STATE OF MISSOURI

DEPARTMENT OF INSURANCE, FINANCIAL INSTITUTIONS AND PROFESSIONAL REGISTRATION

P.O. Box 690, Jefferson City, Mo. 65102-0690

In the Matter of:	)	
	)	
Michael A. Alexander,	)	**Case No. 120229242C**
	)	
Respondent.	)	

CONSENT ORDER

John M. Huff, Director of the Department of Insurance, Financial Institutions and Professional Registration takes up the above matter for consideration and disposition. The Consumer Affairs Division, through counsel Tamara W. Kopp, and Michael A. Alexander, have reached a settlement in this matter and have consented to the issuance of this Consent Order.

1. John M. Huff is the duly appointed Director of the Missouri Department of Insurance, Financial Institutions and Professional Registration ("Director" of the "Department"), whose duties, pursuant to Chapters 374, 375, and 385 RSMo,[1] include the supervision, regulation, and discipline of motor vehicle extended service contract producers.

2. The Department's Consumer Affairs Division ("Division") has the duty of conducting investigations into the acts of motor vehicle extended service contract producers

[1] All statutory references are to the 2011 Supplement to the Revised Statutes of Missouri unless otherwise noted.

under Chapters 374, 375, and 385, and is authorized to investigate and recommend enforcement action, including motor vehicle extended service contract producer license application refusal.

3. On September 8, 2011, Michael A. Alexander ("Alexander") was sentenced to the custody of the Missouri Department of Corrections for two years for committing the class C Felony of Possession of a Controlled Substance, in violation of § 195.202. Alexander served 137 days and is currently on parole until July 2013. *State v. Michael Anthony Alexander*, St. Charles Co. Cir. Ct., Case No. 0911-CR01766-01.

4. On or about January 17, 2012, Alexander submitted an Application for Motor Vehicle Extended Service Contract Producer License ("Application") to the Department.

5. Alexander acknowledges and understands that under § 385.209.1(5), the Director may refuse to issue a motor vehicle extended service contract producer license to Alexander because Alexander has been convicted of a felony.

6. Alexander acknowledges and understands that he has the right to consult counsel at his own expense.

7. This Consent Order is entered pursuant to §§ 374.046 and 385.216. As such, any interested person aggrieved by this Consent Order may request a hearing before the Director or review of this Consent Order in a circuit court under § 374.055. Although under the Department's interpretation of the relevant statutes, review of this Consent Order by the Administrative Hearing Commission is not available, Alexander nevertheless may have the right, under § 621.045, to submit this Consent Order to the Administrative Hearing Commission for a determination that the facts agreed to in this Consent Order constitute grounds to refuse Alexander's license.

8. Alexander stipulates and agrees to waive any waivable rights that he may have to a hearing before the Administrative Hearing Commission, the Director, and any rights to seek judicial review or other challenge or contest of the terms and conditions of this Consent Order and forever releases and holds harmless the Department, the Director and his agents, and the Consumer Affairs Division from all liability and claims arising out of, pertaining to, or relating to this matter.

9. Each signatory to this Consent Order certifies by signing that he or she is fully authorized, in his or her own capacity, or by the named party he or she represents, to accept the terms and provisions of this Consent Order in their entirety, and agrees, in his or her personal or representational capacity, to be bound by the terms of this Consent Order.

Conclusions of Law

10. The actions admitted by Alexander are grounds to refuse his Missouri motor vehicle extended service contract producer license application pursuant to § 385.209.1(5).

11. The Director may impose orders in the public interest under §§ 374.046 and 385.216.

12. The terms set forth in this Consent Order are an appropriate disposition of this matter and entry of this Consent Order is in the public interest.

ORDER

IT IS ORDERED that the Department will issue a motor vehicle extended service contract producer license to Michael A. Alexander subject to the conditions set forth herein.

IT IS ORDERED that Michael A. Alexander shall respond to all inquiries and consumer complaints forwarded or otherwise communicated to him by the Department or a consumer within five business days of receipt. Alexander shall report in writing all consumer complaints,

both written and oral, to the Consumer Affairs Division of the Department, within five business days of receipt. If a complaint was not communicated to Alexander by the Department, Alexander shall send the Department a copy of the complaint and Alexander's response to the consumer within five business days of receipt.

IT IS ORDERED that Michael A. Alexander shall maintain full compliance with all court orders and other requirements relating to *State v. Michael Anthony Alexander*, St. Charles Co. Cir. Ct., Case No. 0911-CR01766-01. Alexander shall sign and submit a Statement of Compliance to the Director within 30 days of his completion of parole. Should Alexander fail to successfully complete parole, Alexander shall notify the Consumer Affairs Division within five business days of the dismissal from or revocation of parole and notify the Consumer Affairs Division of the consequences of such failure, dismissal, or revocation.

IT IS ORDERED that Michael A. Alexander shall execute and submit any necessary documents to provide the Department access to Alexander's parole and court records, including access to any chemical test results.

IT IS ORDERED that Michael A. Alexander shall report to the Consumer Affairs Division any and all of the following incidents involving Alexander: parole violation, parole revocation, arrest, citation, guilty plea, nolo contendere plea, finding of guilt, or conviction concerning a felony or misdemeanor. Alexander shall report all such incidents to the Consumer Affairs Division within five business days of their occurrence.

IT IS ORDERED that for five years subsequent to the date of this executed Consent Order, Michael A. Alexander will voluntarily surrender his license to the Department within 30 days of Alexander's failure to successfully complete parole associated with *State v. Michael Anthony Alexander*, St. Charles Co. Cir. Ct., Case No. 0911-CR01766-01.

IT IS ORDERED that for five years subsequent to the date of this executed Consent Order, Michael A. Alexander will voluntarily surrender his license to the Department within 30 days of Alexander's entry of a guilty plea, nolo contendere plea, finding of guilt or conviction for a felony, regardless of whether sentence is imposed, suspended, or executed.

IT IS ORDERED that Michael A. Alexander shall report to the Consumer Affairs Division any administrative action undertaken or initiated against Alexander in another jurisdiction or by another governmental agency in this state within five business days after Alexander receives notification of the initiation of such administrative action.

IT IS ORDERED that Michael A. Alexander shall report to the Consumer Affairs Division any violation of or failure to comply with the laws set forth in Chapters 374, 375, or 385 within five business days of such violation or failure to comply.

IT IS ORDERED that if Michael A. Alexander maintains his motor vehicle extended service contract producer license beyond the initial term and complies with the terms of this Consent Order, including successful completion of parole, Alexander may apply to renew his license and the Director shall consider the renewal application in accordance with Chapters 374, 375, and 385 without regard to Alexander's prior felony conviction, or the underlying conduct, in *State v. Michael Anthony Alexander*, St. Charles Co. Cir. Ct., Case No. 0911-CR01766-01.

IT IS ORDERED that the Director may pursue additional legal remedies, as determined appropriate by the Director, and without limitation, as authorized by Chapters 374, 375, and 385 including remedies for violation of, or failure to comply with, the terms of this Consent Order.

SO ORDERED, SIGNED AND OFFICIAL SEAL AFFIXED THIS 9TH DAY OF MAY, 2012.

JOHN M. HUFF
Director, Missouri Department of Insurance, Financial Institutions and Professional Registration

CONSENT AND WAIVER OF HEARING

The undersigned persons understand and acknowledge that Michael A. Alexander may have a right to a hearing, but that Michael A. Alexander has waived the hearing and consented to the issuance of this Consent Order.

Michael A. Alexander
1032 Autumn Leaf Drive
St. Peters, Missouri 63376
Respondent

4-26-12
Date

Counsel for Respondent
Name: _____
Missouri Bar No. _____
Address: _____
_____
Telephone: _____

Date

Tamara W. Kopp
Counsel for Consumer Affairs Division
Missouri Bar No. 59020
Department of Insurance, Financial
Institutions and Professional Registration
301 West High Street, Room 530
Jefferson City, Missouri 65101
Telephone: (573) 751-2619
Facsimile: (573) 526-5492

5-3-12
Date

RECEIVED
APR 27 2012
MO. DEPT OF INSURANCE, FINANCIAL INSTITUTIONS & PROFESSIONAL REGISTRATION

Missouri Department of Insurance, Financial
Institutions and Professional Registration
Attn: Legal Section
301 West High Street, Room 530
Jefferson City, Missouri 65101

RE: Statement of Compliance
***State v. Michael Anthony Alexander*, St. Charles Co. Cir. Ct., Case No. 0911-CR01766-01**
DIFP Case No. 120229242C

I, Michael A. Alexander, hereby truthfully state under penalty of perjury, that I successfully completed the parole associated with *State v. Michael Anthony Alexander*, St. Charles Co. Cir. Ct., Case No. 0911-CR01766-01, on _____, 20_____.

Signed: _____ _____
Michael A. Alexander Date

In witness whereof I have hereunto subscribed my name and affixed my official seal this ____ day of _____, 20____.

_____
Notary

My commission expires: _____