



**DEPARTMENT OF INSURANCE, FINANCIAL
INSTITUTIONS AND PROFESSIONAL REGISTRATION**

P.O. Box 690, Jefferson City, Mo. 65102-0690

ORDER OF THE DIRECTOR

I, Douglas Ommen, Director of the Missouri Department of Insurance, Financial Institutions and Professional Registration, pursuant to authority vested in me by the insurance laws of the State of Missouri Chapter 374 et sequitur of the Revised Statutes of Missouri do hereby ORDER USAA, including United Services Automobile Association, and USAA Casualty Insurance Co., (hereafter collectively referred to as "USAA"), to implement procedures to place USAA in full compliance with those statutes and regulations found to have been violated by USAA as stated in the Stipulation of Settlement for Missouri Market Conduct Examination # 0602-01-PAC.

Furthermore, I, Douglas Ommen, Director of the Missouri Department of Insurance, Financial Institutions and Professional Registration, accept and agree to the Stipulation of Settlement as executed by USAA, and I further accept the Voluntary Forfeiture of \$6,000, payable to the Missouri State School Fund along with the imposition of this ORDER as a sufficient means to ensure the compliance by USAA with the statutes and regulations of the State of Missouri.

IT IS SO ORDERED.

IN WITNESS WHEREOF, I have hereunto set my hand and affixed the seal of my office in Jefferson City, Missouri, this 8th day of February, 2007.

Douglas Ommen, Director,