DEPARTMENT OF INSURANCE, FINANCIAL INSTITUTIONS AND PROFESSIONAL REGISTRATION

P.O. Box 690, Jefferson City, Mo. 65102-0690

RECEIVED
FEB 18 2016
MO. DEPT OF INSURANCE, FINANCIAL INSTITUTIONS & PROFESSIONAL REGISTRATION

IN RE: MONICA L. HOUSTON
614 E 99TH STREET
KANSAS CITY, MO 64131

TRACKING ID 252948-E

VOLUNTARY FORFEITURE AGREEMENT

It is hereby agreed by Monica Houston and the Consumer Affairs Division of the Department of Insurance, Financial Institutions and Professional Registration, as follows:

WHEREAS, John M. Huff, is the duly appointed Director of the Department of Insurance, Financial Institutions and Professional Registration, State of Missouri (hereinafter, "Director" of the "Department"), whose duties, pursuant to Chapters 374 and 375, RSMo, include the supervision and regulation of the business of insurance;

WHEREAS, the Consumer Affairs Division of the Department is charged with investigating producers and companies engaged in the business of insurance pursuant to Sections 374.085 and 374.190, RSMo and is authorized by the Director to recommend enforcement action under the laws relating to insurance;

WHEREAS, Monica Houston ("Houston") has a resident individual insurance producer license with the Department, pursuant to Chapter 375, RSMo;

WHEREAS, the Consumer Affairs Division has received information concerning Houston's failure to disclose a regulatory action from the Georgia Department of Insurance, which is a violation of Section 375.141.6, RSMo (Supp. 2013) and Section 374.210.1(1), RSMo (Non Cum. Supp. 2014), and subjects Houston to enforcement action by the Director;

WHEREAS, Houston has been informed of her right to counsel and of her right to contest any attempt by the Department to revoke her insurance producer license, and states that she understands her rights to contest any such actions;

AND WHEREAS, Houston acknowledges and admits for purposes of this Agreement and for purposes of any future action by the Director or the Consumer Affairs Division based on any additional violation of the insurance laws or regulations by Houston, in which action the Director or the Consumer Affairs Division alleges that the violation described herein forms part of a course of conduct, a business practice, or other such series of similar violations, or that future violations by Houston are committed knowingly, intentionally or in conscious disregard of the law, that she failed to report a regulatory action from the Georgia Department of Insurance in which she entered into a Consent Order, paid a fine and voluntarily surrendered her Georgia non-resident agent license and that such conduct violated Section 375.141.6 RSMo, (Supp. 2013) and Section 374.210.1(1), RSMo (Non Cum. Supp. 2014);

NOW, THEREFORE, in lieu of any recommendation or initiation by the Consumer Affairs Division of any action based on the violations cited in this Agreement, and after being afforded the opportunity to consult legal counsel, Houston does hereby voluntarily and knowingly surrender and forfeit the sum of five hundred dollars ($500.00), such sum to be paid

into the State School Moneys Fund pursuant to Sections 374.046 and 374.280, RSMo.

Houston shall submit this sum to the Department by cashier's check or money order made payable to the State School Moneys Fund no later than November 10, 2015.

The parties agree that, should the Director or the Division in the future allege an additional violation of the insurance laws or regulations by Houston, nothing in this Agreement shall preclude the Director or the Consumer Affairs Division from introducing Houston's admissions contained in this Agreement as evidence that the acts described herein form part of a course of conduct, a business practice, or other such series of similar violations, or for purposes of showing that such later alleged acts are committed knowingly, intentionally or in conscious disregard of the law.

DATED: 1/2/16

Monica L. Houston
Monica Houston
License No. 8050223

DATED: 2/19/16

Carrie Couch, Director
Consumer Affairs Division

DATED: 2/24/16

John M. Huff, Director
Department of Insurance, Financial
Institutions and Professional Registration

Return original to:
Jodi Lehman
Missouri Department of Insurance,
Financial Institutions and Professional Registration
PO Box 4001
Jefferson City, MO 65102