy & Childbirth	877	446	\$847,780	7.0
Allegations Related to No			t	
Cardiovascular / Respir	atory Compl	ications		
Myocardial infarction	41	20	\$405,417	8.0
Embolism/ thrombosis	30	14	\$656,476	5.6
Injury from aspiration	28	13	\$330,794	7.6
Stroke	28	9	\$706,111	7.0
Other respiratory distress	16	9	\$523,611	8.1
Hematoma / aneurysm	13	6	\$147,208	7.7
Hypoxia	11	7	\$303,714	8.6
Ischemia / vascular deficiency	9	3	\$391,667	6.7
Subtotal	176	81	\$454,952	7.3
Allegations Related to Medical & Biological	Agents (Excl	uding Medic	cation)]
Overdose of radiation during therapy	81	67	\$362,791	5.8

Allegations,	2005-2018			
		Claimants Receiving	Avg	Avg. Injury Severity
Allegation	Claimants	Pmt	Payment	(1-9)
Allergy to medical materials, excluding medications	26	11	\$62,426	4.0
Wrong dosage administered	6	2	\$683,354	4.0
Dosage failure in electroshock therapy	5	3	\$543,167	4.8
Wrong fluid used in transfusion	5	5	\$287,000	4.8
Failure of sterile precautions	4	2	\$25,500	2.8
Incorrect dilution of fluid	3	2	\$47,500	4.0
Excessive amount of blood or other fluid	2	1	\$230,000	6.5
Inadvertent exposure to radiation	2	2	\$42,500	6.5
Contaminated substance taken or injected	2			3.5
Subtotal	136	95	\$314,588	5.4
Problems With Equi	pment and De	evices		
Injury from improper operation of equipment	31	20	\$79,941	4.9
Improper placement of therapeutic device	25	13	\$153,390	4.3
Injury from equipment malfunction	18	11	\$203,909	5.7
Feeding tube improperly placed or malfunction	13	5	\$1,875,000	7.5
Improper placement of prosthetic device	9	2	\$47,500	3.3
Incorrect therapeutic device, or wrong size	4	1	\$43,500	3.0
Incorrect prosthetic device, or wrong size	3	2	\$6,000	2.7
Defective implant	1			5.0
Subtotal	104	54	\$284,470	5.0
Physical Injuries Resu	lting from Pro	cedure		
Injury during physical therapy	213	101	\$139,572	3.7
Cut, puncture, tear during injection	131	60	\$236,022	4.4
Cut, puncture, tear during endoscopic exam	108	38	\$290,810	5.1
Cut, puncture, tear during other medical procedure	75	46	\$61,068	3.6
Cut, puncture, tear during other catheterization	57	22	\$190,481	4.6
Other injury incidental to medical procedure	41	20	\$46,441	3.6
Inappropriate temperature in local application	25	20	\$30,413	3.6
Injury from patient positioning	12	1	\$150,000	3.7
Injection into wrong body part	8	4	\$227,500	5.8
Injury during intubation	5	3	\$94,333	3.8
Extravasation from injection	5	4	\$63,802	3.2
Subtotal	680	319	\$154,996	4.1
Infections as				- /-
Pressure ulcers during care	331	206	\$191,615	7.3
Other infection contracted during care	184	72	\$238,633	6.5

Allegations, 2005-2018						
Allegation	Claimants	Claimants Receiving Pmt	Avg Payment	Avg. Injury Severity (1-9)		
Development of septic condition during care	33	17	\$516,740	7.7		
Development of gangrene or other necrotizing			" ,			
condition	22	10	\$311,065	5.7		
Staph infection contracted during care	18	3	\$20,083	3.8		
Subtotal	588	308	\$222,759	6.9		
Retention of I	Foreign Object					
During other medical procedure	15	8	\$74,670	3.1		
During injection	3			3.0		
During endoscopic exam	1	1	\$35,000	3.0		
During other catheterization	1			3.0		
Subtotal	20	9	\$70,262	3.1		
Delays and Ot	her Omissions					
Nonadministration of necessary care	168	76	\$302,057	6.5		
Failure to stabilize prior to transfer / discharge	34	17	\$365,416	7.4		
Failure to timely / properly intubate	29	21	\$542,286	8.4		
Delay in Emergency Department	25	10	\$604,132	5.7		
Failure to ensure proper nutrition or hydration	21	9	\$649,963	7.7		
Other Delay	16	6	\$381,970	6.4		
Failure in follow-up care	15	4	\$356,250	6.2		
Failure to monitor	12	7	\$437,071	7.8		
Failure to make timely or appropriate referral	12	6	\$299,167	6.0		
Delay in scheduling surgery	10	6	\$306,601	8.3		
Delay in transport	9	4	\$402,069	7.3		
Nonadministration of necessary drug	6	2	\$162,500	7.7		
Physician delay or failure to respond to call	3	2	\$154,250	9.0		
Failure to communicate with patient	4	1	\$50,000	7.3		
Deficient monitoring of patient status	2	2	\$253,449	5.0		
Subtotal	366	173	\$379,520	6.8		
Misc.						
Treatment lacked salutary effect	123	42	\$200,702	5.7		
Misset fracture or non-union	58	24	\$121,790	4.1		
Other failure to effectively treat	29	13	\$161,236	6.6		
Unnecessary surgery or procedure	18	6	\$101,917	3.5		
Failed resuscitation	14	8	\$414,875	8.8		
Did not consent to procedure	9	3	\$6,667	2.1		
Not applicable, no allegation of medical injury	8	4	\$22,063	1.6		

Allegations, 2005-2018					
Allegation	Claimants	Claimants Receiving Pmt	Avg Payment	Avg. Injury Severity (1-9)	
Failure to identify or treat compartment syndrome	8	6	\$202,850	4.9	
Sutures, staples, etc. improperly placed	7	2	\$3,750	3.0	
Procedure performed on wrong body part	5	3	\$678,333	3.6	
Wrong patient	5	4	\$85,000	4.2	
Inappropriate handling of transplantable material	4	1	\$20,000	1.0	
Aborted surgery	4	1	\$12,500	3.0	
Performance of inappropriate operation or			" -)		
procedure	3	2	\$67,000	4.3	
Pathology specimen lost	3	3	\$7,5 00	1.7	
Failure to warn of risks of procedure	2			2.5	
Other problem with surgical site	2			2.5	
Failed sterilization	2			1.5	
Improper phone of other remote instructions	2	2	\$150,000	6.0	
Premature extubation	2	1	\$175,000	6.5	
All acts of self-harm	1			9.0	
Patient harmed third party	1			9.0	
Allergic reaction to medication	1			3.0	
Incorrect blood type	1			3.0	
Development of fistula	1	1	\$123,000	6.0	
Postoperative bleeding	1	1	\$225,000	6.0	
Subtotal	314	127	\$174,007	4.9	
Unknown	219	73	\$290,569	5.3	
Total - Non-surgical Treatment	2,603	1,239	\$250,001	5.6	
Patient Safety / Leg	al / Ethical	Issues			
Fall while under care or on premises	944	573	\$129,372	4.9	
Civil rights originating among incarcerated	205		#244 000	2.2	
population	385	33	\$311,089	3.2	
Injury during transporting or repositioning	160	104	\$97,873	4.2	
Other injury unrelated to medical treatment	113	80	\$121,082	5.1	
Breach of patient confidentiality	105	55	\$64,132	1.1	
Other legal or ethical misconduct	93	28	\$106,042	1.3	
All acts of self-harm	72	38	\$272,935	8.3	
Sexual misconduct	56	24	\$102,344	1.3	
Harmed by 3rd party	53	30	\$100,995	4.3	
Assault & battery	31	17	\$136,000	2.6	
Failure to warn of health hazard	28	2	\$8,750	5.7	
False imprisonment	25	6	\$17,821	1.3	

Allegations, 2005-2018						
Allegation	Claimants	Claimants Receiving Pmt	Avg Payment	Avg. Injury Severity (1-9)		
Breach of specific regulation	20	5	\$296,990	1.8		
Refusal to treat / indifference	20	1	\$760,000	3.9		
Injury from aspiration	15	7	\$507,857	8.1		
Insurance coverage or monetary dispute	14	2	\$224,116	1.2		
Elopement from facility	14	12	\$366,513	6.6		
Not applicable, no clear allegation of medical injury	13	4	\$23,250	1.3		
Patient abandonment	6	1	\$153,255	2.8		
Abuse / neglect	6	2	\$181,250	6.3		
Injury while restraining patient or by security	6	3	\$103,352	4.2		
Patient harmed third party	5	1	\$20,000	3.2		
Other respiratory distress	5	4	\$359,583	9.0		
Religious issues	3	2	\$31,250	2.3		
Wrongful life / birth	3	1	\$45,000	1.0		
EMTALA violation	3	2	\$16,000	2.3		
Failure to ensure proper nutrition or hydration	3	1	\$2,500	7.3		
Did not consent to procedure	2	1	\$9,000	1.0		
Injury during physical therapy	2			3.0		
Subtotal	2,205	1,039	\$136,888	4.1		
Unknown	10	3	\$241,667	3.7		
Total - Patient Safety / Legal - Ethical Issues	2,215	1,042	\$137,189	4.1		

Injury / Outcomes, 2005-2018							
Outcome	Claimants With Average Claimants Payment Paymen			V		Average Payment	Avg. Injury Severity (1-9)
Emotional distress	607	203	\$91,423	1.1			
Physical pain, little loss of function	226	83	\$39,027	2.5			
Subtotal	833	286	\$76,217	1.5			
	sculoskeletal I		· ,				
Burns, lacerations, or other skin damage	566	312	\$62,612	3.3			
Soft tissue injury	46	21	\$78,511	3.3			
Fracture caused from error	584	334	\$84,205	3.5			
Other skeletal caused from error	309	115	\$79,921	3.4			
Fracture complicated by error	225	68	\$85,923	4.2			
Skeletal problem complicated by error	279	66	\$189,162	3.7			
Partial loss of function of limb	62	33	\$328,818	5.2			
Full loss of function of limb	24	15	\$407,700	5.9			
Amputation of fingers/toes	71	33	\$137,443	5.1			
Amputation of hands/feet	35	14	\$511,372	5.7			
Amputation of one limb	162	91	\$520,875	6.1			
Amputation of two or more limbs	13	7	\$559,769	7.1			
Loss of other body part	195	90	\$449,870	7.2			
Disfigurement / cosmetic	49	21	\$149,377	4.0			
Other morphology problem	431	160	\$190,785	4.4			
Subtotal	3,051	1,380	\$167,360	4.2			
Neurological / ne	rvous system in	npairment					
Cut, perforation, or tear of nerve	42	22	\$266,625	5.3			
Other damage to nerve	676	292	\$299,442	5.7			
ERBS palsy	24	13	\$430,962	6.0			
Cauda equine syndrome	16	9	\$634,169	6.0			
Brachial plexus disorders	78	45	\$469,024	5.7			
Cerebral palsy	64	49	\$1,994,038	7.6			
Monoplegia - lower limb	3	1	\$30,000	6.0			
Hemiplegia	21	11	\$1,127,273	6.8			
Paraplegia	120	76	\$1,404,544	7.0			
Quadriplegia	47	34	\$1,885,203	8.0			
Cognitive or neurological deficits	572	306	\$1,179,414	6.3			
Other nervous system impairment	6	2	\$175,000	4.8			

Subtotal	1,669	860	\$892,965	6.1		
Cardiovascular/ circu	latory outco	omes				
Damage to veins or arteries	22	8	\$138,773	4.3		
Internal bleeding	158	53	\$328,351	4.1		
Embolism/thrombosis	64	20	\$108,575	4.0		
Ruptured aneurism	4	1	\$1,375	5.3		
Stroke	136	71	\$719,211	6.1		
Myocardial infarction	63	24	\$313,075	4.8		
Ischemic or anoxic event	2	1	\$5,000	4.5		
Subtotal	449	178	\$445,328	4.8		
Contraction or progression of infection while under care						
Contraction of staph infection	58	14	\$59,703	3.6		
Progression of staph infection	11	4	\$62,750	3.8		
Contraction of meningitis	12	2	\$840,000	4.9		
Progression of meningitis	11	7	\$1,025,429	6.1		
Contraction of encephalitis	1			4.0		
Progression of encephalitis	2	1	\$1,025,000	6.5		
Contraction of peritonitis	17	10	\$308,050	4.6		
Contraction of hepatitis	5	1	\$50,000	4.4		
Progression of hepatitis	11			2.0		
Progression of cancer	389	182	\$413,704	6.1		
Contraction of sepsis	64	34	\$599,756	9.1		
Progression of sepsis	4	3	\$366,498	5.0		
Contraction of gangrene / necrotizing condition	34	20	\$304,509	4.7		
Progression of gangrene / necrotizing condition	1			4.0		
Contraction of other / unknown infection	528	192	\$184,431	4.4		
Progression of other / unknown infection	160	42	208,117	3.3		
Subtotal	1,308	512	\$314,702	5.0		
Damage to internal organs						
Cut, perforation, tear to internal organ	531	223	\$300,909	4.4		
Leakage from internal organ	48	26	\$169,781	4.0		
Temporary partial loss of organ	89	26	\$119,201	3.5		
Temporary full loss of organ	19	8	\$166,563	3.9		
Permanent partial loss of organ	288	92	\$633,096	5.3		
Permanent full loss of organ	29	18	\$702,326	9.4		
Subtotal	1,004	393	\$373,627	4.7		
Hearing and vision loss						
Partial loss of vision	174	73	\$258,150	5.3		
Full loss of vision	45	26	\$770,217	6.7		
Partial loss of hearing	40	17	\$213,735	4.9		

Full loss of hearing	2	2	\$1,037,500	6.0
Subtotal	261	118	\$377,789	5.5
N	Aisc.			
Partial loss of mobility	8	2	\$187,500	5.1
Respiratory distress	78	34	\$156,537	3.8
Accidental / unnecessary sterilization	14	3	\$236,250	6.0
Coma	10	5	\$930,000	5.7
Injury primarily psychological	16	7	\$103,450	2.1
Malnutrition / dehydration	4	3	\$31,467	2.8
Legal or ethical issue	7	3	\$13,833	2.1
Unnecessary surgery - no complications	81	27	\$172,825	4.0
Unnecessary surgery - complications	13	2	\$87,500	4.0
Additional surgery necessary	894	402	\$142,643	4.3
Wrong site surgery	1	1	\$1,000,000	5.0
Unknown	2,023	745	\$146,868	3.3
Subtotal	3,145	1,231	\$149,815	3.6
Death	3,469	1,994	\$310,100	9.0

Section IX Premium and Loss Data by Company

This section contains the written premium, earned premium, paid losses, incurred losses, market share and loss ratio of all licensed medical malpractice writers in Missouri (i.e. excluding excess and surplus lines carriers). The data were derived from the Missouri Supplement to the Annual Statement. Data are presented for five market segments:

Physicians & Surgeons Hospitals Dentists Nurses All Other

The reports are presented in descending order of market share by company. The data presented in this exhibit is independent from the claim data used in the preceding tables.

1	ractice Premiu Premium	Market	Premium	Incurred	
Insurer	Written	Share	Earned	Losses	Loss Ratio
Missouri Hospital Plan	\$28,931,584	24.9%	\$28,838,176	\$8,190,300	\$20,008,494
Medical Protective Company	\$14,439,714	12.4%	\$14,635,744	\$3,457,949	\$15,452,248
Medical Liability Alliance	\$12,525,890	10.8%	\$11,913,139	\$7,583,728	\$11,010,828
Norcal Mutual Insurance Company	\$10,864,416	9.3%	\$10,161,517	\$14,388,370	\$12,252,997
Proassurance Indemnity Company Inc	\$8,249,521	7.1%	\$7,987,776	\$2,225,468	\$3,770,533
Doctors Company An Interins Exchange	\$6,953,063	6.0%	\$7,355,159	\$2,330,000	\$11,231,926
Missouri Doctors Mutual Insurance Company	\$3,665,615	3.2%	\$3,656,294	\$1,565,000	\$1,327,031
Mmic Insurance Inc	\$3,497,514	3.0%	\$3,449,714	\$580,000	\$589,952
Keystone Mutual Insurance Company	\$2,811,635	2.4%	\$2,628,461	\$2,533,043	\$1,063,276
Continental Casualty Company	\$2,513,622	2.2%	\$1,560,475	\$1,520,213	\$2,072,163
American Casualty Company Of Reading Pennsylv	\$2,493,353	2.1%	\$2,528,053	\$498,034	\$441,932
Ismie Mutual Insurance Company	\$1,865,616	1.6%	\$979,275	\$0	\$382,489
Health Care Indemnity Inc	\$1,819,011	1.6%	\$1,819,011	\$900,000	\$2,940,298
Nemic Insurance Company	\$1,662,168	1.4%	\$1,679,890	\$0	\$528,875
Preferred Physicians Medical Risk Retention G	\$1,601,006	1.4%	\$1,607,579	\$360,000	\$802,413
Mag Mutual Insurance Company	\$1,355,901	1.2%	\$486,984	\$0	*C
Professional Solutions Insurance Company	\$1,306,814	1.1%	\$907,913	\$300,000	\$721,630
Physicians Insurance Mutual	\$1,205,037	1.0%	\$1,146,843	\$80,000	-\$7,000
Pharmacists Mutual Insurance Company	\$1,107,214	1.0%	\$1,125,384	\$6,870	\$59,850
Preferred Professional Insurance Company	\$1,019,644	0.9%	\$764,349	\$95,000	\$1,204,547
Liberty Insurance Underwriters Inc	\$786,638	0.7%	\$853,717	\$1,800	\$314,468
Zurich American Insurance Company	\$619,554	0.5%	\$455,350	\$927	\$260,145
Fair American Insurance And Reinsurance Compa	\$605,941	0.5%	\$586,915	\$0	-\$65,209
Church Mutual Insurance Company S.I.	\$545,322	0.5%	\$414,492	\$0	\$471,634
Ace American Insurance Company	\$494,223	0.4%	\$501,492	\$0	-\$197,443
Doctors Direct Insurance Inc	\$469,415	0.4%	\$232,050	\$0	\$58,622
Kansas Medical Mutual Insurance Company	\$388,959	0.3%	\$341,082	\$0	\$25,000
Proassurance Insurance Company Of America	\$388,456	0.3%	\$397,199	\$133,548	-\$23,287
Cincinnati Insurance Company The	\$381,078	0.3%	\$365,946	\$8,592	\$50,702
Aspen American Insurance Company	\$324,039	0.3%	\$301,237	\$0	\$96,032
Allied World Insurance Company	\$316,519	0.3%	\$317,319	\$ 0	\$13,790
Kammco Casualty Company Inc	\$294,665	0.3%	\$250,053	\$0	\$192,765
Continental Insurance Company The	\$275,138	0.2%	\$246,160	\$0	\$15,761
Great Divide Insurance Company	\$146,582	0.1%	\$136,604	\$0	\$57,189
American Alternative Insurance Corporation	\$91,419	0.1%	\$89,992	*O	\$102
American Home Assurance Company	\$68,567	0.1%	\$66,812	\$0	\$49,530
Fortress Insurance Company	\$58,904	0.1%	\$58,999	\$0	\$59,500
State Farm Fire And Casualty Company	\$39,403	0.0%	\$40,456	\$ O	-\$95
Berkshire Hathaway Specialty Insurance Compan	\$31,402	0.0%	\$25,970	\$ O	\$10,126
Cincinnati Casualty Company The	\$29,346	0.0%	\$28,014	\$0	\$10,998
Cincinnati Indemnity Company Inc	\$18,112	0.0%	\$19,420	\$0	\$8,729
Medmal Direct Insurance Company	\$10,312	0.0%	\$25,821	\$ 0	\$65,399
Beazley Insurance Company Inc	\$8,816	0.0%	\$7,168	\$O	\$11,583
Hudson Insurance Company	\$5,215	0.0%	\$5,963	\$0	-\$2,374

Total Malpractice Premium and Losses, 2019					
Premium Market Premium Incurred					
Insurer	Written	Share	Earned	Losses	Loss Ratio
General Insurance Company Of America	\$4,934	0.0%	\$4,253	\$0	\$2,454
Campmed Casualty & Indemnity Company Inc	\$2,710	0.0%	\$3,529	\$0	\$6,606
Philadelphia Indemnity Insurance Company	-\$862	0.0%	\$682	\$0	\$121
National Union Fire Insurance Company Of Pitt	-\$4,811	0.0%	\$6,428	\$0	\$593

Physicians & Surgeons Malpractice, 2019							
	Premium	Market	Premium	Incurred			
Insurer	Written	Share	Earned	Losses			
Medical Liability Alliance	\$11,539,490	16.8%	\$10,851,692	\$15,868,807			
Norcal Mutual Insurance Company	\$10,864,416	15.9%	\$10,161,517	\$12,252,997			
Medical Protective Company	\$10,630,150	15.5%	\$10,576,263	\$11,802,794			
Proassurance Indemnity Company Inc	\$7,590,470	11.1%	\$7,351,279	\$3,470,083			
Doctors Company An Interins Exchange	\$6,953,063	10.1%	\$7,355,159	\$11,231,926			
Missouri Doctors Mutual Insurance Company	\$3,665,615	5.3%	\$3,656,294	\$1,327,031			
Keystone Mutual Insurance Company	\$2,811,635	4.1%	\$2,628,461	\$1,063,276			
Mmic Insurance Inc	\$2,805,071	4.1%	\$2,780,086	\$376,564			
Ismie Mutual Insurance Company	\$1,865,616	2.7%	\$979,275	\$382,489			
Preferred Physicians Medical Risk Retention G	\$1,601,006	2.3%	\$1,607,579	\$802,413			
Mag Mutual Insurance Company	\$1,355,901	2.0%	\$486,984	\$0			
Physicians Insurance Mutual	\$1,205,037	1.8%	\$1,146,843	-\$7,000			
Professional Solutions Insurance Company	\$1,045,602	1.5%	\$662,224	\$611,712			
Liberty Insurance Underwriters Inc	\$786,638	1.1%	\$853,717	\$314,468			
Preferred Professional Insurance Company	\$776,206	1.1%	\$581,862	\$1,143,602			
Zurich American Insurance Company	\$615,489	0.9%	\$449,976	\$256,699			
Fair American Insurance And Reinsurance Compa	\$605,941	0.9%	\$586,915	-\$65,209			
Doctors Direct Insurance Inc	\$469,415	0.7%	\$232,050	\$58,622			
Kansas Medical Mutual Insurance Company	\$355,322	0.5%	\$314,412	\$25,000			
Aspen American Insurance Company	\$324,039	0.5%	\$301,237	\$96,032			
Allied World Insurance Company	\$316,519	0.5%	\$317,319	\$13,790			
Kammco Casualty Company Inc	\$126,514	0.2%	\$126,514	\$192,765			
Continental Insurance Company The	\$86,189	0.1%	\$82,845	-\$10,680			
American Home Assurance Company	\$68,567	0.1%	\$66,812	\$49,530			
Continental Casualty Company	\$28,750	0.0%	\$26,851	\$24,264			

Physicians & Surgeons Malpractice, 2019								
	Premium Market Premium Incurred							
Insurer	Written	Share	Earned	Losses				
Medmal Direct Insurance Company	\$10,312	0.0%	\$25,821	\$65,399				
Cincinnati Insurance Company The	\$8,958	0.0%	\$7,063	\$1,359				

Malpractice for Hospitals, 2019				
	Premium	Market	Premium	Incur
Insurer	Written	Share	Earned	Los
Missouri Hospital Plan	\$28,931,584	83.9%	\$28,838,176	\$20,008,
Continental Casualty Company	\$2,477,938	7.2%	\$1,523,161	\$2,039,
Health Care Indemnity Inc	\$1,819,011	5.3%	\$1,819,011	\$2,940,
MMIC Insurance Inc	\$692,443	2.0%	\$669,628	\$213,
Medical Liability Alliance	\$420,987	1.2%	\$501,351	\$102,
American Alternative Insurance Corporation	\$91,419	0.3%	\$89,992	\$
Proassurance Indemnity Company Inc	\$48,489	0.1%	\$46,469	\$21,
Ace American Insurance Company	\$6,924	0.0%	\$8,337	\$112,
Zurich American Insurance Company	\$4, 065	0.0%	\$5,374	\$3,

	Dentists, 2018			
		Market	Premium	Incur
Insurer	Premium Written	Share	Earned	Los
Medical Protective Company	\$2,846,416	77.3%	\$2,864,571	\$3,274,
Proassurance Indemnity Company Inc	\$274,081	7.4%	\$268,842	\$150,
Professional Solutions Insurance Company	\$261,212	7.1%	\$245,689	\$109,
American Casualty Company Of Reading Pennsylv	\$111,231	3.0%	\$108,233	\$126,
Cincinnati Insurance Company The	\$91,526	2.5%	\$97,492	-\$2,
Fortress Insurance Company	\$58,904	1.6%	\$58,999	\$59,
Cincinnati Casualty Company The	\$20,923	0.6%	\$20,244	\$8,
Cincinnati Indemnity Company Inc	\$8,476	0.2%	\$9,383	\$3,
Pharmacists Mutual Insurance Company	\$6,601	0.2%	\$6,190	
State Farm Fire And Casualty Company	\$4,219	0.1%	\$3,272	_

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		Market	Premium	Incu
Insurer	Premium Written	Share	Earned	Los
American Casualty Company Of Reading PA	\$1,166,328	72.8%	\$510,722	\$1,253,
Proassurance Indemnity Company	\$290,843	18.1%	\$278,711	\$61,
Medical Protective Company	\$56,519	3.5%	\$39,100	-\$217,
State Farm Fire And Casualty Company	\$39,046	2.4%	\$40,250	
Cincinnati Insurance Company The	\$31,918	2.0%	\$31,936	\$8,
Continental Insurance Company The	\$9,194	0.6%	\$0	
Hudson Insurance Company	\$6,766	0.4%	\$6,271	-\$1,
Cincinnati Indemnity Company	\$1,183	0.1%	\$1,902	\$
Cincinnati Casualty Company The	\$1,129	0.1%	\$975	\$
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All Other Providers, 2019				
		Market	Premium	Incuri
Insurer	Premium Written	Share	Earned	Loss
NCMIC Insurance Company	\$1,662,168	22.1%	\$1,679,890	\$528,8
American Casualty Company Of Reading PA	\$1,209,580	16.1%	\$1,279,565	\$412,
Pharmacists Mutual Insurance Company	\$1,100,613	14.6%	\$1,119,194	\$59,8
Medical Liability Alliance	\$565,413	7.5%	\$560,096	-\$4,960,9
Church Mutual Insurance Company S.I.	\$545,322	7.3%	\$414,492	\$471,
Medical Protective Company	\$495,591	6.6%	\$753,380	\$66,8
Ace American Insurance Company	\$487,299	6.5%	\$493,155	-\$309,
Proassurance Insurance Company Of America	\$388,456	5.2%	\$397,199	-\$23,2
Preferred Professional Insurance Company	\$243,438	3.2%	\$182,487	\$60,9
Cincinnati Insurance Company The	\$238,570	3.2%	\$223,858	\$43,0
Continental Insurance Company The	\$177,390	2.4%	\$153,321	\$26,

	All Other Providers, 201	Other Providers, 2019		
		Market	Premium	Incur
Insurer	Premium Written	Share	Earned	Los
Kammco Casualty Company Inc	\$168,151	2.2%	\$123,539	
Great Divide Insurance Company	\$146,582	2.0%	\$136,604	\$57,
Kansas Medical Mutual Insurance Company	\$33,637	0.4%	\$26,670	
Berkshire Hathaway Specialty Insurance	\$31,402	0.4%	\$25,970	\$10,
Cincinnati Indemnity Company Inc	\$8,069	0.1%	\$8,317	\$4,
Cincinnati Casualty Company The	\$8,025	0.1%	\$7,487	\$2,
Continental Casualty Company	\$3,325	0.0%	\$7,471	\$8,
General Insurance Company Of America	\$2,715	0.0%	\$2,036	\$1,
Campmed Casualty & Indemnity Company Inc	\$2,71 0	0.0%	\$3,529	\$6,
National Union Fire Insurance Company Of	-\$4,811	-0.1%	\$6,428	\$