

**DEPARTMENT OF INSURANCE, FINANCIAL  
INSTITUTIONS AND PROFESSIONAL REGISTRATION**

P.O. Box 690, Jefferson City, Mo. 65102-0690

**In the Matter of:**

**PATRICIA LAREINA ORTIZ.**

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**AHC Case No. 10-0015 DI  
DIFP Case No. 091207788C**

**SUMMARY ORDER OF REVOCATION**

JOHN M. HUFF, Director of the Missouri Department of Insurance, Financial Institutions, and Professional Registration, hereby issues the following Findings of Fact, Conclusions of Law, and Summary Order of Revocation.

**Findings of Fact**

1. John M. Huff is the duly appointed Director of the Missouri Department of Insurance, Financial Institutions, and Professional Registration (hereinafter, "Director"). The Director has the duty to administer Chapters 374 and 375, RSMo, which includes the supervision, regulation, and discipline of insurance companies, agencies, and producers licensed to operate and conduct business in the State of Missouri.

2. The Missouri Department of Insurance, Financial Institutions and Professional Registration (“Department”) originally issued an insurance producer license to Patricia Lareina Ortiz (“Respondent”) on May 3, 2006, License Number 0370295, which was subsequently renewed until it expired on May 3, 2010.

3. On January 7, 2010, the Director filed a Complaint before the Administrative Hearing Commission (“AHC”), Case No. 10-0015 DI, against Respondent alleging that he has cause to discipline her insurance producer license pursuant to § 375.141.1(2) and (9) RSMo (Supp. 2008) for: failing to report to the Director a criminal prosecution for felony theft of food stamps; having an insurance producer license or its equivalent revoked in four (4) other states; failing to report the revocations to the Director; and failing to respond to a Department inquiry.

4. The AHC attempted to serve Respondent with the Notice of Complaint/Notice of Hearing via Certified Mail (Receipt # 7160 3901 9845 9566 0843) on January 13, 2010, at the last address Respondent provided to the Director, 123-B Oakland Street, Baytown, Texas 77520. The United States Postal Service returned the certified mail containing the Notice of Complaint/Notice of Hearing to the AHC on March 8, 2010, marked “Unclaimed” but bearing a forwarding address of 208A Clear Lake Road, Highlands, Texas, 77562-3748.

5. The AHC attempted to serve Respondent with the Notice of Complaint/Notice of Hearing via Certified Mail (Receipt # 7160 3901 9845 9566 0836) on January 13, 2010, at 1007 San Jacinto St., Highlands, Texas, 77562-3456 (an address believed to be a valid address for Respondent provided by the Director to the AHC). The United States Postal Service returned the certified mail containing the Notice of Complaint/Notice of Hearing to the AHC on February 16, 2010, marked “Unclaimed-Unable to Forward”.

6. The AHC attempted to serve Respondent with the Notice of Complaint/Notice of Hearing via Certified Mail (Receipt # 7160 3901 9845 9566 2946) on June 1, 2010 to the forwarding address indicated on a previous returned certified mail, 208A Clear Lake Road, Highlands, Texas, 77562-3748. The United States Postal Service returned the certified mail containing the Notice of Complaint/Notice of Hearing to the AHC on June 22, 2010, marked "Unclaimed".

7. Section 375.141.5 provides:

Every insurance producer licensed in this state shall notify the director of any change of address, on forms prescribed by the director, within thirty days of the change. If the failure to notify the director of the change of address results in an inability to serve the insurance producer with a complaint as provided by sections 621.045 to 621.198, RSMo, then the director may immediately revoke the license of the insurance producer until such time as service may be obtained.

#### **Conclusions of Law**

8. Pursuant to § 375.141, the Director has the discretion to discipline Respondents' insurance licenses, including revocation of such licenses.

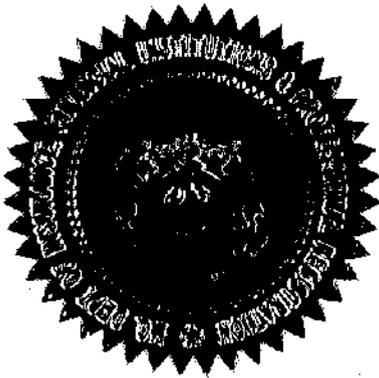
9. Pursuant to §375.141.5, such revocation may be immediate when an insurance producer's failure to notify the Director of any change of address within thirty (30) days of the change results in an inability to serve the insurance producer with a complaint as provided by §§ 621.045 to 621.198 RSMo. Such revocation may be effective until such time as service may be obtained.

**SUMMARY ORDER**

IT IS HEREBY ORDERED that the non-resident insurance producer license of Patricia Lareina Ortiz (License No. 0370295) is REVOKED until such time as service of the Complaint filed with the Administrative Hearing Commission on January 7, 2010, Case No. 10-0015 DI may be obtained or until such time as service of a complaint in a future Administrative Hearing Commission action against Respondent Patricia Lareina Ortiz may be obtained.

SO ORDERED, SIGNED AND OFFICIAL SEAL AFFIXED THIS **20<sup>TH</sup>** DAY OF

**JULY**, 2010.



JOHN M. HUFF, Director  
Missouri Department of Insurance,  
Financial Institutions & Professional  
Registration

CERTIFICATE OF SERVICE

I hereby certify that on this 22<sup>nd</sup> day of July, 2010, a copy of the foregoing Notice and Order was served upon the Applicant in this matter by priority mail. No. 03082690000017296786.

Patricia Lareina Ortiz  
208A Clear Lake Road  
Highlands, TX 77562-3748

  
Kathryn Randolph