

1) What insurance company(ies) are reflected in this response?

Blue Cross and Blue Shield of Kansas City

Good Health HMO, Inc. dba Blue-Care

2) For Applied Behavior Analysis services/treatment, does the company have specific procedure codes that it would like to be used for billing purposes? Please indicate if any of these codes are limited in time and thus require units of treatment to be specified.

H0031, H0032, H2012, H2019

3) Of the treatments identified in the law, will the company require precertifications or preauthorizations for any treatments or services (check all that apply):

- a. Psychiatric care; YES (Inpatient only)
- b. Psychological care;
- c. Habilitative or rehabilitative care, including applied behavior analysis therapy; ABA Therapy will require a new treatment plan every 6 months.
- d. Therapeutic care;
- e. Pharmacy care;
- f. Other – Specify: \_\_\_\_\_

4) What telephone numbers should providers use to contact the company for precertifications or preauthorizations, if required, for the following treatments or services (please complete for all that are applicable):

- a. Psychiatric care; New Directions Behavioral Health – 877-563-9347; Regina Carlson, External Provider Representative 816-395-3552
- b. Psychological care;
- c. Habilitative or rehabilitative care, including applied behavior analysis therapy; New Directions Behavioral Health – 877-563-9347; Regina Carlson, External Provider Representative 816-395-3552
- d. Therapeutic care;
- e. Pharmacy care;
- f. Other – Specify: \_\_\_\_\_

5) What should a provider do if the patient has already been diagnosed as being in the autism spectrum and is currently undergoing treatments that are now covered under this law?

Contact New Directions Behavioral Health and have the patient’s physician or psychologist submit a treatment plan.

- 6) Does the company have a specific form that must be used or required elements that must be included when submitting a treatment plan? If so, please attach a sheet detailing such information or provide an internet address where such information can be located.

A template treatment plan form is currently under development.

- 7) How should a claim with multiple diagnoses (including autism) and services be coded to ensure payment under this mandate?

The billing entity should correlate the autism diagnosis code to the appropriate procedure code in #2 above

- 8) What are the company's credentialing requirements? Is the company waiving any credentialing requirements for Autism Service Providers or ABA providers?

Our credentialing process takes approximately 60-90 days. The provider must complete the CAQH (Council of Affordable Quality Healthcare) form. All supporting documents must be submitted with the CAQH form as we will not begin the credentialing process without a copy of the provider's license.

For Autism Service Providers or ABA providers, during the transitional period (from 1-1-11 to 3-1-11) we will "provisionally" credential these providers and give them until March 1, 2011 to become licensed. If these providers do not become licensed during this time period, we will no longer credential them and they will be considered non-network providers. Providers applying after March 1, 2011, must follow the standard credentialing process and licensure will be required.

- 9) Where can a provider go or call to get more information about contracting with the insurance company?

New Directions Behavioral Health – 877-563-9347

Regina Carlson, External Provider Representative 816-395-3552

- 10) Is there any other information the company would like to share?

Not at this time.