

## **Faxing Guidelines**

- 1. Fax your documents ONLY to 1-866-293-0414 (toll-free).
- 2. Office Managers: Send one provider at a time, each with their corresponding fax cover sheet.
- 3. Place all pages in the correct order, facing the same direction.
- 4. Complete all information on the fax cover sheet:
  - Mark the documents you included and the number of pages for each.
- 5. Make sure your fax machine is set to the highest resolution: typically, "High" or "Fine" mode.
  - To ensure legibility, please make a readable photocopy of the DEA Certificate prior to faxing
- 6. Ensure that your fax machine indicates a successful status code. If not, refax all documents.

Avoid These Common Mistakes

#### 1. Cover sheet problems

CAQH uses special technology to identify you and your documents based upon the personalized fax cover sheet that is printed from the Universal Provider Datasource. If this document is not used properly, your processing time may be delayed, or we may not be able to identify you at all. The most common errors are:

- Omitting a fax cover sheet altogether.
- Using a non-CAQH fax cover sheet (i.e., your office fax cover).
- Using one provider's fax cover sheet for multiple providers.
- Using one provider's fax cover sheet for another provider.

These above errors represent approximately 60% of all faxing problems. Careful attention to the cover sheet when faxing your documents is extremely important.

#### 2. Faxing your documents more than once

All supporting documents are manually reviewed for clarity, orientation and appropriate provider association. This document is to be used during the system maintenance period only.

#### 3. Faxing your data summary

The Universal Credentialing DataSource allows you to print and review the information you have entered into your application via a "Data Summary." DO NOT send this data summary with your supporting documents.

#### DO NOT FAX THIS SHEET



# Name\_\_\_\_\_Phone Number\_\_\_\_\_

### **FAX COVER SHEET**

Thank you for completing the CAQH Provider Application.

You will use these forms to submit supporting documentation and authorize the release of your credentialing data to participating healthcare organizations. This page will serve as your fax cover sheet. Please assemble all pages as instructed, complete this form, and fax to:

FAX NUMBER: 1-866-293-0414

#### Instructions for CAQH States: (other

(other states please see attached pages)

The supplemental documentation requested in your application is listed below. For each of the documents that apply to you, please indicate the ID of the attachment, the number of pages for that attachment and the state of issue (if applicable). For each document, also indicate with an "X" if you are adding the document to the system (first time submitting that particular document) or replacing that previously submitted document.

#### <u>Documents requested in your application.</u> Required,

[R] =

[CR] = Required only if you hold the listed certificate.

ID Attachment

**ID Attachment** 

000 Credentialing Application (Required for paper applications only)

006 Application Release - Stamped Signatures Not Accepted [R]

003 Current Professional Liability Insurance Policy Face Sheet [R]

001 DEA Registration [CR]

011 ECFMG Certificate

002 State Controlled Dangerous Substance (CDS) Certificate [CR]

007 State License Certificate

004 W9 - Please submit especially for any newly reported tax ID numbers

005 Workers Compensation Certificate of Coverage

			Mark only one box for each document						one box document
Attachment ID (see above)	Number of Pages	Issuing State (if applicable)	Add	Change/ Replace	Attachment (see above		Issuing State (if applicable)	Add	Change/ Replace
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MAINTENANCE PERIOD FAX SHEET



#### COLORADO

Documents requested in your application. [R] = Required, [CR] = Required only if you hold the listed certificate.

ID Attachment

000 Credentialing Application (Required for paper applications only)

003 Certificate of Insurance [CR]

014 Certificates for BLS, ACLS, ATLS, PALS and NRP

026 Diplomas and/or certificates of completion (medical school, healthcare professional school, etc.)

011 Diplomat of NBME or ECFMG Certificate (if applicable)

001 Federal Narcotics License (DEA Registration) [CR]

024 Military Discharge Record (Form DD-214) (if applicable)

025 Non-physicians submit a resume with complete professional history in chronological order

030 Permanent Resident Card or Visa Status (if applicable)

027 Photograph, passport size or Current Driver's License

012 Specialty/Subspecialty Board Certification or letter from Board(s) indicating status (if applicable)

**ID** Attachment

007 State Professional License(s) [R]

051 TB Skin Test Documentation

004 W-9 [R]

#### **GEORGIA**

Documents requested in your application. [R] = Required, [CR] = Required only if you hold the listed certificate.

**ID** Attachment

**000** Credentialing Application (Required for paper applications only)

016 Attestation and Signature Page - page 10 - Stamped Signatures Not Accepted [R]

017 Authorization and Release form - page 13 (Schedule A) [R]

012 Board Certification Certificate

014 Certificates of completion (med school, internship etc)

003 Current Professional Liability Insurance Policy Face Sheet [R]

025 Curriculum Vitae/Resume [Ŕ]

024 DD214, record of military service

001 DEA Registration [CR]

026 Diplomas (med school, etc.)

026 Diplomat of National Board of Medical Examiners Certificate

ID Attachment

011 ECFMG Certificate

030 Permanent Resident Card or Visa Status [CR]

027 Photograph, passport size

043 Schedule A - Page 1

031 Schedule B - Professional Liability Claims Information Form [R]

032 Schedule C - Regulation Acknowledgement [R] - except Allied Health

002 State Controlled Dangerous Substance (CDS) Certificate [CR]

007 State License Certificate [R]

#### **ILLINOIS**

Documents requested in your application. [R] = Required, [CR] = Required only if you hold the listed certificate.

ID Attachment

**000** Credentialing Application (Required for paper applications only) **006** Application Release - Stamped Signatures Not Accepted [R]

003 Current Professional Liability Insurance Policy Face Sheet [R]

025 Curriculum Vitae/Resume [R]

001 DEA Registration [CR]

026 Diplomas (med school, etc.)

011 ECFMG Certificate

033 Form A - Adverse And Other Actions [CR]

034 Form B - Professional Liability Actions [CR]

035 Form C - Liability Insurance [CR]

036 Form D - Criminal Actions [CR]

**ID** Attachment

037 Form E - Medical Condition [CR]

038 Form F - Chemical Substances or Alcohol Abuse [CR]

016 Illinois "Affirmation of Information" - page 2 - Stamped Signatures Not Accepted [R]

007 Illinois Professional License [R]

007 Other State Professional Licenses

014 Professional School Diploma, Other Training Certifications, As Applicable

002 State Controlled Dangerous Substance (CDS) Certificate [CR]

004 W9 - Please submit especially for any newly reported tax ID numbers

#### **MASSACHUSETTES**

Documents requested in your application. [R] = Required, [CR] = Required only if you hold the listed certificate.

ID Attachment

**000** Credentialing Application (Required for paper applications only)

**016** Applicants Authorization and Release [R]

012 Current Documentation of Board Certification

001 Current Federal DEA Controlled Substance Certificate

003 Current Malpractice Sheet [R]

002 Current Massachusetts Controlled Substance Registration

007 Current Massachusetts State License

055 DEA Waiver

026 Diplomas (med school, etc.) [R]

011 ECFMG Certificate

030 Green Card or Approval Letter

**ID** Attachment

052 Hospital Letter, Verification of Hospital Credentialing, or Alternative Pathways

**053** IAP-66

**054** Reference Letter [CR]

**004** W-9



#### **MISSISSIPPI**

Documents requested in your application. [R] = Required, [CR] = Required only if you hold the listed certificate.

**ID** Attachment

**000** Credentialing Application (Required for paper applications only)

**006** Application Release – Stamped Signatures Not Accepted

003 Current Professional Liability Insurance Policy Face Sheet [R]

001 DEA Registration [CR]

011 ECFMG Certificate

007 Other State Medical License(s)

045 Section D - Attestation Questions [R]

017 State Authorization

002 State Controlled Dangerous Substance (CDS) Certificate [CR]

007 State License Certificate [R]

007 State Mississippi Medical License(s)

**ID** Attachment

016 State Release - Stamped Signatures Not Accepted [R]

#### **MISSOURI**

Documents requested in your application. [R] = Required, [CR] = Required only if you hold the listed certificate.

**ID** Attachment

**000** Credentialing Application (Required for paper applications only)

014 A list of societies of which you are currently a member

006 Application Release - Stamped Signatures Not Accepted [R]

012 Board Certification Certificate

022 CLIA waiver number and identification number (or copy of certificate)

014 Collaborative practice and/or physician assistant agreement(s)

014 Copies of all postgraduate (CME) activities credited in the last two

years

014 Copies of professional diplomas and training certificates as applicable

003 Current certificates of insurance, including HCSF for Kansas

practitioners [R]

007 Current state licenses (for all states practicing) [R]025 Curriculum Vitae (if required by health carrier)

**ID** Attachment

011 Education Council for Foreign Medical Graduates (ECFMG) certificate

**001** Federal DEA certificate [CR]

044 Signed Malpractice Claims History [R]

002 State controlled substance certificates for all states (I.e. BNDD for MO) [CR]

024 US Military discharge papers (DD214) or status if currently serving

004 W9 - Please submit especially for any newly reported tax ID numbers

#### NORTH CAROLINA

Documents requested in your application. [R] = Required, [CR] = Required only if you hold the listed certificate.

ID Attachmen

000 Credentialing Application (Required for paper applications only)

012 Board Certification Certificate

022 CLIA Certifications

003 Current Professional Liability Insurance Policy Face Sheet [R]

025 Curriculum Vitae/Resume

001 DEA Registration [CR]

011 ECFMG Certificate

007 North Carolina State License [R]

016 North Carolina State Release - Stamped Signatures Not Accepted [R]

007 Other State License(s)

014 References

red only if you hold the listed certificate

ID Attachment

002 State Controlled Dangerous Substance (CDS) Certificate [CR]

004 W9 - Please submit especially for any newly reported tax ID numbers

#### **NEVADA**

Documents requested in your application. [R] = Required, [CR] = Required only if you hold the listed certificate.

**ID** Attachment

**000** Credentialing Application (Required for paper applications only)

012 Board Certifications (if applicable)

014 CME Certifications

025 Copy of current Curriculum Vitae (include month/year)

**004** Copy of W-9

001 Current Federal DEA Registration [CR]

007 Current Medical/Professional Licenses [R]

003 Current Professional Liability Insurance [CR]

002 Current State Pharmacy Registration [CR]

**024** DD Form 214 (if military experience) **050** Documentation of exams (FLEX, USMLE, etc) IP Attachment

011 ECFMG Certificate (if a foreign grad.)

044 Malpractice Claims Information Worksheet (page 25 of application) [R]

006 Nevada State Authorization [R]



Documents requested in your application. [R] = Required, [CR] = Required only if you hold the listed certificate.

000 Credentialing Application (Required for paper applications only)

006 Application Release - Stamped Signatures Not Accepted [R]

**012** Board Certification Certificate

040 Certificate for Conducting Xray and/or Laboratory Services

**041** Certificate of Advanced Nurse Practitioners

039 Certificate or Letter Certifying Formal Post-Graduate Training

003 Current Professional Liability Insurance Policy Face Sheet [R]

025 Curriculum Vitae/Resume

001 DEA Registration [CR]

011 ECFMG Certificate

016 Ohio Attestation - Stamped Signatures Not Accepted

**ID** Attachment

**ID** Attachment

014 Other Certificate

002 State Controlled Dangerous Substance (CDS) Certificate [CR]

007 State License Certificate [R]

004 W9 - Please submit especially for any newly reported tax ID numbers

005 Workers Compensation Certificate of Coverage

#### OKLAHOMA

Documents requested in your application. [R] = Required, [CR] = Required only if you hold the listed certificate.

**ID** Attachment

000 Credentialing Application (Required for paper applications only)

006 Application Release – Stamped Signatures Not Accepted [R]

003 Current Professional Liability Insurance Policy Face Sheet [R]

025 Curriculum Vitae/Resume

001 DEA Registration [CR]

**014** Emergency Care Training Certificates

002 Oklahoma's Bureau of Narcotics and Dangerous Drugs Registration (BNDD) [CR]

030 Permanent Resident Card or Visa Status [CR]

027 Photograph, passport size

016 State Release - Stamped Signatures Not Accepted

004 W9 - Please submit especially for any newly reported tax ID numbers

#### OREGON

Documents requested in your application. [R] = Required, [CR] = Required only if you hold the listed certificate.

**ID** Attachment

000 Credentialing Application (Required for paper applications only)

016 Authorization and Release of Information - Stamped Signatures Not Accepted [R]

012 Board Certification Certificate

002 CSR Certificate [CR]

025 Curriculum Vitae/Resume

001 DEA Certificate [CR]

011 ECFMG Certificate

003 Face Sheet of Professional Liability Policy [R]

014 Other Certificate

044 Professional Liability Action Detail

049 Section XXI - Attestation Questions [R]

**ID** Attachment

007 State Professional License(s) [R]

004 W9 - Please submit especially for any newly reported tax ID numbers

005 Workers Compensation Certificate of Coverage

005 Workers Compensation Certificate of Coverage

### **TEXAS**

Documents requested in your application. [R] = Required, [CR] = Required only if you hold the listed certificate. **ID** Attachment

**ID** Attachment

000 Credentialing Application (Required for paper applications only)

022 CLIA Certifications

003 Current Professional Liability Insurance Policy Face Sheet [R]

024 DD214, record of military service

001 DEA Registration [CR]

023 Radiology Certifications

002 State Controlled Dangerous Substance (CDS) Certificate [CR]

021 State DPS Controlled Substances Registration Certificate

017 TX Authorization Page 11 [R]

016 TX Release Page 12 - Stamped Signatures Not Accepted [R]

004 W9 - Please submit especially for any newly reported tax ID numbers

DO NOT FAX THIS SHEET



#### **WASHINGTON**

Documents requested in your application. [R] = Required, [CR] = Required only if you hold the listed certificate.

**ID** Attachment

**000** Credentialing Application (Required for paper applications only)

017 Attestation [R]

016 Authorization and Release of Information - Stamped Signatures Not

Accepted [R]

**ID** Attachment

004 W9 - Please submit especially for any newly reported tax ID numbers

049 Washington Practitioner Attestation Questions [R]

005 Workers Compensation Certificate of Coverage

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002 CDR Certificate [CR]

025 Curriculum Vitae/Resume

001 DEA Certificate [CR]

011 ECFMG Certificate

003 Face Sheet of Professional Liability Policy [R]

014 Other Certificate

007 State Medical License [R]

#### **WEST VIRGINIA**

Documents requested in your application. [R] = Required, [CR] = Required only if you hold the listed certificate.

**ID** Attachment

**000** Credentialing Application (Required for paper applications

only)

**012** Board Certification Certificate

014 CME/CEU Session Certificates

003 Current Professional Liability Insurance Policy Face Sheet [R]

025 Curriculum Vitae/Resume

001 DEA Registration [CR]

**011** ECFMG Certificate

**014** Formal Post-Graduate Training Certificates

007 Other State License(s)

030 Permanent Resident Card or Visa Status [CR]

046 Professional Liability Verification

**ID** Attachment

002 State Controlled Dangerous Substance (CDS) Certificate

[CR]

007 State License Certificate [R]

004 W9 - Please submit especially for any newly reported tax ID

numbers

016 West Virginia Authorization and Release - Stamped

Signatures Not Accepted [R]